Seeing ODR Clearly in 2020
Time for a Vision Check

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How did we get here?

• Confluence of events
  • Increase in SRLs
  • Empirical studies identifying unmet legal need
  • Courts focusing outward
  • Technology
Most Civil Justice Problems Do Not Make It to the Justice System

What courts and lawyers see

USA: 14 to 24% of people’s actual justice problems

What courts and lawyers never see

USA: 76 to 86% of people’s actual justice problems
Regulatory Reform
National Court Open Data Standards
National Open Court Data Standards

What are Standards?
The rules by which data are described and recorded.

Purpose
- To make case-level data available to courts, researchers, policy makers, and media
- To make data available for public and court system use in a consistent manner that reduces possibilities of error and misinterpretation
- Reduce burden on court system staff in responding to data requests.

Scope
- Maintained by courts for business purposes.

Voluntary  Aspirational  Separable
Workgroups

Adult Criminal
- Race/Ethnicity of defendant
- Integrate process to understand data
- Events

Civil
- Motions, orders, hearings
- "Alternative" Dispute Resolution

Dependency
- Numerous parties
- Permanency initiates case

Juvenile Delinquency
- Adjudicated delinquent
- Disposition = sentence
- Linked cases

Family
- Diverse issues/factors
- Reopened cases

Traffic
- Vehicle information
- Administrative, civil, and criminal

Probate
- Addresses and mobile phone numbers
- Financial records
- Source of initial pleading
Data Governance Policy

Life Cycle

Considering the data needs of the court, from creation to deletion

Quality

Ensuring that data are fit for intended purposes

Organizational Structure

Institutionalizing responsibility for data governance
Data in Lieu of Forms
Augmented Intelligence
Portals
Components

PROCESS ASSISTANCE
Step-by-step information for court and non-court solutions

INTEGRATION
Connect statewide resources and local providers

CURATED EXPERIENCES
Defined solutions for known user scenarios

RUNS ON ARTIFICIAL INTELLIGENCE
System learns and gets smarter over time

ALL TECHNOLOGIES
Anytime, anywhere access across devices

DATA IN THE CLOUD
Increase agility in managing data and content

ONE PLATFORM
A single point of access

RUNS ON ARTIFICIAL INTELLIGENCE
System learns and gets smarter over time
What makes this different?

• AI

• Natural language understanding

• Integration
Where does justice begin and end?

Where does the courts role in justice begin and end?
Joint Technology Committee

- Courts Disrupted
- ODR Case Studies
- ODR for Courts
- Component Model

- www.ncsc.org/jtc
Any questions?