

# PhotoCake<sup>®</sup> ONLINE

## MAINTENANCE

PRINT EVERY DAY to maximize your printer performance.

DAILY



### PRINT EVERY DAY

*Print an image or color test everyday to keep your ink flowing smoothly.*



### LEAVE PRINTER POWERED ON

The printer will run minor maintenance when not in use.

WEEKLY



### CLEAN PRINTER SURFACE

Wipe the outer surface of your printer with a damp cloth. Allow to air dry before use.



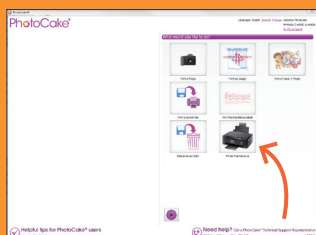
### CLEAN PRINTER ROLLERS

Power printer off. Wipe rollers (located inside the printer cover and printer bed) with a damp cloth. *Do not use excessive moisture and do not drip liquid inside the printer.* Allow to air dry before use.

*Always sanitize food contact surfaces per store/bakery procedures.*

TROUBLESHOOTING

### PRINT COLOR TESTS

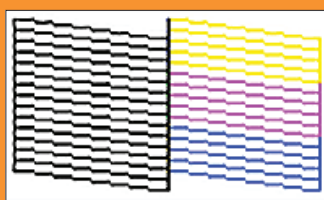


From main menu, select **Printer Maintenance**.



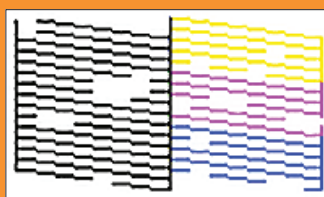
Select **Print** to create a color test. Follow the on-screen instructions to complete the color test.

### Color test looks like this:



Your printer is working correctly! You can use your printer immediately.

### Color test looks like this:



Your print head may be clogged. Continue to complete a Print Head cleaning.

### PRINT HEAD CLEANING



Select **Print** to perform print head cleaning.

Follow the on-screen instructions to complete the print head cleaning. A color test will print upon completion.

Repeat the print head cleaning, up to 4 times, until the color test has no broken lines. If issues persist, please call PhotoCake Technical Support for **Deep Clean** instructions.

*Note: Maintenance can be performed on regular printer paper. Printing color tests or print head cleaning does not deduct media or image credits from your account.*

NEED MORE HELP? 1-800-644-1228 | PhotoCakeTechTeam@DecoPac.com  
Monday – Friday 7:00 AM to 7:00 PM CST | Saturday 7:00 AM – 2:00 PM CST

FOR MORE MAINTENANCE TIPS & VIDEOS,  
visit DecoPac.com/PhotoCakeHelp

