

To Maintain Optimal Print Quality and ensure the antibacterial edible ink remains effective, please perform both the daily and weekly cleaning recommendations on your printer. Regular cleanings keep the ink circulating properly, prevent buildup in the printheads, and help preserve the ink's protective properties.

DAILY



PRINT EVERY DAY
 Print an image or color test every day to keep your ink flowing smoothly.



LEAVE PRINTER POWERED ON
 The printer will run minor maintenance when not in use.

WEEKLY



CLEAN PRINTER SURFACE
 Wipe the outer surface of your printer with a damp cloth. Allow to air dry before use.



CLEAN PRINTER ROLLERS
 Power printer off. Wipe rollers (located inside the printer cover and printer bed) with a damp cloth. Do not use excessive moisture and do not drip liquid inside the printer. Allow to air dry before use.

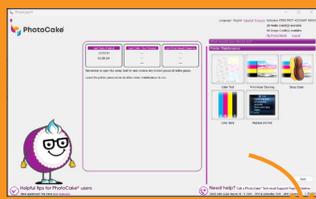
Always sanitize food contact surfaces per store/bakery procedures.

TROUBLESHOOTING

PRINT COLOR TESTS



From main menu, select **Printer Maintenance**.



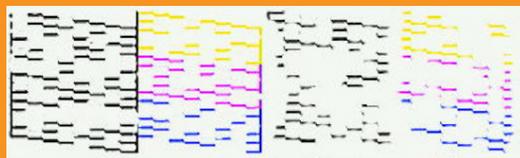
Select **Color Test** and then **Print** to create a color test. Follow the on-screen instructions to complete the color test.

Color test looks like this:



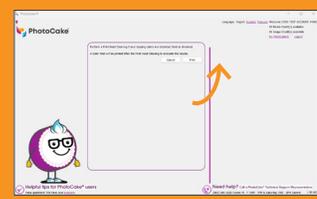
Your printer is working correctly!
 You can use your printer immediately.

Color test looks like this:



Your print head may be clogged.
 Continue to complete a Print Head Cleaning.

PRINT HEAD CLEANING



Select **Clean** to perform print head cleaning.
 Follow the on-screen instructions to complete the print head cleaning. A color test will print upon completion.
 Repeat the print head cleaning, up to 4 times, until the color test has no broken lines. If issues persist, please call PhotoCake Technical Support for **Deep Clean** instructions.

Note: Maintenance can be performed on paper. Printing color tests or print head cleaning does not deduct media or image credits from your account.

NEED MORE HELP? 1-800-644-1228
 Monday – Friday 7:00 AM to 7:00 PM cst | Saturday 7:00 AM – 2:00 PM cst

For more maintenance tips & videos, visit www.DecoPac.com

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Always sanitize food contact surfaces per store/bakery procedures.

TROUBLESHOOTING

PRINT COLOR TESTS



From main menu, select **Maintenance**.



Select **Color Test**. Follow the on-screen instructions to complete the color test.

Color test looks like this:



Your printer is working correctly! You can use your printer immediately.

Color test looks like this:



Your print head may be clogged. Continue to complete a Print Head Cleaning.

PRINT HEAD CLEANING



Select **Print Head Cleaning**.

Follow the on-screen instructions to complete the print head cleaning. A color test will print upon completion.

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