Enhanced Healthcare into Care homes

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6 December 2016
The Care Quality Commission is the independent regulator of health and adult social care in England.

We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.
<table>
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<th>Register</th>
<th>Monitor, inspect and rate</th>
<th>Enforce</th>
<th>Independent voice</th>
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<tr>
<td>We <strong>register</strong> those who apply to CQC to provide health and adult social care services</td>
<td>We <strong>monitor</strong> services, carry out expert <strong>inspections</strong>, and judge each service, usually to give an overall <strong>rating</strong>, and conduct <strong>thematic reviews</strong></td>
<td>Where we find poor care, we ask providers to improve and can <strong>enforce</strong> this if necessary</td>
<td>We provide an <strong>independent voice</strong> on the state of health and adult social care in England on issues that matter to the public, providers and stakeholders</td>
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What do we do now?
ASC inspections
PMS inspections
Hospital inspections as part of community services
Enhanced primary care into care homes
MDT in reach
Re-enablement and rehabilitation
Excellent end of life and dementia care
Workforce development
Telehealth and IT
Joint commissioning of care
Cross directorate working

Enhance older people population group in general practice

Think about how we assess MDT working

Think about intermediate care or re-enablement beds differently from normal care homes beds

Think about telehealth and how we take this forward
What are we doing?

Internal and external workshops held in September

How can we address the challenges going forward and what can we do differently?

Outputs fed into quality improvement groups to be taken forward as part of next phase of inspection work
What are we doing?

End of life care
Oral health
Discharge from hospitals
Older people population group
Digital strategy
Place based work
What else could we do?

Could we develop a data set that told us about quality in a care home?

Can we look at well being and preventing deterioration?
Why a new strategy?

A changing environment

Use and delivery of regulated services is changing

CQC must deliver its purpose with fewer resources

Adapt and improve

We want to become more efficient and effective to stay relevant and sustainable for the future

The public, and organisations that deliver care, have told us we have improved but we know there is more to do
Our new strategy

Our ambition for the next five years:
A more targeted, responsive and collaborative approach to regulation, so more people get high-quality care
Four priorities to achieve our strategic ambition

1. Encourage improvement, innovation and sustainability in care

2. Deliver an intelligence-driven approach to regulation

3. Promote a single shared view of quality

4. Improve our efficiency and effectiveness