

Driver Training Course Descriptions

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Driver Training Bootcamp

This two-day interactive training includes Passenger Assistance Safety and Sensitivity (PASS) and Defensive Driving (DD) training. Participants have the option of taking one or both days. Typically, day one is PASS and day two is Defensive Driving. In addition to the regular eight-hour material, Bootcamps feature guest speakers, hands on activities, door-to-door simulations, driving simulations, interactive fire-extinguisher demonstrations, and other engaging activities. Attendees are provided with breakfast and lunch during each eight-hour class period.



Passenger Assistance Safety and Sensitivity (PASS)

This eight-hour course guides driver-passenger interaction, including hands-on activities with wheelchair securement and lift operation.

Classroom topics include:

- You, the Driver
- Americans with Disabilities Act (ADA)
- Disability Awareness
- Mobility Equipment
- Transporting an Aging Society
- Accidents and Emergencies

Defensive Driving (DD)

The eight-hour course that includes several topics pertaining to transportation drivers and providers, with an emphasis on safe driving techniques.

Classroom topics include:

- Professional Excellence
- The Fatal Four
- Risk Management
- SIPDE Defensive Driving process
- Vehicle Dynamics
- Managing and Eliminating Driver Distractions
- Rules of the Road
- Restraints and Airbags
- Safe Vehicle Operations

Heartsaver First Aid, CPR, AED

American Heart Association's Heartsaver courses are designed to prepare students to provide first aid, CPR, and use and AED in a safe, timely, and effective manner.

Heartsaver Instructor-led training is conducted in a classroom setting and features group interaction and hands-on coaching and feedback from an AHA Instructor.

This class will teach you First aid basics (including scene safety, finding the problem, calling for help and more), Medical emergencies (including actions for choking, breathing problems, shock and more), Injury emergencies (including actions for bleeding, broken bones, burns and more), and Environmental emergencies (including actions for bites and stings, and temperature-related and poison emergencies. There will be skills practice and testing with the Instructor during the course.

Students will learn how to recognize different life-threatening emergencies; provide cardiopulmonary resuscitation (CPR); use an automated external defibrillator (AED); and relieve choking in a safe, timely, and effective manner.

Heartsaver CPR AED

This class is for anyone with limited or no medical training who needs training in CPR and AED. Students will learn how to provide cardiopulmonary resuscitation (CPR); use an automated external defibrillator (AED); and relieve choking in a safe, timely, and effective manner.

Heartsaver First Aid

This class will teach you First aid basics (including scene safety, finding the problem, calling for help and more), Medical emergencies (including actions for choking, breathing problems, shock and more), Injury emergencies (including actions for bleeding, broken bones, burns and more), and Environmental emergencies (including actions for bites and stings, and temperature-related and poison emergencies. There will be skills practice and testing with the Instructor during the course.

PASS Core Refresher

This core refresher course meets the two-hour professional development requirement and reviews topics introduced in the eight-hour PASS training.

Classroom topics include:

- Driver Responsibilities
- ADA Regulations
- Disability Awareness
- Mobility Devices and Lift Operation
- Transporting the Aging Passenger
- Sexual Harassment
- Accidents and Emergencies
- Evacuations

Defensive Driving Core Refresher

This core refresher course meets the two-hour professional development requirement and reviews topics introduced in the eight-hour Defensive Driving training.

Classroom topics include:

- Professionalism
- The Three D's: Drunk, Distracted, Drowsy
- Aggressive Driving and Road Rage
- SIPDE Defensive Driving System
- Signs, Signals, and Markings
- Laws and Regulations
- Train Safety

Advanced Wheelchair Securement

This continuing education course meets the annual two-hour professional development requirement. Attendees learn and practice mobility device securement.

Classroom topics include:

- Wheelchair and mobility device securement.
- A demonstration of proper securement techniques.
- Hands on opportunity to secure wheelchairs and other mobility devices.

Distracted Driving

This continuing education course meets the annual two-hour professional development requirement. Attendees learn how to recognize and mitigate distracted driving.

Classroom topics include:

- Common distracted driving behaviors
- The types of distracted driving
- Cell phone use while driving
- Hands-free devices
- Preventing distracted driving

Dealing with Difficult Passengers

This continuing education course meets the annual two-hour professional development requirement. Attendees learn techniques to improve driver and passenger safety when dealing with difficult passengers.

Classroom topics include:

- Responsibilities of the agency, driver, and passenger
- Communication
- Managing difficult situations
- Managing emotions
- Approaching the agitated passenger
- Review of disability awareness

Emergency and Evacuation Procedures

This continuing education course meets the annual two-hour professional development requirement. Attendees learn proper procedures for emergency and evacuation situations.

Classroom topics include:

- Vehicle and personal preparation
- Hazards and Threats
- Managing a crisis
- When to evacuate
- Assisting the passengers
- Situations which may require evacuation
- Deciding the best way to evacuate
- Identifying the escape routes in the vehicle