"It is the long history of humankind (and animal kind, too) those who learned to collaborate and improvise most effectively have prevailed.”

Charles Darwin
“Beam me up Scotty”
Challenging Assumptions: ‘Just a kind of Magic’
“I think you should be more explicit here in step two.”
Again, again and again!
Jennifer is an experienced professional with a background in education and business. She has taught computer science at various school districts across California. Jennifer founded Teach Good Stuff to help business owners create online curriculum and digital content. She has spoken for the Blogging While Brown, BlogHer, iBloom, At the Helm, and Toastmasters conferences.

Joe McCannon, Co-Founder and Senior Advisor

Joe McCannon leads Shared Nation, an online democracy initiative incubated by the Billions Institute. He co-founded the Billions Institute with Becky Margiotta and was CEO from 2014-2017. Before that, Joe was an appointee in the Obama Administration, serving as Senior Advisor to the Administrator at the Centers for Medicare and Medicaid Services (CMS) in the U.S. Department of Health and Human Services (HHS). There he rolled out major pieces of the Affordable Care Act and was part of the founding leadership team at the Center for Medicare and Medicaid Innovation (CMMI). Previously.
What’s your hypothesis?
Lack of Knowledge?
STAY OFF THE TRACKS
THEY ARE ONLY FOR TRAINS
IF YOU CAN READ THIS
YOU'RE NOT A TRAIN
The Hospital is full

Expect major delays of up to 8 hours to be seen in the Emergency Department.

Please consider attending an alternate Accident and Medical Clinic or your Family Doctor.
“Last year I went to hospital 28 times!

By looking after myself and having a better understanding of my condition I’ve only been twice so far this year.”

George
Patient
What’s your hypothesis... for teaching a child to swim..?
What’s your hypothesis... for implementing a new evidence-based innovation..?
Training?
Journal articles?
Breakthrough Series (BTS) Collaborative Model
Drawing on a napkin by Paul Batalden 20 years ago – from Don Berwick, Institute for Healthcare Improvement (IHI)
Use Extension Agents
Use a Big Room
“Cosmic Thing” (2002) by Damián Ortega
33 Spread & Scale Fellows

- Billions Institute
- Centre for Healthcare Innovation Singapore
- Oxford University
- Hillary Institute of International Leadership New Zealand
- AHSNs/PSCs