Establishing a Unified System in an UNunified State

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St. Tammany Parish, Louisiana
New clerk. New ideas.
We needed new technology
St. Tammany Parish, Louisiana
St. Tammany Parish: Located in the U.S. state of Louisiana, and the fifth-most populous parish in Louisiana. The parish was founded in 1810.


County seat: Covington
The first clerk to choose Tyler, starting with eFiling
We successfully gained support from our justice partners
New technology is **not always easy**
Learning curve: We were the first parish in the state to use Tyler

Change: Determining habit vs. statute

Leadership: Our staff was excited and nervous at the same time

Improvements: The process of redefining business processes
Suggestions and lessons learned
Just do it: But be prepared, it takes a lot of work

Resources: Dedicate the right resources

Engagement: Stay engaged in project

Education: Educate the public – slow and steady and collaborate
Go-live is just the beginning
**Communication:** Stay connected with your vendor

**Planning:** Ensure you have a roadmap for continuous improvements

**Training resources:** Attend user conferences, client forums, etc.
Questions & Discussion
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