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### DC trustee agenda update: current legal issues

#### For November 2018 meetings

Welcome to our monthly update on current legal issues for trustees of DC pension schemes, designed to help you stay up to date with key developments between trustee meetings, and to support the legal update item on your next trustee agenda.

#### Changes to the scheme SIP

New regulations will make changes to investment duties and disclosure obligations in the statement of investment principles (SIP).

From 1 October 2019, the SIP for DB and DC schemes with more than 100 members must state: how 'financially material considerations' (including environmental, social and governance considerations) are taken into account over the time period needed for funding future benefits; the extent (if at all) to which members' views are taken into account in the selection, retention and realisation of investments; and the policy on stewardship of investments (e.g. voting rights).

Additional requirements will apply to schemes with more than 12 members offering money purchase benefits (other than AVCs). From 1 October 2020, schemes with more than 100 members must produce an implementation statement detailing how matters set out in the SIP have been actioned. This statement and the SIP must be published as set out in the regulations.

The government has also updated its statutory guidance on the reporting of costs, charges and other information relevant to DC schemes. Read more

**ACTION**: Consider the changes required and the actions necessary to implement them by the 1 October 2019 and 1 October 2020 deadlines.

#### Updated Chair's statement quick guide

The Pensions Regulator (**TPR**) has updated its quick guide to the Chair's statement for DC schemes. There is a new section on common mistakes relating to costs and charges and value for members. Read more

**ACTION**: Review the updated guide when preparing the contents of the Chair's statement.

#### Simpler annual statement template NEW!

The Pensions Minister has published a simple annual statement template intended to provide all relevant information to members in a plain English, two-page, two-minute read format. The template is accompanied by a separate technical guide. Read more

**ACTION**: When considering an update to your DC benefit statement, review the template and guide as a comparator.

#### TPO, TPAS and signposting

The government and TPR have told schemes they may update 'signposting' to the services of the Pensions Ombudsman (TPO) and the Pensions Advisory Service to reflect current arrangements, despite a delay in amending legislation to provide for this.

Schemes may also use TPO's new Early Resolution Service (**ERS**) without completing a scheme's internal dispute resolution process if the parties are happy to do so. Read more

**ACTION**: Consider the scheme's approach to the ERS and updating signposting in communications.

### Ombudsman's guidance on compensation for non-financial injustice

TPO has published new guidance on compensation for non-financial injustice caused by maladministration. It splits compensation awards into five categories with compensation bands ranging from nil in trivial cases to GBP2000 (or more in exceptional cases). Read more

**ACTION**: Review the guidance and use as a reference for compensation in appropriate cases.

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#### **PASA DC guidance**

The Pension Administration Standards Association (PASA) has published DC-specific administration guidance covering areas such as data, decumulation, controls and processes. Read more

A PASA checklist also contains guidance on governance of non-PASA-accredited administrators. Read more

**ACTION**: Review the guidance against the scheme's standards and practices.

#### **TPR** governance expectations

TPR's latest guidance in its '21st Century Trusteeship' campaign covers managing conflicts of interest, ensuring effective board meetings and timely decision-making and value for members.

TPR has also updated its DC guidance on communicating and reporting to reflect the new requirements on costs and charges that came into force on 6 April 2018. Read more

**ACTION**: Review the guidance and consider whether your scheme meets TPR's expectations.

## Watch this space

#### The new Single Financial Guidance Body is due to launch in January 2019. It will provide money and pension guidance and debt advice to the public replacing the Money Advice Service, Pension Wise

 TPR has announced that the largest workplace schemes will receive **one-to-one supervision**; all schemes can expect more intervention. <u>Read more</u>

and the Pensions Advisory Service. Read more

- Forthcoming standards for professional trustees could particularly affect trustees who fall within TPR's professional trustee description without being part of a wider organisation. <u>Read more</u>
- The government is proposing a number of changes to help combat pension scams, including changes to statutory transfer rights and banning pensions cold calling. Provisions to require members to receive (or opt out of receiving) guidance in relation to a transfer or flexible access request are included in the Financial Guidance and Claims Act. Read more

Need help with a pensions dispute? Visit <u>allenovery.com/pensionsindispute</u> for practical help with pensions problems, including our case tracker.

Looking for resources on a range of DC-related issues? Visit allenovery.com/DCHQ.

Contact us at pensions.team@allenovery.com for more information or to be added to our mailing list.

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