Solution Showcase
Topics

• Hearing Reminders – The Win
• Connect
• Operational Challenges
• CheckIn
Hearing Reminders – The Win

- Reduce FTA Rate
- Ramifications of Bench Warrants
  - Court
    - Lost Staff time, Scheduling Friction
Hearing Reminders – The Win

• Defendant
  • Consequences: Legal, Financial, Stability
• Sheriff’s Office
  • Warrant Service Costs, Jail Costs
• Other Justice Partners
  • Lost Staff time, Case loads
Connect – Process Driven

- Case Management
- Business Events
- Business Processes

Engage
- Text
- Email
- Phone
- ???

connect

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Operational Gotchas

- Lack of email / cell info - only able to reach 30% of defendants, less with data entry errors
- Lack of distinction between home and cell
- Need to collect & manage Opt In / Opt Out info
- Additional clerk workload at inopportune time
CheckIn – 3 modes

- Quick
- Self Service
- Assisted
Test Drive & Register to Win

• Visit AgileGov at Booth 339
• Test drive CheckIn to register for prize drawing
• Watch conference app for notification of winner

Samsung Galaxy Tab A
10.1”, 32GB
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