The Liverpool Way: digital care in a joined up health and care system

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Liverpool’s Journey

New Health Service for Liverpool, paving the way for the future

ILINKS Programme – bringing the system together to share and change our culture

Healthy Liverpool Programme, elevating Digital Care and Innovation

Historic Investment in..... IT IM&T Informatics Digital

Leading to.....

4 GDEs and lots of innovation in City Region

STP Wide Approach for the Future

Brilliant People
The Digital Foundations

Information Sharing
Single Sharing Agreement
70 million + records shared
Tactical Interop
C&M footprint ahead

Systems Consolidation
Primary & Community:
EMIS
Acute: EPR
Social Care

Assistive Technology
Telehealth and Telecare
32% reduction in emergency admissions for cohort
Champions of Europe!

Boxes and Wires
Infrastructure consolidation
Wifi
Local COIN network
Key Principles:

- Role Based Access
- Consent and Opt Out
- Proactive Audit
- Exclusions
- Mandatory Training
- Patient Engagement

Information over and above that held by individual organisations
Digital Liverpool Achievements

Sepsis reduction and associated mortality

1.2 million discharge summaries per year sent online between patients, GP and community pharmacies

76% of repeat prescriptions are sent digitally from hospitals to primary care

46% ↓ in cardiac arrests through introduction of Medical Emergency Team and e-NEWS system

Clinically designed systems to actively monitor bedside observations and enable the rapid assessment of acute-illness severity and identify critical conditions

over 10 million pathology results sent each year to primary care

removed 30 million pieces of paper when stacked together this is the size of the Radio City Tower 10 TIMES!

multi million EPR procurement across 3 hospitals

unique, region-wide large scale collaboration with a single information sharing agreement involving 164 stakeholders

a single PACS system across Cheshire and Merseyside

Award winning Admission, Discharge and Transfer Whiteboard.

130,000 GP appointments booked online by Merseyside patients

telehealth services have reduced emergency admissions and associated costs by 22-32%
The Liverpool Way
Our Key Lessons.......
“Badges on Speedos”

Quality Improvement approach

‘Digital Clinicians'

Leading in partnership

#badgesonspeedos
Walk in Each Others Shoes

I know the work!
(Harvey's Gang)
Tenacity.....

If you implement paper free, you are walking this hospital into the valley of DEATH
Be nice...
Driving a digital future
The Merseyside Digital Roadmap

Come Together
The future is bright, the future is digital

By 2021, we will support better health and care for our population by maximising the benefits of digital technology and innovation
And finally...

Technology is nothing. What's important is that you have a faith in people, that they're basically good and smart, and if you give them tools, they'll do wonderful things with them.

(Steve Jobs)