



ACCREDITING COUNCIL FOR CONTINUING EDUCATION & TRAINING  
1722 N. Street, N.W., Washington, D.C. 20036  
Telephone: 202-955-1113 Fax: 202-955-1118  
<http://www.accet.org>

April 11, 2014

VIA EMAIL & FEDERAL EXPRESS  
(SISAALL@hotmail.com)

Ms. Chul Mi Choi, Owner  
SISA American Language Center  
12714 Hoover Street  
Garden Grove, CA 92841

***Re.: Initial Accreditation Denial – Final Action  
ACCET ID# 1363***

Dear Ms. Choi:

This letter is written to advise you that the denial of initial accreditation of SISA American Language Center by the Accrediting Commission of the Accrediting Council for Continuing Education & Training (ACCET) was affirmed by the ACCET Appeals Panel at the March 27, 2014 hearing. The Accrediting Commission denied initial accreditation to SISA American Language Center in its letter dated December 13, 2013, citing seventeen (17) findings of non-compliance, along with specifying an opportunity to appeal the decision. The institution submitted its request to appeal and subsequently provided its appeals brief and exhibits, dated February 11, 2014. Upon review of the institution's brief and its presentation at the March 27, 2014 hearing, the panel affirmed the Commission's findings, as referenced in the enclosed Decision of the Appeals Panel. Therefore, the decision to deny initial accreditation to the institution is a final action.

As a closing note, the institution has the opportunity to provide a narrative to the Commission's action within 15 days of receipt of this letter. ACCET reserves the right to redact any inappropriate or inflammatory comments prior to posting the response on the website. It remains our hope that the accreditation process has served to focus the institution's resources and commitment towards strengthening its operations through the systematic and effective implementation of policies and procedures that ensure the highest level of quality and integrity.

Sincerely,

A handwritten signature in black ink, appearing to read "William V. Larkin".

William V. Larkin, Ed.D.  
Executive Director

WVL/jhh

Enclosure: Decision of the Appeals Panel

c: Mr. Herman Bounds, Chief, Accreditation Division, USDE ([aslrecordsmanager@ed.gov](mailto:aslrecordsmanager@ed.gov))  
Mr. Louis Farrell, Director, SEVP ([louis.farrell@ice.dhs.gov](mailto:louis.farrell@ice.dhs.gov))  
Ms. Katherine Westerlund, Certification Chief, SEVP ([Katherine.H.Westerlund@ice.dhs.gov](mailto:Katherine.H.Westerlund@ice.dhs.gov))  
USDE Accredited Schools Directory ([AccreditedSchoolsList@westat.com](mailto:AccreditedSchoolsList@westat.com))  
Ms. Joanne Wenzel, Bureau Chief, CA BPPE ([joanne.wenzel@dca.ca.gov](mailto:joanne.wenzel@dca.ca.gov))  
Ms Leeza Rifredi, CA BPPE ([leeza.rifredi@dca.ca.gov](mailto:leeza.rifredi@dca.ca.gov))



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March 27, 2014

**In re: SISA American Language Center #1363**

**AFFIRM DECISION  
Re: Denial of Accreditation**

Appeal of the decision of the Accrediting Commission of the Accrediting Council for Continuing Education & Training at its December 2013 meeting, denying initial accreditation to SISA American Language Center, 12714 Hoover Street, Garden Grove, CA 92841.

**DECISION OF THE APPEALS PANEL**

Having considered the record before the Accrediting Commission when it made its decision in this case at its December 2013 meeting, as supplemented by the institution's written appeals brief, dated February 11, 2014, and the oral presentation made by representatives of the institution (Mr. Patrick Ngo, Chief Academic Officer and Mr. Carey White, Lead Instructor) who appeared at the hearing before the Appeals Panel on March 27, 2014, the members of the Appeals panel unanimously find with regard to the citations outlined in the December 13, 2013 Commission action letter, as follows:

The institution is in violation of the following standards as set forth in the Commission's decision letter of December 13, 2013:

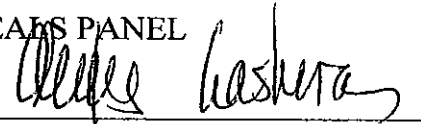
- 1) Standard I-A Mission
- 2) Standard I-B Goals
- 3) Standard I-C Planning
- 4) Standard II-A Governance
- 5) Standard II-B Operational Management
- 6) Standard II-C Personnel Management
- 7) Standard II-D Records

- 8) Standard III-B Financial Procedures
- 9) Standard IV-A Educational Goals and Objectives
- 10) Standard IV-B Program/Instructional Materials
- 11) Standard IV-C Performance Measurements
- 12) Standard V-A Instructional Methods
- 13) Standard VI-B Supervision of Instruction
- 14) Standard VII-A Recruitment
- 15) Standard VII-D Student Services
- 16) Standard VIII-A Student Progress
- 17) Standard VIII-B Attendance

The Appeals Panel acknowledges that the institution has initiated some corrective actions to improve its operation; however these actions were incomplete and without sufficient validation of their systematic and effective implementation prior to the Commission's December 7, 2013 decision. Therefore, it is the unanimous decision of the members of the Appeals Panel to affirm the Commission's decision conveyed in the December 13, 2013 action letter.

APPEALS PANEL

by



Ms. Alexis Lasheras  
Chairperson

CONCURRING

Ms. Yadexy Sierra  
Ms. Megan Kobzej