



October 2019

# **Navigation Release**

Verizon Connect regularly issues software updates to improve the technical quality and overall user experience of our products and services. These release notes provide information about updates that might directly impact you following the update to **Navigation v6.19**.

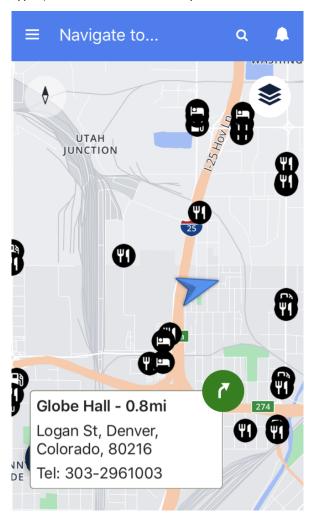
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### What's New?

**Navigation v6.19** contains the following updates:

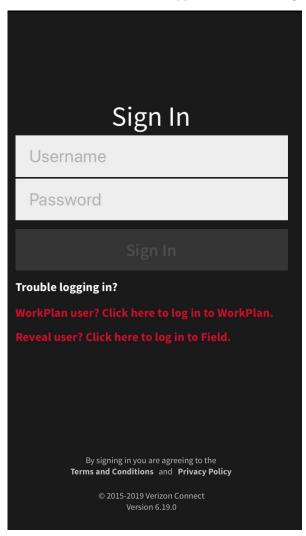
Added a Map Control 

icon that lets you view points of interest on the map and change map
type (to either the default map or the satellite view map).



- Added support for offboard Speed Alerts, so that alerts can be created even if map data has not been downloaded to your device.
- Enhanced the auto-zoom feature to make zoom level changes smoother and to improve next maneuver safety and visibility.

- Extended the Navigation API so that hazardous material codes from integrated apps (such as WorkPlan and Field) are accepted.
- Added WorkPlan and Field app links to the Navigation sign-in screen.



- Fixed an issue where the highway number would be missing from Guidance view.
- Made performance, stability, and usability improvements.

### **Release Date and Time**

Updates for the Navigation v6.19 mobile application will be released to the Google Play and iTunes Store in October 2019.

### **Get Help**

Use the following resources to download the NavGE mobile application and to get help using or troubleshooting NavGE.

Navigation app	Google Play store (Android) or the Apple App store (iOS)
Navigation mobile app	Sign in to the app, then tap <b>Menu</b> ≡ > <b>Help</b> .
Help website	https://help.verizonconnect.com
Troubleshooting	Submit a <u>support request</u> .
Best practices	Check the <u>Resources</u> page on the Verizon Connect website for best practices and insider tips for fleet management, navigation, and routing.

### **Contact Us**

If you have any questions about this update that aren't adequately detailed in this document, email Customer Support at <a href="mailto:support@verizonconnect.com">support@verizonconnect.com</a> for additional information.

If you experience an immediate or urgent technical problem following this update, contact us by telephone at **+1-877-943-7306**.

### **Known Issues**

Current known issues in the Navigation mobile application are as follows:

• Cannot send marked location feedback on LG mobile devices: This issue applies when attempting to submit feedback for a marked location when the device is positioned in landscape orientation.

**Workaround:** Use the device in portrait orientation when submitting marked location feedback.

## **Legal Notice - Terms of Use**

See the following web pages for the most current terms of use and privacy policy information for Verizon Connect products and services:

- Terms of Use (https://login.telogis.com/mobileterms.html)
- <u>Verizon Connect Full Privacy Policy</u> (https://static.telogis.com/mobile/privacy-policy.html)