



Navigation Release

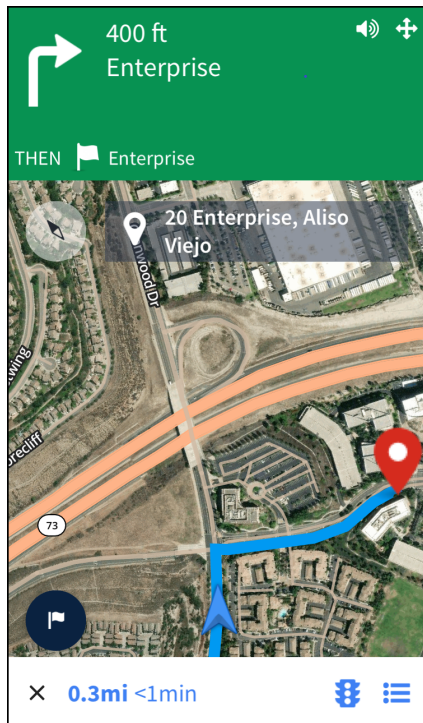
Verizon Connect regularly issues software updates to improve the technical quality and overall user experience of our products and services. These release notes provide information about updates that might directly impact you following the update to **Navigation v6.18.4**.

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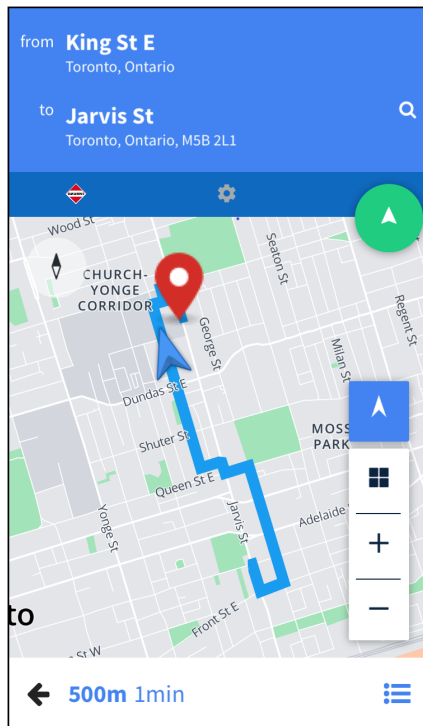
What's New?

Navigation v6.18.4 contains the following updates:

- Android devices only: Added a 64-bit native library to Navigation so that the application meets Google's 64-bit requirement for Android apps.
- Improved access to feedback menus on **Guidance View**, making it easier to submit general and route feedback.
- Added "Last Mile" satellite view as an option on the **General Settings** screen. If enabled, the map changes to satellite view when you are a certain distance from your destination (the default value is one mile).



- Made changes to the **Route Overview** screen to improve workflow. These changes include a link to the **Settings** screen, a larger **Navigation** icon, and the ability to search for a new destination.




- Significantly reduced offboard route generation time for long routes.
- Made performance, stability, and usability improvements.

Release Date and Time

Updates for the Navigation v6.18.4 mobile application will be released to the Google Play and iTunes Store in August 2019.

Get Help

Use the following resources to download the NavGE mobile application and to get help using or troubleshooting NavGE.

Navigation app download	Google Play store (Android) or the Apple App store (iOS)
Navigation mobile app help	Sign in to the app, then tap Menu  > Help .
Help website	https://help.telogis.com
Troubleshooting	Submit a support request .
Best practices	Check the Resources page on the Verizon Connect website for best practices and insider tips for fleet management, navigation, and routing.

Contact Us

If you have any questions about this update that aren't adequately detailed in this document, email Customer Support at support@verizonconnect.com for additional information.

If you experience an immediate or urgent technical problem following this update, contact us by telephone at **+1-877-943-7306**.

Known Issues

Current known issues in the Navigation mobile application are as follows:

- **Cannot send marked location feedback on LG mobile devices:** This issue applies when attempting to submit feedback for a marked location when the device is positioned in landscape orientation.

Workaround: Use the device in portrait orientation when submitting marked location feedback.

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- [Terms of Use](https://login.telogis.com/mobileterms.html) (https://login.telogis.com/mobileterms.html)
- [Verizon Connect Full Privacy Policy](https://static.telogis.com/mobile/privacy-policy.html) (https://static.telogis.com/mobile/privacy-policy.html)