March 26, 2020

Dear Friends of Episcopal Church Home,

First and foremost, I hope and pray that this letter finds you and your family safe and healthy. Throughout the years many of you have entrusted us with the honor of caring for your loved ones as residents within our community - a responsibility we take seriously each and every day.

Now, more than ever, we are devoted to keeping our residents safe both here in Louisville at the Episcopal Church Home and throughout our 29 other communities in Ohio, Kentucky and Indiana. You know, as well as I, that the population we serve is at the greatest risk for suffering severe complications from the COVID-19 virus. I want to reassure you that we are doing everything possible to protect and care for those we serve and our staff who dutifully care for them - over 4,000 older adults and nearly 800 staff in total.

In addition to the frequent updates and communications we are sending to you, I invite you to visit our dedicated webpage for up-to-date information, please click here: ERS’ Coronavirus Response Update.

In the words of Abraham Lincoln,

"The occasion is piled high with difficulty. We must rise to the occasion."

I have seen true heroism these past few weeks and am incredibly proud of our staff, residents and their families for rising to meet this moment of crisis. We can't do it alone! It is my hope and prayer that you will consider how YOU might rise to this occasion, too.

Here’s How You Can Help

- Stop the spread of COVID-19 by practicing social distancing.
- Call or video chat your elderly friends and loved ones frequently. Social isolation is a primary cause of decline in older adults.
- Support the ERS Emergency Response Fund
The ERS Emergency Response Fund will support arising needs of our residents in Affordable Living communities throughout Ohio, Kentucky and Indiana, Deupree Meals On Wheels clients, and ERS staff across all divisions who are working tirelessly, at great personal sacrifice, on behalf of those for whom they care. Needs supported by the fund may shift as the situation continues to evolve.

The ERS Emergency Response Fund supports the following:

- **Staff Food Access** - Accessing food has become a significant problem for our staff who are working long hours.
- **Staff Emergency Bill Support** - Some staff are already struggling with a reduction in family income due to the loss of a secondary income or a reduction in hours.
- **ERS Affordable Living Rent Subsidies** - Some residents residing in our Affordable Living Communities greatly rely on income from jobs in the service industry. Without this, they will have difficulty paying the low market rate rent or affording necessities.
- **Staff Child Care Support** - The state mandated closing of all schools and some daycares has left some staff with younger children struggling to hire and pay for unexpected child care so that they may come to work.
- **ERS Affordable Living Staples** - Residents are struggling to access food and personal supplies.
- **Deupree Meals On Wheels** - Already isolated, these individuals are in great need of access to personal care items and pet food.

I recognize that these are uncertain times for you as well. However, I know that you would want to be made aware of the unexpected and necessary needs of ERS to provide emergency relief support for those entrusted in our care. If you are able, please consider a financial donation. And **lastly, please keep our residents and staff in your prayers.**

Sincerely,

[Signature]

Laura Lamb
President and CEO

PS: To make a **100% tax deductible contribution visit the ERS Emergency Response Fund on our website.**