Manchester’s journey towards sustainability – progress and challenges

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Where we were 4 years ago

- No city wide governance or decision making
- 4 Commissioners (3 CCGs and Manchester City Council)
- 3 hospital sites run by 3 competing Trusts
- Community services run by the 3 Acute Trusts, 100+ GP practices
- Poorly performing Mental Health services
- Little integrated planning across Greater Manchester
Where are we now?

- Health and Wellbeing Board
- Manchester Health and Care Commissioning
- Single Hospital Service
- Emerging LCO
- New Mental Health Trust
- Greater Manchester Devolution
Manchester’s Health and Wellbeing Board

- Commissioners and Providers together
- Agreed principles
- Shared analysis of challenge
- Shared vision
- Shared ‘Locality Plan’
- Manchester Agreement
- Citywide governance
On a typical day in Manchester we care for:

- 63,000 people who we know have high blood pressure
- 8,000 people who we know have severe mental illness
- 3,000 people who we know have dementia
- 35,000 people who we know have asthma
- 39,000 children under age of 5
- 6,400 people aged over 85
- 43,000 people aged 65–84
- 15,000 people who we know have heart disease
- 1,000 16-18 year olds not in education, work or training
- 3,000 people who we know have diabetes
- 3,000 children who aren’t ready (social and emotional development) to start school
- 2,000 year 6 children who are overweight or obese
- 34,000 adults (aged 16-64) who have been unemployed for a year or more
- 9,000 people who we know have cancer
- 8,000 people who we know have had a stroke

All figures are real, rounded up or down to represent people with a diagnosis.
Our Vision

Healthy households
Looking after ourselves, our family and friends

Our Manchester

One Team

One Team

Health visitors
Community nursing
Community Pharmacy
Diabetes
Ostomy
Managing long-term conditions
Occupational therapy
Dietitians
Mental health support
Social work

Healthy neighbourhoods

Transport
Do something for others
Work and health
Local leisure centres
Social and cultural activity
Community and voluntary services
Volunteering
Information and advice

Practical care and support
Looking after your mental health
Staying active
Learning about health
Active social life

Hospital Care

Accident and Emergency
Specialist care
Surgery

Our Manchester
System principles

Manchester’s Locality plan is our 5 year vision to transform the health outcomes of our residents and secure the future of our health and social care system for generations to come.

1. Put the needs of the city and its people above our organisations’ interests

2. Work together to plan and deliver the changes we need

3. Keep people as well as possible, tackling health problems earlier, which will also save money by reducing the need for serious, short-term (acute) or long-term (chronic) care

4. Reduce waste, duplication and stop doing things that have limited or no value

5. Create a simpler, easy-to-use, health and care system

6. Work in partnership with local people, our staff and community organisations

7. Understand and develop the link between people’s health and job prospects, as well as create opportunities for the individual, communities and the wider Manchester economy
Better Lives
It’s about people

Our Manchester
The 4 Principles

Working together
We build relationships and create conversations

Listening
We listen, learn and respond

Recognising strengths of individuals & communities
We start from strengths
Greater Manchester Mental Health NHS Foundation Trust
New mental health provider for the city in place following swift transaction process.
Will form a key element of the Local Care Organisation (LCO)

Clinical Leadership – Residents’, staff and carers’ views
Shared care record, IT, facilities and common clinical pathways
Manchester Health and Care Commissioning

- Single commissioning function for health, public health and adult social care
- 3 Manchester CCGs merged into one
- Formal partnership agreement with Manchester City Council
- Social Care and Public Health commissioning delegated to the CCG
- Single governance structure
- Single workforce on existing terms and conditions
- MHCC Commissioning Strategy = Locality Plan
Our Healthier Manchester

DRAFT—Plan on a page (stakeholders and partners*)

- Achievement of population health plan, health inequalities reduced, life expectancy increased
- Review of success and development of investment proposals for the next five years
- Improved outcomes for targeted populations through addressing social determinants and health-related behaviours
- Agreement of population health plan and associated activity
- GM target outcomes achieved and system performance top 20% of peers
- Workforce quality performance and finance and investment agreement in place

* Public/staff facing version available October 2017

**Our People**
- Improve the health and wellbeing of people in Manchester
  - Strengthen social determinants of health and promote healthy lifestyles
  - Enable people and communities to be active partners in their health and wellbeing
  - Ensure services are safe, equitable and of a high standard with less variations
  - Achieve a sustainable system

**Our Services**
- An integrated health and social care system
- Reconfiguration of hospital, community and home-based services complete
- Neighbourhood working functions well and residents benefiting from new integrated services
- Single hospital service and local care organisation established

**Our Outcomes**
- Achievement of health and care strategy

Future of Commissioning

Has commissioning been effective?

Outcomes / benefits vs service developments

Commissioner of health and wellbeing

Traditional NHS and Social Care Commissioning
Thank you