

DAILY

WEEKLY

TROUBLESHOOTING

## PRINT EVERY DAY

to maximize your printer performance.



### PRINT EVERY DAY

Print an image or color test every day to keep your ink flowing smoothly.



### LEAVE PRINTER POWERED ON

The printer will run minor maintenance when not in use.



### CLEAN PRINTER SURFACE

Wipe the outer surface of your printer with a damp cloth. Allow to air dry before use.



### CLEAN PRINTER ROLLERS

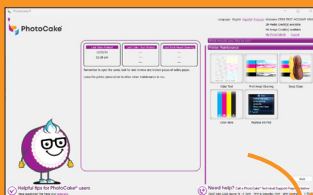
Power printer off. Wipe rollers (located inside the printer cover and printer bed) with a damp cloth. Do not use excessive moisture and do not drip liquid inside the printer. Allow to air dry before use.

Always sanitize food contact surfaces per store/bakery procedures.

## PRINT COLOR TESTS

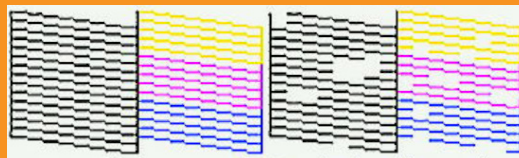


From main menu, select **Printer Maintenance**.



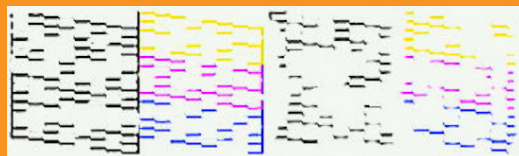
Select **Color Test** and then **Print** to create a color test. Follow the on-screen instructions to complete the color test.

Color test looks like this:



Your printer is working correctly!  
You can use your printer immediately.

Color test looks like this:



Your print head may be clogged.  
Continue to complete a Print Head Cleaning.

## PRINT HEAD CLEANING



Select **Clean** to perform print head cleaning.

Follow the on-screen instructions to complete the print head cleaning. A color test will print upon completion.

Repeat the print head cleaning, up to 4 times, until the color test has no broken lines. If issues persist, please call PhotoCake Technical Support for **Deep Clean** instructions.

Note: Maintenance can be performed on regular printer paper. Printing color tests or print head cleaning does not deduct media or image credits from your account.

NEED MORE HELP? 1-800-644-1228

Monday – Friday 7:00 AM to 7:00 PM cst | Saturday 7:00 AM – 2:00 PM cst

For more maintenance tips & videos,  
visit [www.DecoPac.com](http://www.DecoPac.com)

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TROUBLESHOOTING

## PRINT COLOR TESTS



From main menu, select **Maintenance**.



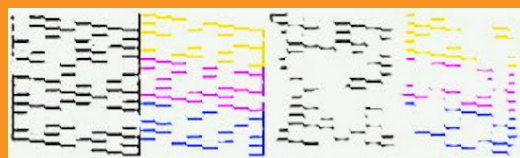
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