



September 2018

Navigation Release

Verizon Connect regularly issues software updates to improve the technical quality and overall user experience of our products and services. These release notes provide information about updates that might directly impact you following the update to **Navigation v6.17**.

What's New?	2
Release Date and Time	3
Get Help	3
Contact Us	3
Legal Notice - Terms of Use	4

What's New?

Navigation v6.17 contains the following updates:

- Added support for Motion Lock mode, which prevents users from interacting with the mobile device screen when the vehicle is moving. Contact Verizon Connect support to enable this feature.
- Added the field Distance to Marker to the email that is sent when a user submits marker correction feedback.
- Added a satisfaction survey that allows drivers to provide feedback about the app.
- Added support for sending logs directly from the app to Verizon Connect support.
- Made performance, stability, and usability improvements.

Release Date and Time

Updates for the Navigation v6.17 mobile application will be released to the Google Play and iTunes Store in September 2018.

Get Help

Use the following resources to download the NavGE mobile application and to get help using or troubleshooting NavGE.

Navigation app download	Google Play store (Android) or the Apple App store (iOS)
Navigation mobile app	Sign in to the app, then tap (Menu) > Help.
Help website	https://help.telogis.com
Troubleshooting	Submit a <u>support request</u> .
Best practices	Check the Resources page on the Verizon Connect for best practices and insider tips for fleet management, navigation, and routing.

Contact Us

If you have any questions about this update that aren't adequately detailed in this document, email Customer Support at support@telogis.com for additional information.

If you experience an immediate or urgent technical problem following this update, contact us by telephone at **+1-877-943-7306**.

Legal Notice - Terms of Use

See the following web pages for the most current terms of use and privacy policy information for Verizon Connect products and services:

- Terms of Use (https://login.telogis.com/mobileterms.html)
- <u>Verizon Connect Full Privacy Policy</u> (https://static.telogis.com/mobile/privacy-policy.html)