Virtual Volunteers complete tasks via the internet through a home or work computer. They may also be called online volunteers, cyber service, tele-mentoring and tele-tutoring volunteers. Virtual volunteers can provide your organization with technical assistance....and more! (adapted from 2016 Forma Conference workshop)

Technical assistance volunteers may assist in the following ways:

- Conduct online research: find information to use in a grant proposal or newsletter
- Gather information on programs or legislation
- Identify helpful web site addresses to add to your website
- Provide feedback
- Write an account faith journeys to share
- Assist with the development of an online strategic plan
- Help with advocacy
- Post (forward) information to appropriate online communities
- Provide multimedia expertise, such as preparing PowerPoint, Keynote, QuickTime or other computer-based presentations
- Design newsletters or brochures
- Edit and proofread publications or proposals
- Research and write articles for brochures, newsletters, web sites
- Design a logo; illustrate documents, create graphic designs for flyers
- Design a marketing strategy
- Register an agency's homepage and other appropriate pages with online search engines, directories and "what's new" sites
- Post upcoming events on web-based community calendars
- Conduct regular searches for news articles relating to an organization or a particular topic;
- Provide online orientation to all parishioners with Internet access
- Survey volunteers via email,
- Track volunteer hours
- Add volunteer opportunities into online databases, i.e. Volunteer Match

Direct contact volunteers may assist your organization in the following ways:

- Visit with someone (electronically) who is homebound, in a hospital or a nursing facility.
- Provide online mentoring and instruction via e-mail or intranet. They may help
  - Students with homework questions
  - An adult learn a skill or find a job
  - Someone to prepare a resume or explore career options
  - Prison inmates with studies or programs
  - Assist with language instruction
  - Supervise or moderate a sponsored online discussion group or newsgroup
  - Provide advance "welcoming" of people about to enter the hospital, go to summer camp, join a group or organization
- Write about the news of their neighborhood, school, special interest group, etc.
- Gather history information relating to a particular time or region, to post on a web site or use in printed material;
- Train volunteers in a subject via the Internet.