Doing things differently: What does integrated care really mean?

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Why integrated care matters
There is a long legacy of attempts to integrate care
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Making a reality of this ambition isn’t easy
Where are we now?
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ICSs: the latest attempt at integration
ICSs, ICPs, ACOs: what are we talking about?

• **Integrated care systems**
  Evolved from STPs, and have greater local freedom and responsibility to take the lead in planning and overseeing care as well as providing system leadership

• **Integrated care partnerships**
  Alliances of providers delivering care collaboratively rather than in competition

• **Accountable care organisations**
  Commissioners award long term contract to single organisation to provide health and care services following a procurement process
Integrated care systems

• 10 areas (+ 4 recently added)
• Variations in size and complexity
• Smaller partnerships within them are important too
• Work on governance, leadership and staffing
• Work on service change and improvement
What can we say about progress so far?

• It is very early days
• This is work in progress and arrangements are still developing
• Encouraging signs of progress
• Changes are happening in how organisations are working together – collective planning, openness and transparency, changes to financial flows, and implementation of new models of care
• There is no blueprint, the ICSs are ‘writing the manual’ for system working
• The statutory framework does not make this work easy
• Organisational accountabilities can conflict with system objectives
• Regulators have been slow to align behind ICSs
• Much hinges on relationships and trust
From competition to collaboration
Thank you

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