



CONTROLLER

- Always keep your system covered when not in use.
- Do not use the PhotoCake system near the Airbrush station. The mist from the spray can cause damage to your system.
- To ensure consistent operation, use a dedicated outlet in your bakery and surge protector with the PhotoCake system.
- Always shut down the PhotoCake system when not in use or at the end of the day.
- Clean controller surface by wiping with a dry, lint-free cloth, weekly.

PRINTER

- Print an image or color test every day.
- Leave printer powered on to allow minor maintenance to run.
- Do not connect to Wi-Fi or upgrade the firmware
- Clean printer surface with damp cloth weekly.
- Clean print rollers weekly by powering off printer and using a damp cloth.
- Never spray liquids directly onto your printer.
- Ensure extended output tray is attached to the printer prior to printing.
- Ensure there are always ink cartridges in the printer.

INK CARTRIDGES

- Perform a Print Head cleaning if the color test is poor.
- Be sure to have one full cartridge of each color on hand. You don't want to run out!
- Store additional cartridges at room temperature, in a dry space, and out of direct sunlight.
- Do not use inks beyond the Best If Used By date to ensure optimal prints.
- Do not shake the cartridges as this can produce air bubbles that will lead to printing issues.

SCANNER

- Never store or place heavy item on top of the scanner.
- Keep the scanner glass clean by wiping it with a lint-free cloth, lightly moistened with glass cleaner.

EDIBLE MEDIA

- Edible paper should be kept sealed in the original packaging.
- Store in a cool location away from ovens, lights or any other equipment that produces heat.
- Do not refrigerate.
- Ensure paper guide is snug against media so it feeds straight through the printer.
- Do not use edible media beyond the Best If Used By Date to ensure optimal prints.

PhotoCake® Automated 24/7 PIN # order
Call 1-800-332-6722 or
Visit us at DecoPac.com

For Technical Support: 1-800-644-1228
Espanol: 1-800-898-3063

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