

Geomagic FARO ScanArm Plugin 15.0

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Enables Geomagic **Studio 12** and Geomagic **Qualify 12** and *subsequent releases* to operate with the FARO ScanArm on Microsoft XP, Vista, and Windows 7.

Technical Support

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Prerequisites

This plugin requires a Geomagic product listed in the heading. To verify your current version, launch the application and select **App Button > About**. The text box indicates the current software version.

This plugin supports the 32-bit and 64-bit version of Microsoft Windows XP, Vista, and Windows 7.

Use the FARO driver version 5.6.5.3 64-bit which can be found on [Plugins Page](#) of the Geomagic Support web site.

Installation

1. Verify that the USB cable between the FARO equipment and the PC is disconnected.
2. Verify installation of Geomagic product listed in the heading.
3. Uninstall any version of the plugin. Click **Start | Control Panel | Add or Remove Programs**, click **Geomagic Plugin for FARO N**, then click **Remove**.
4. Log in to Windows as a user with administrative privileges.

5. Obtain and run the USB device driver installer. Get it from the [Plugins Page](#) of the Geomagic Support web site.
6. Obtain the installer named **FaroArmSetup15_32bit.exe** or **FaroArmSetup15_64bit.exe** from the [Plugins Page](#) of the Geomagic Support web site.
7. Run the device driver installer.
8. Reboot the computer.
9. Run the plugin installer.
10. Connect the USB cable between the FARO equipment and the PC.

User Instructions

See “*FARO ScanArm Plugin, Document Version H* (or higher).

Known Issues

- The graphics performance may slow down after several minutes of continuous scanning. This is problem can be resolved by the following steps:
 1. Reboot machine. When the computer is in the loading phase, press F12.
 2. Scroll down and select “BIOS Setup”.
 3. Performance > Intel SpeedStep.
 4. Uncheck the “Enable Intel SpeedStep”.
 5. Apply.