The meaning of signal words

**WARNING**
Warning indicates a hazardous situation that, if not avoided, could result in death or serious injury.

**CAUTION**
Caution indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.

**Safety icons used in this manual**

- Shock hazard
- Fall hazard
- Crush hazard
- Cut hazard
- Forklift

**Installation safety**

- Do not install any Rytec product until you have read and understood the safety information and instructions. Make sure all applicable regulations are observed and obeyed at all times.

- Observe these precautions while installing the door:
  - Only trained, qualified and authorized individuals are to install the door and the control system.
  - The installation site comprises the physical area required to safely uncrate, stage and install the door.
  - Make sure all personnel at the installation site have been informed of the date, time and location of the installation.
  - Make sure there is no pedestrian or vehicular traffic within the installation site for the duration of the installation.
  - Make sure you have all required Personal Protective Equipment.
  - Make sure you have adequate personnel and equipment to safely perform all lifts.
  - Make sure you have been informed of any hazardous conditions that exist within the installation site.
  - Make sure the installation site is kept clear of obstructions and debris and that the floor is dry.
  - Make sure you are aware of the location of all power lines, piping and HVAC systems within the installation site.
  - Make sure all accessories installed with the door are approved by the manufacturer.

**Requirements - Staffing**

- Two installers - three are recommended when the door panel is lifted.
- A licensed electrician is recommended for making all electrical connections.

**Electrician’s responsibilities**

Refer to the Rytec System 4® Drive & Control Installation & Owner’s Manual for a complete list of the electrician’s responsibilities.

**WARNING**
Electrical work must meet all applicable local, state and national codes.
Failure to wire the door correctly can cause shock, burns or death to the people who install, use or service the door.
Failure to comply also voids the warranty for the door.

**Requirements – Lifts**

- Forklift that meets the following specifications:
  - Minimum 4,000-pound lift capacity
  - Minimum height ability: door height + 12”
  - 48”–wide fork
  - Side shift capability

- Scissor lift that meets the following specifications:
  - Can hold both installers
  - Minimum height ability: door height

- Alternatively, two ladders of sufficient height to safely access the door head assembly
### Terms used by Rytec to describe the parts of the door

This illustration shows the terms used by Rytec technical support to refer to the major components of your door. Using these terms helps technical support provide assistance as quickly as possible.

![Diagram showing terms used by Rytec](image)

- **Drive side console**
- **Non-drive side console**
- **Drive tube**
- **Drive shaft and clam shell**
- **Secondary drive belt**
- **Primary drive pulley**
- **Primary drive belt**
- **CAN repeater box**
- **SmartSurround™ light curtain**
- **Brake release cable**
- **System 4 controller and wiring**

**NOTE:**
Drive side can be left (LH) or right (RH)
NEW in 2022 Spirals: SmartSurround™ light curtains and CAN bus cabling

Two new features have been added to Spirals in 2022, both of which change the installation process.

**CAN bus cabling**

The CAN bus system simplifies cabling and minimizes internal field wiring during installation. The system works this way:

- CAN bus cabling is a single chain (series) of cables that connect all CAN-enabled devices to the controller.
- The cabling starts at the controller and runs through the CAN repeater box in the head assembly, then to the repeater box at the base of the drive side side column, then across the rear spreader to terminate at the CAN distribution box at the base of the non-drive side side column.
- CAN-enabled Rytec devices can plug into any available port in any CAN box. For example the BTA4 can plug into a base plate port if it is mounted to a side column, or a head assembly port if it is remotely mounted.
- Ports must be jumped if they are not connected to a device so that the signal path remains unbroken until it terminates at the distribution box.

**SmartSurround™ light curtains**

The SmartSurround™ light curtains replace the Pathwatch LED strips, and combine the function of a light curtain and an alert system.

- Spiral doors now have three sets of light curtains:
  - The standard light curtains, now called the Advanced®, in the door track.
  - One set of SmartSurround™ mounted on the side column covers (cover mounted).
  - Another set installed on the walls of the door opening (jamb mounted).
- The LEDs are larger and brighter than the Pathwatch, and display a sequence of lights that move up and down when the door opens and closes, and that flash repeatedly whenever any of the detection planes are broken.

**Reversing edge**

The SmartSurround™ system, in combination with the Advanced® light curtains located within the door line, meets the requirements for entrapment protection. SmartSurround™ offers a contactless method of object recognition that is an improvement over the reversing edge system; this makes the reversing edge system redundant.

**Standard installations of Spiral doors now have the reversing edge deactivated.**

**Check the motor** to see if a wireless antenna is attached. If it is, follow steps to install the antenna and bracket (p.26) and connect wire for reversing edge at controller (p.26).

**No wireless antenna:** reversing edge deactivated (standard)

**Wireless antenna included:** reversing edge activated (optional)
2. **Check the crates.** Make sure all serial numbers match the number on the crate and all visible parts have no shipping damage.

- **Small parts box(es):** check the serial number on side of box. There may be two boxes.
- **Open box:** remove the red documents envelope, then open the envelope and get the object list (also called the cut sheet). Check serial numbers on both.
- **System 4° controller box:** check the serial number on side of box.
- **Rear seal (rear spreader):** check the serial number on green tag.
- **Door panel:** on separate pallet. Requires forklift to remove. Check the serial number on foam padding and manila tag.

3. **Check your tools.** Make sure you have all tools and supplies for the installation.

- **Tools you need:***
  - Pry bar and mallet or reciprocating saw
  - Crowbar
  - Cutting pliers
  - Utility knife
  - Wire stripper
  - Precision screwdriver
  - Flat screwdriver
  - Torque wrench
  - Phillips screwdriver
  - Torx screwdriver
  - #2 drill bit
  - T20 Torx bit
  - T30 Torx bit
  - T40 Torx bit
  - 7mm Socket or wrench
  - 10mm Socket or wrench
  - 5/16" Socket or wrench
  - 13mm Drum and horizontal guide rails/profile covers
  - 17mm Horizontal track standoffs
  - Phosphate/leaf light curtains: packed in tube inside side columns
  - Springs: number varies from one to twelve based on size of door
  - Door panel: check the serial number on label

---

**How to uncrate the door and inspect the installation site**

- **Spirals ship in two crates.** Each set of crates is marked with the unique serial number for the door and the number of crates used for the door.
- **All parts for the door are in these crates.** If more than one door is to be installed, treat each set of crates as a separate installation.

- **Mixing parts from different doors voids the warranty for all doors in the installation.**

---

**1. Remove all top panels.**

---

**2. Pry bar**

---

**3. Panels are made of fiberboard that shred easily, and are secured with many nails.**

---

**4. Slide the pry bar along the edge, prying gently every six inches, to remove the panel in one piece.**
Check the measurements. Make sure the door will fit in the installation site.

**Description lists if drive side is left hand (LH) or right hand (RH).**

1. Locate the Door Width ① and Door Height ② on the object list. Write these numbers on the object list. Round the Door Width and the Door Height to nearest 1/16 inch.

2. Measure the door opening to make sure:
   - The opening width equals the number on the object list ①.
   - The opening height equals the number on the object list ②.

3. Measure the rear seal (rear spreader) ③:
   - The length should equal the Door Width ① in the object list.

4. Calculate the total height needed for the installation:
   - Measure the height of a side column ② in the crate.
   - Add two inches (2") to account for the side consoles and at least one inch (1") of clearance.

5. Make sure there is enough space to install the door: make sure the site has space total height you calculated.

6. Calculate the width to center: divide the Door Width ① by 2.

Call Rytec technical support at 800-628-1909 or email helpdesk@rytecdoors.com if you have any questions about the measurements at the site.

**Spirals are built to metric specifications to a very tight spec. Round the Door Width and the Door Height to nearest 1/16 inch.**

<table>
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<th>Decimal</th>
<th>Fraction</th>
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<th>0.625</th>
<th>0.6875</th>
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<th>0.8</th>
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<td>7/8</td>
<td>15/16</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Question:** Is height of installation site > ① + 2" ? Is there enough height to install the door?

**Question:** Does door opening height = ②?

**Question:** Does door opening width = ③ ? Does length of rear seal = ③ ?

**Question:** Does door width (inches) = 216.142 in the object list. Write this number on the object list.

**Question:** Does door head size = A in the object list..

**Description lists if drive side is left hand (LH) or right hand (RH).**

**Special note:** If you have any questions about the measurements at the site, call Rytec technical support at 800-628-1909 or email helpdesk@rytecdoors.com.
How to prep the consoles

1. **Cut ties** so you can move the springs, and any other parts that block clear access to the console pallet.

   *Use a forklift* to move the consoles to an open space.

   **IMPORTANT**
   - The cables that are preinstalled in the drive side console should not be repositioned, removed, or have the ties cut until you are instructed to do so in these instructions.
   - Make sure all preinstalled cables, belts and straps are clear of the side columns when you lift the console into place, so that they are not crushed or crimped.

2. Carefully cut the shrink wrap and remove the drive side and non-drive side consoles.

   - **Utility knife**
   - **KEEP REUSE**

3. Drive side console: remove the belt guard.

   **WRITE**
   - **T40**
   - **KEEP REUSE**

4. Remove the five preinstalled side column bolts and washers (located in the non-shaded area).

   Do this on both consoles.

   **KEEP REUSE**
   - **17mm**
   - **1010**

   After the consoles are removed, use the crate to stage parts until they are needed.

**Drive side console**

- **Wireless antenna:** this is prewired to the encoder (inside the motor) and crated next to the motor. Leave in place until it is time to install it.
- **Power cables:** these are preinstalled, cable tied and placed on the drive shaft when the door is crated. Wire colors are shown below.
- **Leave the coils** in place until the console is installed.

**Brake release cable:** make sure this stays clear of the side column when the console is lifted into place.

**Wires:**
- High Voltage
- Low Voltage
- Brake
- Encoder
- CAN bus
- Proximity sensor

**Wire colors:**
- Red
- Black
- White
- Green
- Blue
- Brown
- CAN bus
- Proximity sensor
How to prep the side columns

1. Remove the covers on both side columns.
   Screws for side column covers run in a vertical line. There is also one screw at the base of the column.

2. Make sure the vertical guide tracks for the door panels are in the fully lowered position.
   Check all surfaces on side columns and head assembly for protective film.
   Remove film.
   Covers may have one, two or three panels depending on height.
   Keep covers intact – **DO NOT remove screws that run horizontally (shaded area).**

3. Loosen the holders on the vertical guide track.
   If necessary, lower the track.
   **Do this for both columns.**
   Loosen, but do not remove, each pair of track holders. The screws pass through a spacer and into holes in the wall of the column.
   **Do not loosen them so far that they come loose from their hole.**
   The number of holders varies based on the height of the column.
   The track should slide freely when you are done.

4. Select one holder at the halfway point of the side column and hand tighten the screws to secure the guide track in place.
   Do this for both columns.
   The tracks can now be repositioned easily after the side columns are installed, but will not slide while the columns are being lifted into place and leveled.
How to center the door in the door opening

Rytec doors are engineered to be centered in the door opening, so follow these steps even if the width of the opening and the production width match exactly.

1: Measure the width of the door opening ($w$) and find the halfway point ($\frac{1}{2}w$). Mark the centerline there.

2: Use the width to center from the object list ($w = a$).

Starting at the centerline, measure and mark the reference line for the first column.

Plumb, level, square: how to position the door correctly as you install the side columns

Call Rytec technical support at 800-628-1909 immediately and stop the installation if you are not able to correctly position the door.

Before you begin: things to know before you anchor the side columns

Do not anchor the top anchor hole on the inside of the side column (above the guide track) until after the consoles have been installed and leveled.

This anchor passes through both the console and the side column.

There are four sets of anchor holes (1, 2, 3, 4) at the top of each side column, with two holes in each set.

- Use at least one anchor in each set of anchor holes: 1, 2, 3, and 4. Anchor both holes unless conditions at the installation site prevent this.
- Position anchors at the horizontal center of the anchor holes.

How to anchor the door:

- Use 1/2” diameter through bolts, 1/2” diameter threaded rods or equivalent to anchor side columns.
- Anchoring hardware and materials must be provided by the door owner or installer.
- Make sure anchors do not interfere with moving parts of the door.

There are three anchor holes 1, 2, 3 in the baseplate of each side column.

You must use at least two baseplate anchors.

To access all three anchor holes:

- Remove the bolts and move the bracket and CAN terminal out of the way. Make sure you do not disconnect any cables when moving the bracket.

For doors over 12’ (twelve feet) in height, drill an extra anchor hole near the halfway point of the side column for added stability when the column is installed.

INSIDER’S TIP

For doors over 12’ (twelve feet) in height, drill an extra anchor hole near the halfway point of the side column for added stability when the column is installed.
**Step 1: Plumb and level the site, then install and plumb the side columns**

1. **Plumb** the door opening.
   - If the wall is not plumb, or there is bowing or an obstruction in the wall, **shim** the columns.
   - **IMPORTANT**: To prevent column from bowing, shim as needed at each anchor point.

2. **Level** the floor.
   - **Measure** distance from floor to laser line on both sides of door opening.
   - If measurements are the same, the floor is level.
   - If measurements are not the same, shim the side with the larger number.
   - Use the difference for the height of the shim.
   - Measurements should match when you measure with the shims in place.

3. **IMPORTANT**
   - If the floor is level, install the drive side column first.
   - If the floor is not level, install the side column that is not shimmed first.

4. **Clamp** the first side column into place.
   - **On taller doors**, set a second clamp.
   - **Set clamp** inside guide track above light curtain.
   - **Align baseplate** against reference mark you made when you centered the door.
   - **Bar clamp** inside guide track above light curtain.
   - **Lasers** level
   - **Measure** from floor to laser line on both sides of door opening.
   - **Use the screws** on the track holders as your reference.
   - **These** give the best reference for plumb.
6 **Remove** the bolts and **move** the bracket and CAN terminal to allow access to all anchor holes ①, ②, ③. **Make sure** you do not disconnect any cables when moving the bracket. **Leave the brackets loose** until the installation is complete. See *How to install the wall mounted (rear) SmartSurround™ light curtains* on page 27.

- If the door is -S or -S/R size, and there are two baseplate spring tubes, the front spring tube ④ must be removed to access the third hole ⑤. **Reinstall** the spring tube after anchoring.

Do this on both side columns before anchoring.

7 **Anchor** the first side column to the wall at the **top of the column** and **baseplate**. **Set** anchors tight. **Remove** clamp(s). **Make sure** you have read *Before you begin* on page 8 before you start. **DO NOT ANCHOR** the top anchor hole nearest to the door opening until the consoles have been installed and leveled.

8 **Measure and mark** the reference mark for the second side column.

Use the production width from the object list. **Measure and mark** the reference line for the other column.

9 **Clamp the non-drive side column into place.**

On taller doors, **set a second clamp.**

**Align base plate against reference mark.**

10 **Set** a laser line parallel to the wall 1" (one inch) in front of columns. **Make sure** the line is parallel to the wall.

**Measure** the distance from the wall to the laser line at multiple locations. **Adjust** angle of laser level until all measurements match.
11 Plumb the side columns to each other.

Measure distance from front of each column to laser line. Distances must match.

12 If necessary, shim the side columns so they are plumb to each other.

Step 2: Install the rear seal (rear spreader)

1 Install bolts on both sides of the seal and hand tighten.

2 Make sure all of the anchor points of the seal are making direct contact with the wall.
   ▪ If necessary, shim the seal at all anchor points that are not flush.

3 Make sure the rear seal is level, then anchor the rear seal to the wall at all anchor points.

4 Tighten the bolts on both sides of the seal.
Step 3: Replumb and square the door and finish anchoring the side columns

1. Make sure the second side column is properly lined up, then replumb both side columns from the front.

   - Laser level
   - Replumb both columns
   - Use the screws on the track holders as your reference.

2. Square the door:
   - Measure distance between side columns at top and bottom of columns 1.
   - Make sure the distances are the same.
   - Measure distance from bottom corner of drive side to top corner of non-drive side, then from bottom corner of non-drive side to top corner of drive side 2.
   - Make sure the distances are the same.

   - Measuring tape

3. Anchor the second side column to the wall at the top of the column and baseplate.
   - Set anchors tight. Remove clamp(s).
   - Make sure you have read Before you begin on the page 8.
   - DO NOT ANCHOR the top anchor hole nearest to the door opening until the consoles have been installed and leveled.

How to install the consoles

1. Lift drive side console into place.

   - Make sure all belts are tucked into console.
   - Lift console high enough that brake release cable and idler roller clear lip of side column.
   - If space is tight, swing console around lip of side column, then swing back into place.

2. Reinstall the side column screws and washers.
   - Hand tighten only until you have leveled the console.

   - Keep reuse
   - Start at the top and work around the screw holes.
   - Install screws and washers and hand tighten.

WARNING

The drive side console weighs up to 200 pounds.

- Make sure you use a forklift or mechanical lift that meets all requirements listed on page 1 of this manual.
- Make sure the console is secured to the lifting equipment.
- Two-person lift when console is placed on the side column.
3 Level the console laterally ①.
   - If necessary, loosen the side column screws, manually adjust the position of the console, and tighten the screws.
   - Level the console horizontally ②.
   - If necessary, loosen the side column screws, manually adjust the position of the console, and tighten the screws.

4 Tighten the side column bolts.

5 Square up the console so it is perpendicular to the wall.
   Use a carpenter’s square and turn the rear hex adjustment screw ①.

6 To verify that the console is correctly aligned, loosen the screw on the vertical drive track and raise the track into place.
   - The track pins should slide easily into their holes.

7 Anchor the side column to the wall in the hole below the adjustment screw.
   IMPORTANT
   DO NOT torque the anchoring hardware so much that it bends the rear tab of the console.

8 Repeat these steps for the non-drive side console.

9 Loosen or remove the screws on the front panels of both consoles.
   Swing the panels to the open position and reinstall the screws.

10 Drive side: remove the cables from the drive shaft and place them on top of the console.

How to set the wraps on the drive and non-drive side spring straps

Things to know before you set the straps

- Springs in the side columns balance the weight of the door panel when it is raised and lowered.
- The spring straps that connect them to the drive shafts have a required minimum number of wraps around the shafts.
- This number is listed in the object list.
- Wraps are set at the factory, but should be checked during the installation and, if necessary, reset.
- On the drive side console, the motor locks the strap in place.
Check the spring strap wraps in both consoles. Reset if necessary.

1. **Drive side**
   - Look through the front panel to count the full wraps. If necessary, turn the shaft to add or remove wraps.

2. **Non-drive side**
   - Turn the shaft by hand. Match the full wraps, then set the angle of the shaft (as shown below) to match the partial wrap in the object list.

   - 0° Full wrap
   - 45° .125 wrap
   - 90° .250 wrap
   - 135° .375 wrap
   - 180° .500 wrap
   - 225° .625 wrap
   - 270° .750 wrap
   - 315° .875 wrap

   - If necessary, on either side, loosen the secondary drive belt around the drive pulley to allow the drive shaft to turn.

3. Make sure the angles of the drive side and non-drive side shafts mirror each other.
   - This aligns the two secondary drive belts as closely as possible and makes it easier to level the door panel.

   - When the angle of the drive shafts match, the drive pulleys are fully aligned. This also aligns the teeth on the secondary drive belts.

How to install the drive tube

1. **Remove** the clam shell, bolts and washers from both side shafts. Based on the partial wraps from previous steps, shafts may be at an angle which makes the clam shell difficult to remove.

2. **Push in** the non-drive side shaft until it is tightly seated against the pulley wheel.

3. **Lift** the drive tube and place both ends into the drive shafts. Immediately reinstall the drive side clam shell, bolts and washers and set hand tight to hold the tube in place.

4. **Reinstall** the non-drive side clam shell, bolts and washers and set hand tight.
How to center the drive tube

1. Set a crowbar between the drum and the non-drive side shaft. Use it to tighten the drive shafts against the pulleys in both consoles.

2. Check the gap between the drum and the drive shaft on both ends of the tube. Adjust the tube until the gap is even on both ends.

3. Tighten the screws on the non-drive side shaft.
   - Make sure the wraps have not shifted before tightening.
   - Make sure the angles of the shafts and the gaps match on both sides of the drum.
   - Torque bolts to 31 ft-lbs.

4. Set the crowbar between the drum and the drive side shaft. Use it to re-tighten the drive shaft against the pulley.

5. Tighten the screws on the drive side shaft.
   - Make sure the wraps have not shifted before tightening.
   - Make sure the angles of the shafts and the gaps match on both sides of the drum.
   - Torque bolts to 31 ft-lbs.

How to set the secondary drive belts so the door will be level

Things to know before you realign the belts
- The splice blocks (timing blocks) on the secondary drive belts connect to the door panel and are the points where the belts raise and lower the door.
- With the spring straps correctly wrapped and the drive pulleys locked in place by the motor and the drive shaft, realign the secondary drive belts on the drive pulleys to level the splice blocks.

1. Check the position of each splice block and, if necessary, realign the belts.
- If necessary, cut the ties to free up the belt. Leave the belt rolled up in the console.
- The blocks must line up EXACTLY or the door will not operate correctly.
- To move the block, loosen the belt around the drive pulley, then “jump” one tooth at a time until the block is at the correct height.
- Jump the belt until the top of the block lines up with the bottom of the radial track.
- The blocks must line up EXACTLY or the door will not operate correctly.
How to raise the vertical guide tracks into place

1. **Make sure** that all of the vertical guide track holders are loose enough to allow the track to move freely. **DO NOT remove** any of the holders.

![Vertical guide track with bolts and holders](image)

2. **Make sure** the pins at the top of the vertical guide track (1) align with the holes in the radial track (2) of the console. **Use a pry bar** to lift and hold the vertical guide track in place.

![Pry bar and vertical guide track](image)

3. **Tighten** the bolts on the track holders.  
   - Start at the **middle of the track** and work toward the top and bottom.  
   - **Make sure** the holder is at a 90° angle to the track before tightening the bolt. You will need to hold it in place while tightening to keep it level.  
   - **Make two full passes** from top to bottom: tighten bolts to snug on the first pass, then fully tighten on the second pass.

   **CAUTION**
   Make sure your fingers are clear of the bolt when tightening. Power tools are not recommended.

![Vertical guide track with tightening bolts](image)

4. **Remove** the bottom section of the vertical guide track cover. **Do this** in both side columns.

![Vertical guide track cover removal](image)
How to connect the CAN bus cables

1. Get the shortest 1210855-0X M12 cable from small parts. In the drive side side column, connect the female M12 connector to the male M12 connector for the cable in the side column.

   **IMPORTANT**
   Line up the embossed arrows on the connectors to align the guide notch and contacts correctly. The connectors will only fully connect if they are aligned correctly.

   ![Cable connections diagram]

2. Connect the male M12 connector for the short cable to the CAN repeater in the head assembly.

   **Loop** extra cable length and **cable tie** to minimize slack.

   Inside both consoles, install a cable tie and anchor on the rear wall of the console, and loosen the rear hex adjustment screw.

   ![Console connections diagram]

3. Get the longer 1210855-0X M12 cable from the small parts box. This connects the CAN bus cabling **across the rear spreader**.

   - Inside the drive side console, **push** the cable through the cable tie and **connect** the male M12 connector on the cable to the female M12 connector in the side column.
   - **Loop** the cable over the rear hex adjustment screw and **re-tighten the screw** to original setting.
   - **Follow these steps** inside the non-drive side console, connecting the female M12 connector on the cable to the male M12 connector in the side column.

   ![Cable connections diagram]

4. The 1210855 cable will probably be longer than the rear spreader.

   - **Leave a small amount of slack** in both console and **loop** the extra length at the center of the of the rear spreader.
   - **Secure** the loops with cable ties, then **secure** the cable to the rear spreader at each anchor point on the spreader.

   ![Repeater installation diagram]

5. Get cable 1210856 from the small parts box.

   **Plug** the cable into the CAN port in the drive side console.

   **Run** the cable through the hole in the top of the console. **Use** anchored cable ties to secure it to the top of the console.

   ![Console connections diagram]

6. Find the schematics for the door in same box that holds the System 4th controller.

   **Check** the crate and small parts boxes for accessories such as activators or safety devices and any schematics included with them.

   If the schematics indicate the door has non-standard wiring, **follow the schematics** instead of this manual.

   ![Schematics diagram]
How to install the horizontal tracks

1. Locate the two horizontal tracks and track covers, and the rear guide rail, in the crate.

2. Line up the guide pins in the horizontal track with the holes in the radial track of the console and install the track. Do this on both consoles.

3. Locate the standoff brackets (side and rear), screws and nuts in the small parts box. Install the covers and brackets onto the tracks. Install the bracket onto the guide rail.

 IF NECESSARY, drill holes through track covers to match standoff bracket holes in horizontal tracks.

4. Locate and install the standoffs on both horizontal tracks. Use the bolt holes that set the top of the standoffs flush with the ceiling.

5. Install the rear guide rail and the rear standoff. Use the bolt holes that set the top of the standoffs flush with the ceiling.

ALL HARDWARE must be installed fully tight so that screw heads are clear of the rollers when the door is operating.
**Spiral® LH® (Low Headroom) SSN and STN Installation Manual**

**6 Square** the horizontal tracks:

1. Measure between the tracks at the start ① and end ② points.
2. Measure diagonally across the tracks ③, ④.
3. When the tracks are square, mark the position of all of the standoffs and the anchoring holes in the ceiling.

**7 Level** the horizontal tracks ①. If necessary, adjust the height of the standoffs ②.

**8 Anchor** the standoffs to the ceiling.

---

**How to install the door panel**

1. **Use a forklift** to remove the door panel, on its pallet, from the crate.

   - **Important**: Pallet is nailed to crate. Use a crowbar to loosen the nails before lifting.
   - **Important**: Make sure the door panel is centered before lifting.
   - **Important**: Make sure the door panels are wrapped AWAY FROM the door opening. If necessary, turn the pallet around.

   - Place foam or cardboard against the backstop to protect the door finish.
   - **Do Not** clip the ties around the rollers until you are raising the panel. The ties prevent the door panel from unraveling.
   - **Important**: Solid panels: rollers align with middle hook. Transparent panels: rollers align with upper hook.

**Things to know about the service plates**

- **Attach** the plates to the ratcheted straps you use to lift the door panel.

   - **Small Parts**

     - L-size and S-size transparent panels: rollers align with upper hook.

     - **Important**: ALL HARDWARE and STRAPS should be rated at a minimum of 1000 lbs.

   - **Insider’s Tip**: Attach an anchor shackle or caribiner to the service plate to accommodate all hook sizes and configurations.
2. Hang a ratcheted strap from the drive tube next to each side column. **Attach** the service plates.

**Ratcheted strap (2)**

**IMPORTANT**

**ALL STRAPS** should be rated at a minimum of 1000 lbs.

3. Use the forklift to **position** the door panel under the vertical guide track. **Cut** the first ties to **free up** the first wrap of panels and **line them up** under the covered section of the track.

**Cutting pliers**

**IMPORTANT**

**Constantly check** the rollers throughout the lift to make sure they are not crushed, bent or pinched in the track.

There are three **guide rollers** in the door panel, at the top, bottom and vertical center. The large roller aligns with the outside of the track. **Make sure** the guide rollers align on both sides of the door.

Align the door panel with the vertical guide track.

**Center** the door panel in the door opening.

**DO NOT USE** the guide rollers to lift the door panel.

4. Hook the service plates under the first two non-guide rollers on both sides of the door.

**DO NOT USE**

the guide rollers to lift the door panel.

**IMPORTANT**

**CAUTION**

Keep your hands flat on the panel slat and away from the hinge seal as you move the panels. **Panels can shift unexpectedly.**

**A three-person crew** should be used to lift the door panel:

- Two (2) to operate the ratcheted straps
- One (1) to unroll the door panel and check the rollers.

**For a two-person crew:**

- Lift the door panel together; then unroll the next section together; then continue the lift.

**Coordinate the lift between the two ratcheted straps so that the door panel remains level as it rises.**

If you need to reset the straps, place vise grips under a non-guide roller in both tracks to temporarily hold the door panel in place.

**Place** the service plates at a lower set of rollers and continue the lift.

**On the ground**

**1. Watch** the rollers as they enter the fully enclosed upper section of the track. **Make sure** they are properly aligned and are not crushed, bent or pinched by the track.

**2. Clip** the next tie around the rollers on both sides of the door panel to free up the next section.

**3. Unroll** the next section of panel from the bottom of the roll.

**4. Push** the door panel on the pallet away from the backrest. As the door panel rises, **continue to push** so that the next panel lines up with the panels in the track.
When the top of the door panel enters the horizontal track, the bottom bar is clear of the floor.

- Unroll the rest of the door panel
- Move the forklift and pallet away from the door opening
- Reinstall the bottom covers on the vertical tracks.

![Diagram showing the forklift and pallet moving away from the door opening.]

Reinstall the bottom section of the vertical guide track cover. Do this on both side columns.

5

When the top of the door panel enters the horizontal track, the bottom bar is clear of the floor.

- Unroll the rest of the door panel
- Move the forklift and pallet away from the door opening
- Reinstall the bottom covers on the vertical tracks.

![Diagram showing the forklift and pallet moving away from the door opening.]

Reinstall the bottom section of the vertical guide track cover. Do this on both side columns.

6

Continue to lift until the door panel is almost completely raised onto the horizontal track.

Make sure the door panel remains level throughout the lift. If you need to reposition the ratchet straps, place vise grips under the bottom roller to hold the door panel in place, then reset the straps.

7

When the end tabs are just below the splice blocks:

1. Place vise grips under the bottom roller on both sides of the door to hold the door panel in place.
2. Pull the coiled secondary drive belts out of each console and lower them down the side column.
3. On -L and -L/R Spirals, the baseplate pulley assembly is lowered with the belt.
4. Remove the three screws from each splice block.

![Diagram showing vise grips and belts being removed.]

Laser level

![Diagram showing laser level for measurement.]

8

Lift the door panel until the holes in the end tabs are even with the holes in the splice block.

NOTE: if necessary, you should be able to lift the door manually when it is this near the top of the door opening.

1. Reposition the two vise grips to secure the door panel in place.
2. Reinstall the splice block screws to secure the end tabs to the splice blocks.

![Diagram showing vise grips repositioned.]

3 per side

T40 KEEP REUSE

9

Make sure that the bottom bar of the door panel is level before moving to the next steps. If the bar is not level, reposition the vise grip and strap on the side that is higher, then “jump” a tooth on the belt to level the door panel.

![Diagram showing vise grips repositioned and belt adjusted.]

Laser level

![Diagram showing laser level for measurement.]

Do not remove the ratchet straps or vice grips holding the door in place until after the secondary drive belt has been installed and tensioned.
1. **Make sure** the total number of springs in the crate matches the number listed in the object list. The object list also shows how to divide the springs between the side columns.

   **Make sure** the preinstalled spring straps on both sides of the head assembly match the table below for the total number of springs in the door.

### Parts of the spring assembly

- **Spring strap and clamp**
- **Preassembled in head assembly**
- **Strap bracket in small parts box**
- **Guide tube in small parts box**
- **Guide bracket in small parts box**
- **Baseplate tube preassembled to baseplate**
- **2-spring assembly uses these slots**
- **3-spring assembly uses these slots**

### Locate the parts and hardware for the spring assemblies in both side columns.

- **Each assembly includes:**
  - 1-3 springs
  - guide tubes
  - a guide bracket
  - a strap bracket

- **The table to the right** shows how to divide the parts and hardware found in the small parts box(es) and how to put together the assemblies.

<table>
<thead>
<tr>
<th>Total number of springs</th>
<th>Drive side</th>
<th>Non-drive side</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>In small parts box: Spring tubes, strap bracket, guide bracket(s)</td>
<td>In small parts box: Spring tubes, strap bracket, guide bracket(s)</td>
</tr>
<tr>
<td>2</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>4</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>5</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>6</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>7</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>8</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>9</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>10</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>11</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
<tr>
<td>12</td>
<td>1 1 1</td>
<td>1 1 1</td>
</tr>
</tbody>
</table>

### Hardware (in small parts box)

- **Hardware to attach outer guide brackets to side column wall**
  - 01900812

- **Hardware to attach inner guide bracket to outer guide bracket**
  - 01901506

- **Hardware**
  - 01260110
NOTE: a four-spring, two-assembly configuration is shown for these steps.

It is recommended that you do not use power tools for these steps. Overtorquing screws can damage parts.

2. Install the guide tubes into the guide bracket. Squeeze the top of the tube, then slide the tube into a guide hole until it clicks into place.

3. Install the bracket into the side column.

4. Slide the top of the springs into the bracket.

5. Slide the bottom spring tabs into the wide slot 1, through the narrow 2, then pull up to lock it into the retaining slot 3. The spring should remain upright.

6. Locate the outer spring strap in each console. It is above the small white roller closest to the outserside of the console. You may need to push aside the secondary drive belt and reach inside to find it.

7. Cut the cable tie on the outer spring strap, run it around the outer roller and let it drop.

8. Loosen the clamp on the spring strap.

9. Position the spring bracket so that the bumpers and locking tab face the side wall.

10. Loop the spring strap around the bolt in the spring bracket. Thread the strap between two plates of the clamp. Hand tighten the clamp nuts.

11. Set the spring tension. This is the distance the springs must be stretched to provide the correct tension for the door.

   Locate the spring tension 1 on the object list.

   Round to the nearest 1/16 inch.

   Measure the distance between the bottom of the spring bracket and the top of the spring tab (shaded area).

<table>
<thead>
<tr>
<th>Measurement (inches)</th>
<th>Distance (inches)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.125</td>
<td>1/8</td>
</tr>
<tr>
<td>0.250</td>
<td>5/16</td>
</tr>
<tr>
<td>0.375</td>
<td>3/8</td>
</tr>
<tr>
<td>0.625</td>
<td>5/8</td>
</tr>
<tr>
<td>0.750</td>
<td>7/16</td>
</tr>
<tr>
<td>0.875</td>
<td>11/16</td>
</tr>
<tr>
<td>1.000</td>
<td>13/16</td>
</tr>
</tbody>
</table>

12. Adjust the strap until the measured distance matches the object list and the distance from the clamp to the bracket is two inches (2").
13 Remove the nuts and retrieve the third clamp plate.
Loop the spring strap down between the second and third clamp plate.
Tighten the nuts to secure the strap.
If necessary, trim excess strap length.

14 Release each spring from the baseplate tube.
Lift each spring and slide the spring tab into the slot in the spring bracket.

15 Stretch the springs downward.
Slide the bottom spring tabs into the wide slot ①, through the narrow ②, then pull up to lock it into the retaining slot ③.

How to install a second spring assembly

1 Install the guide tubes into the second bracket.
Install the second bracket above the first.

2 Follow steps 6-10 for the second spring strap.
Line up the second spring bracket and clamp with the first.
Make sure the spring bracket bumpers face out.

3 Follow steps 14-15 to complete the installation.

How to install the locking collars at the top and bottom of the springs

1 Install collar into the top tab:
① Slide the opening in the collar onto the tab.
② Twist, then push the collar across the tab (the collar is flexible and will bend open enough to fit).
③ Push the short end around until it clicks into place.

2 Follow the same steps for the tab at the baseplate pulley assembly.
How to install the baseplate pulley assembly

1. Remove the top nuts on the two baseplate mounting posts. Keep the nuts. **DO NOT loosen the bottom nuts.**

2. Install the pulley assembly onto the rear baseplate mounting post.
   1. Align the holes in the assembly with the posts.
   2. Press down on the pulley assembly as hard as you can.
      - You will need to see at least three (3) threads of the mounting post clear to reinstall the nut.
   3. Install the rear mounting nut and tighten it as much as you can.

3. Reinstall the front mounting nut.
   - Tighten the nut until the front of the assembly is tight to the bottom nut.

4. Do this in both side columns.

How to set the tension on the secondary drive belts

Things to know about tensioning the belt

1. Increase tension
2. Decrease tension

**S- and S/R doors** have two adjustment screws. There are no bottom screws. Set the tension with one of the adjustment screws, then set the other to match.

- **Test the tension** by grabbing both legs of the belt near the midpoint. Tension is correct when it requires considerable effort to bring the two legs together until they touch.
How to check and adjust the tension on the primary drive belt

1. Locate the primary drive belt along the outside of the drive side console.
   Press down on the belt at the midway point between the two pulleys.
   Belt should deflect slightly, but no more than 1/8” (width of the belt).

2. Decide if the belt is at proper tension, or if it needs to be tightened or loosened.
   - If the belt deflects 1/8” or less, the tension is correct. Go to the next step in the installation.
   - If the belt deflects more, it needs to be tightened.
   - If the belt does not deflect, it needs to be loosened.

3. Loosen the four bolts that secure the motor mounting plate

4. Locate the adjustment screw for the motor mounting plate inside the front cover of the drive side console.
   Turn the screw one half revolution to increase or decrease the tension on the belt.
   Test the primary drive belt again after each half revolution.
   Continue to turn until the tension is correct.

5. Tighten the four bolts that secure the motor mounting plate
How to install the corner brackets and (optional) wireless antenna

1. **Locate** the corner brackets, wireless antenna arm and hardware in the small parts box.
   - **Install** a corner bracket on each side column.
     - The drive side bracket holds the wireless antenna arm and has an extra screw hole to secure the side panel cover.
     - The non-drive side bracket has an extra screw hole to secure the side panel cover.
   **NOTE:** depending on the configuration of the door, the drive side may be on the left (LH) or right (RH) side of the door. These steps show a left hand (LH) door.

2. **Install** the corner brackets. Each bracket uses one nut from the console.

3. **Install** the wireless antenna arm onto the drive side corner bracket using the included hardware.

4. **Reach** into the drive side compartment and **remove** the wireless antenna and antenna bracket from the top of the motor.
   - **Unwrap** the antenna cable.

5. **Install** the wireless antenna bracket onto the wireless antenna arm.
   - **Use** the hardware included with the arm.
   - **Run** the cable under the clips in the console.

If the door has an optional wireless antenna (reversing edge activated)

- **Reach** into the drive side compartment and **remove** the wireless antenna and antenna bracket from the top of the motor.
- **Unwrap** the antenna cable.

- **Install** the wireless antenna bracket onto the wireless antenna arm.
- **Use** the hardware included with the arm.
- **Run** the cable under the clips in the console.
How to install the jamb mounted SmartSurround™ light curtains

1. Get the jamb mounted SmartSurround™ transmitter and receiver from the kit.

   **IMPORTANT**
   - Make sure the jamb mounted and cover mounted SmartSurround™ transmitters are both on the non-drive side of the door.
   - Make sure the jamb mounted and cover mounted SmartSurround™ receivers are both on the drive side of the door.
   - Check the labels at the bottom of the light curtains to match.

2. Install the jamb mounted SmartSurround™ light curtains and cables onto the drive side and non-drive side walls of the door opening.

   - Use supplied anchored or self-tapping screws to secure light curtains and P-clips.
   - Use two (2) supplied P-clips to secure cable tightly to wall
   - Place one clip one to two inches (1-2”) from SmartSurround™
   - Place the other clip one to two inches (1-2”) from side column
   - Cable should run parallel to floor
   - If the floor is level, use the cover mounted SmartSurround™ and a laser level to set the mounting height of the wall mounted light curtain.
   - The bottom of the aluminum retaining bracket should be 4” above base plate.

How to complete the installation of the CAN bus cables

1. Connect the two cables that connect the jamb mounted SmartSurround™ light curtain to the CAN port.

   - Line up the embossed arrows on the connectors to align the guide notch and contacts correctly.
   - The connectors will only fully connect if they are aligned correctly.

2. Reinstall the CAN bus brackets in both side columns.
   - If possible, reconnect the cables labeled “01” before reinstalling the side column covers.

3. Reinstall the side column covers.
   - Use one screw each to hold them in place; it may be necessary to open them to make adjustments during testing.
   - Do not secure them fully until all testing is complete.
   - Reconnect the two cables labeled “01”.
   - Line up the embossed arrows on the connectors to align the guide notch and contacts correctly.
   - The connectors will only fully connect if they are aligned correctly.

4. Remove the protective film from the Advanced3 light curtains and the SmartSurround™ light curtains installed on the side column covers.
(Optional) Check if the door has an MS4 or BTA4 user terminal

1. Check the small part box to see if an optional BTA4 (shown at left) or MS4 (shown at right) user terminal is included in this installation.

Both terminals can be mounted either on a side column or remotely, and both connect to the CAN bus system.

The frame and cabling for side column mounted BTA4 terminals are preinstalled at Rytec.

All other mountings must be field installed.

How to install the BTA4 user terminal frame remotely

**Important** Check with the door owner where they want the BTA4 installed remotely.

1. Cut out the drilling template on this page for the BTA4 unit.

   Use the template to drill the four screw holes in the wall near the door.

   **Important** Match the drill bit to the supplied hardware or your own.

   **Important** Match the correct depth for the hardware.

   **Important** Use a step bit to drill the large hole for the cable.

   **Important** NOTE: If the wall mount does not make it possible to run the cable inside the wall, you can run the cable out of the bottom of the frame.

2. If you are mounting the unit to the wall and cannot run cable inside the wall, **snap off** the perforated tab at the bottom of the frame.

   **Important** NOTE: If the unit cannot be securely mounted to the side column using these specifications, the unit should be mounted to the wall.

```
3-7/8" 97.2mm
3-5/32" 80.0 mm

Ø = Match anchoring hardware

5-15/16" 150.4mm
3-5/32" 80.0 mm

Ø = Match anchoring hardware

1-9/16" 40.0 mm
1/2" 13.0 mm

Recommended height = 54-3/4" 1390mm
```
3. **Install** the BTA4 frame using the supplied hardware for wall mounting, or your own.

4. For side column mounting, **install** the grommet into the cable access hole.

**Back of BTA4 template**

Intentionally left blank
How to connect the BTA4 user terminal to the CAN bus system

1. Connect the BTA4 to the CAN bus system.

   - **Remote mounting:**
     - Remove jumper from Port 1 in the head assembly repeater box and plug in BTA4 cable here.

   - **Side column mounting:**
     - Place anchors 6" below BTA4 access hole, 6" above CAN bracket, and halfway in between.
     - Wipe surface with supplied alcohol wipes before applying anchors.
     - Route cable through anchors and upper notch in bracket.

   - **Plug in cable, then BTA4 terminal snaps into frame.**

   - **M8 CAN cable PN: 1210800-0B short for side column mounting or long for remote mounting.**

How to install the MS4 user terminal

1. Locate the MS4 user terminal, mounting brackets and hardware in the small parts box.

2. Anchor the user terminal at an easily accessible height using the included hardware.
   - The user terminal can be mounted onto the wall, flush to the wall using the optional bracket, or onto the side column using the optional z-bracket.

   - **Side column mount**
     1. Remove plate ① from non-drive side column.
     2. Install the user terminal ② onto the z-bracket ③ using supplied hardware.
     3. Install bracket onto side column using screw holes from plate.

   - **Flush mount (in-wall installation)**
     1. Cut hole: 6-3/8"W x 11-1/2"H.
     2. Install the user terminal ① onto the flush mount bracket ② using supplied hardware.
     3. Anchor bracket to wall using supplied hardware.
     4. Install the cover plate ③.
How to connect the MS4 user terminal to the CAN bus system

1. Connect the M8 flying lead cable to the head assembly repeater box and route it to the MS4 user terminal.

2. Loosen the six screws and remove the cover plate. Loosen the cord grip and thread the M8 flying lead into the user terminal.

3. Trim jacket on M8 flying lead to expose wires, and connect wires to terminals 380-383.

4. Tighten the cord grip, replace the cover and reinstall the six screws.
How to connect the brake release cable to the brake release lever

1. **Remove** the ratchet straps and any tools holding the door panel in place.

   **IMPORTANT**

2. **Cut** the cable tie on the brake release cable. Run the cable down the side column to the brake release lever.

3. **Pull** the cable straight. Allow some slack. Pull down the brake release lever to 90°. Run the cable through the large hole in the brake release tab.

4. **Loosen** the screw on the cable stop clamp until you can thread the cable through the clamp. Slide the clamp against the lever tab and **tighten**.

   **SMALL PARTS**

   **Cable stop clamp (actual size)**

5. **Pull down** the brake release lever to the fully released position.

   **IMPORTANT**

   There will be some resistance when you push the lever down, but it should not require excessive force to reach the fully released position. If you feel too much resistance, loosen the tension on the cable.

6. The door panel should **release** under its own weight and drop or rise to approximately 1/3 of the door height. If it does not, **manually pull** the door panel to that height.

7. **Pull up** the brake release lever 180° to the fully engaged position.

8. **Try to manually move** the door panel up and down. You should **NOT** be able to move the panel.

9. If necessary, **adjust the tension** on the cable until both conditions are met:
   - The door moves freely when the brake release lever is in the fully released position.
   - The door does not move when the lever is in the fully engaged position.

10. **Release, then reengage**, the brake several times. **Test** after each time. Make sure the cable does not loosen after multiple uses.
   - If necessary, **adjust the tension** on the cable. When all tests are complete, you can **trim** the cable (minimum trim length = 4”).
How to install the System 4 controller and wire the door

⚠️ WARNING
All electrical work must meet all applicable local, state and national codes. It is recommended that all electrical work be done by a certified electrician. Failure to wire the door correctly could result in shock, burns or death to the people who install, use or service the door.

⚠️ WARNING
The high-voltage power to the controller must be properly grounded. Improper grounding could result in shock, burns or death to the people who install, use or service the door, as well as catastrophic motor failure.

- If the service is floating, ungrounded or open delta type power, an isolation transformer must be installed.
- Metal conduit entering the bottom left of the control box contacts the metal protection ground plate inside the controller. If non-metallic conduit is used, a protection ground conductor must be used.

The System 4 installation must meet all of the standards and follow all of the steps shown in these instructions. Failure to do so voids the warranty for the door.

- The high-voltage and low-voltage conduits must be separated by a distance that meets all applicable federal, state and local codes and regulations.
- Wires must be cut to length. Do not loop wires or leave excess length untrimmed.
- Use shielded wiring where indicated in these instructions.
- If you splice wires:
  - You must use the same gauge wire for the entire length. Gauge is listed in the steps in these instructions.
  - All spliced field wiring must maintain the voltage and temperature rating supplied by Rytec.

Contact Rytec technical support at 800-628-1909 or email helpdesk@rytecdooers.com before starting the installation if you cannot meet any of these standards or have questions about how to implement them.

### Before you begin

1. Make sure you have all supplies and tools.

<table>
<thead>
<tr>
<th>Supplies that you provide</th>
<th>Tools you will need</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conduit for high-voltage and low-voltage wiring</td>
<td>Power drill</td>
</tr>
<tr>
<td>Mounting hardware for controller (3 anchors)</td>
<td>Step drill bit</td>
</tr>
<tr>
<td>Fuses must meet NEC code for FLA listed on the electrical spec for the System 4 controller.</td>
<td>#2 Phillips</td>
</tr>
<tr>
<td>A fused disconnect is recommended.</td>
<td>T20 Torx screwdriver</td>
</tr>
<tr>
<td>Provide a high-voltage power supply that matches the electrical spec for the System 4 controller.</td>
<td>Precision screwdriver</td>
</tr>
<tr>
<td>Label the controller end of the cables. Label them again if you cut or trim them.</td>
<td>Wire tool</td>
</tr>
<tr>
<td>Cables may be routed through the top ① or bottom ② port at the back of the belt guard cover.</td>
<td>Cement drill (if needed to mount controller)</td>
</tr>
</tbody>
</table>

2. Check the job site.
- The ambient temperature must be between -4°F and 149°F at all times.
- NOTE: for freezer doors, the controller and fused disconnect must be mounted on the warm side of the door.
- The mounting surface for the System 4 controller and fused disconnect must be structurally sound and free of mechanical shock and vibration.

3. Install the high-voltage power supply.
- Provide a high-voltage power supply that matches the electrical spec for the System 4 controller.
- A fused disconnect is recommended. Fuses must meet NEC code for FLA listed on the electrical spec for the System 4 controller.

4. Make sure the high-voltage and low-voltage cables from the head assembly of the door are separate. Cables may be routed through the top ① or bottom ② port at the back of the belt guard cover.

<table>
<thead>
<tr>
<th>High Voltage</th>
<th>Low Voltage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor power</td>
<td>Brake</td>
</tr>
<tr>
<td>Encoder</td>
<td>CAN bus</td>
</tr>
<tr>
<td>Proximity sensor</td>
<td></td>
</tr>
</tbody>
</table>

Wires:
- White
- Red
- Green
- Black
- Green
- Yellow
- Blue
- Brown
- Black
- Black Brown
- White Brown
- Yellow Pink
- Gray And Green
- Blue Brown
- White Yellow
- Red Green

Braided shield
**How to install the System 4 controller**

1. **Open** the System 4 controller box and **remove** the controller and ferrite filters. **Loosen** screws on the control box and **open** the cover panel.

   ![Spiral® LH® (Low Headroom) SSN and STN Installation Manual](image)

   - Ferrite filters
   - System 4 controller
   - Electrical specs
   - Serial number

   **Verify** that the serial number and electrical specs for the controller match the door. **Locate** the 120Ω resistor for testing the CAN bus.

2. **Install** the control box onto the wall using the hardware you have supplied.

3. **Drill** holes through the bottom of the control box for the conduit.

   - Conduit must enter through the bottom of the control box.
   - **Drilling holes in the front, back, top or sides of the control box voids the warranty.**
   - **High-voltage wires** must enter through the left side of the box bottom.
   - **Low-voltage wires** must enter through the right side of the box bottom.
   - **Holes must be drilled.** The indentations in the box bottom are not knockouts.

   ![Spiral® LH® (Low Headroom) SSN and STN Installation Manual](image)

   - Ferrite filters
   - System 4 controller
   - Electrical specs
   - Serial number

**How to install the high-voltage wiring**

1. **Connect** the supply voltage wiring from the disconnect.

   ![Spiral® LH® (Low Headroom) SSN and STN Installation Manual](image)

   - #2
   - High voltage
   - Low voltage

   **WARNING**

   Set the disconnect switch to the **OFF** position and perform a lockout/tagout of the high-voltage disconnect before installing wiring to the controller. Do not set the disconnect switch to the **ON** position until the wiring installation is complete and the controller is fully earth grounded per instructions. Failure to comply could result in shock, burns or death.

   **Find the schematics for the door** in same box that holds the System 4® controller. Check the crate and small parts boxes for accessories such as activators or safety devices and any schematics included with them. If the schematics indicate the door has non-standard wiring, **follow the schematics** instead of this manual.

   **![Spiral® LH® (Low Headroom) SSN and STN Installation Manual](image)**

   - #2
   - Ferrite filters
   - System 4 controller
   - Electrical specs
   - Serial number

   **#2**

   - Do not use power tools
   - For ground bar
   - For terminals

   **12 AWG**

   - Maximum torque for all screws is 2.5 in-lbs.
   - Place one large ferrite filter around all three wires, and one small filter around each individual wire.

   - Wire colors shown are for a 460V power source.
   - Wire colors for 230V power are L1=red, L2=black, L3=blue.
2 Connect the high-voltage wiring from the motor. Shielding: braided copper mesh and drain wire

- Maximum wire length between motor and controller: 100' (one hundred feet).
- The shield (braided copper mesh) and drain wire (bare metal) must be in contact with the P-clip.
- To ensure a tight contact:
  1. Loosen the P-clip.
  2. Strip high-voltage cable jacket to expose braided shield, then pull back shield and wrap drain wire around it.
  3. Run wires, shield and wrapped drain wire under clip.
  4. Tighten clip.
  5. Trim excess drain wire.

16 AWG

1 Connect the brake wiring from the motor. Shielding: unshielded

- Maximum torque for all screws is 2.5 in-lbs.
- Place one large ferrite filter around all three wires.

2 Connect the wires from the proximity sensor. Shielding: unshielded

- Low-voltage wires can be run in the same conduit.
- All low-voltage wiring must be 24 VDC+ only, installed per NEC to Class II power supply requirements.
- Maximum torque for all System 4 controller screws is 2.5 in-lb.
- DO NOT use power tools.
Connect the wiring from the encoder.
Shielding: metal foil and drain wire

**IMPORTANT**
Encoder wiring must not be spliced unless you have consulted with Rytec technical support at 800-628-1909.

The **drain wire** (bare metal) must be in contact with the P-clip.

To ensure a tight contact:
1. Loosen the P-clip.
2. Strip encoder cable jacket to expose wires.
3. Trim and bend red, pink, gray and blue wires.
4. Wrap drain wire around jacket and unused wires.
5. Slide cable under P-clip and tighten.
6. Trim excess drain wire.

**IMPORTANT**
Pink wire in encoder cable is trimmed and tied off if reversing edge is deactivated
(standard installation - no wireless antenna)
Pink wire connects to terminal 272 if reversing edge is activated
(optional - wireless antenna included)

Connect the CAN bus wiring.
Shielding: **wire mesh**

The shielding (braided wire mesh) is used as a fifth “wire” and plugs into terminal **SH**.

To ensure a tight contact:
1. Trim CAN bus cable so it reaches com board, plus six inches (6”) additional length.
2. Trim jacket to expose wire mesh shielding.

**IMPORTANT** DO NOT cut through shielding.
3. Twist shielding into fifth wire to terminal block.

**IMPORTANT** Make sure shielding is twisted tight enough to fit into terminal.
4. Use heat shrink tubing or electrical tape to insulate the shielding so only one quarter inch (1/4”) is exposed.
5. Trim other wires to expose one quarter inch (1/4”) of clean copper.
Before powering up the door

**WARNING**

It is recommended that this pretest be done by a certified electrician.

1. Make sure the power to the door is correct.
   - Open the System 4 control box and check the power supply listed on the label inside.
   - Test the voltages at the disconnect. Test leg to leg and leg to ground.
   - If power is correct, power up the door and start the set limits sequence.

How to sync the SmartSurround™ system to the controller, set limits, and test the door

**CAUTION**

Make sure that people and vehicles do not pass through the open doorway until the automatic calibration is complete. The door can open or close unexpectedly, resulting in injury.

**NOTE:** The System 4 display uses hexadecimal numbers to number parameters and for some values. The display uses the ten numeric characters (0-9), plus six letters (A-F), which represent the values from 11 through 16. In some cases it will be necessary to press the UP arrow sixteen times to change a value from 0000 to 0010.

The Controller Display

<table>
<thead>
<tr>
<th>Access level</th>
<th>Parameter name</th>
<th>Parameter value</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 = Operator level</td>
<td>All three digits are hexadecimal</td>
<td></td>
</tr>
<tr>
<td>S = Service level</td>
<td>Parameter 999 is edited in 16’s complement</td>
<td></td>
</tr>
<tr>
<td>R = Rytec level</td>
<td>Password requires a Rytec level password to edit</td>
<td></td>
</tr>
</tbody>
</table>

The Controller Controls

**UP Arrow**
- Press to increase a value or parameter number
- Press and hold to increase values or parameter numbers quickly

**RESET Button**
- Press to toggle the flashing cursor between parameters and values
- Press and hold to save changes to a value

**DOWN Arrow**
- Press to decrease a value or parameter number
- Press and hold to decrease values or parameter numbers quickly

Do This | Result
--- | ---
1 | Turn on power to controller
   - Spiral LH
   - 0 Cycles
   - The door starts in run mode.
2 | Until the parameter screen displays
   - You are in Parameter mode. Go to parameter 999.
3 | 2X to reach parameter 999
   - The Password parameter 999 screen displays.
4 | 1X to move cursor to the right (edit value)
   - You can now change the value of parameter P:999.
5 | 16X to set value to hexadecimal 10
   - The Service level password is saved.
6 | Until question mark changes to checkmark (value saved)
   - The controller automatically moves to parameter L:201.

Make sure the protective film has been removed from ALL light curtains on both sides of the door before turning on power to the door.

Inform the door owner that Rain-X® 620036 Plastic Treatment applied to the light curtains reduces static and helps keep them clear of dirt and dust. Available at more hardware stores.
Next: to start the CAN bus synchronization, assign the two Advanced3 light curtains to parameter L:201

NOTE: the values you will see at parameters L:201, L:401 and L:501 will be the IDs for the light curtains included in the kit, and will not match the values shown here.

1. Check the Advanced® light curtains mounted in the door tracks of both side columns.
   - If all four LEDs are flashing (transmitter: green and yellow, receiver: blue and red), the door track light curtains are synced correctly.
   - If other light curtains light up, go to the next value.

2. If the current selection does NOT light the LEDs:
   - Re-check the light curtains.

3. If the current selection does NOT light the LEDs:
   - If all LEDs are flashing, the cover mounted light curtains are synced correctly.
   - If other light curtains light up, go to the next value.

4. If the current selection does NOT light the LEDs:
   - If all LEDs are flashing, the cover mounted light curtains are synced correctly.
   - If other light curtains light up, go to the next value.

5. If the current selection does NOT light the LEDs:
   - If all LEDs are flashing, the cover mounted light curtains are synced correctly.
   - If other light curtains light up, go to the next value.

6. The controller moves to parameter L:401.

Next: assign the two inside SmartSurround™ light curtains to parameter L:401

On doors that are mounted to interior walls, the cover mounted SmartSurrounds™ are considered to be the inside light curtains and are assigned to parameter L:401.

On doors that are mounted to exterior walls, the jamb mounted SmartSurrounds™ are considered to be the inside light curtains and are assigned to parameter L:401.
Next: assign the two outside SmartSurround™ light curtains to parameter L:501

On doors that are mounted to interior walls, the jamb mounted SmartSurrounds™ are considered to be the outside light curtains and are assigned to parameter L:501.

On doors that are mounted to exterior walls, the door mounted SmartSurrounds™ are considered to be the outside light curtains and are assigned to parameter L:501.

Do This | Result
--- | ---
1 | 1x to show the first set of light curtains
| L:SAI Slot5, 501= 0932-9156?
2 | Check the SmartSurround™ outside light curtains on both side columns.
   - If all LEDs are flashing, the cover mounted light curtains are synced correctly.
   - If other light curtains light up, go to the next value.
| 
3 | If the current selection does NOT light the LEDs:
   - 1x to show the next set of light curtains
   - L:SAI Slot5, 501= 0923-9126?
   - Re-check the light curtains.
| 
4 | If the current selection DOES light the LEDs:
   - until the setting is saved
   - L:SAI Slot5, 501= 0923-9126?
| 
5 | The controller ends at parameter P:000.
   - P:Door Cycles, S 000# 0000 Cvc

Next: set limits

1 | until the “Syncron.” screen displays
   - !_0 Press Reset
   - Scrolling message:
     Hold button if position OK
| 
2 | 1x to start sequence
   - _0, To Open Pos.
   - L:SAI Slot5, 501= 0923-9126?
   - Scrolling message:
     Hold button if position OK
| 
3 | Resume the sequence and set the open position.
   - until open height is correct
   - _0 Press Close
   - The door opens and closes automatically up to 12 times
   - The controller automatically sets the close limit position while the door calibrates.
   - When calibration is complete, the door switches to Run mode.
   - _0, To Open Pos., Hold Reset
   - The top of the end brackets should align with the bottom of the radial guide track.
   - The door may not open or close completely during automatic calibration. This is normal.
   - When calibration is complete, the door will open and close correctly.
   - You can manually adjust the close limit after calibration is complete by changing parameter P:275.
   - See page 38.
| 
4 | until “Open Limit Set” screen displays
   - _0, Open Limit Set
   - when quality check is complete, you see these screens:
   - LGx Qual. Check
   - !_0 Press Close
   - Scrolling message:
     Press Close button to begin
| 
5 | 1x to start. The door panel closes.
   - Search Edge
   - 1330 Auto Close
   - the door panel stops when it reaches the bottom of the light curtain, then you see:
   - Auto Calibrate!
   - Press Open butto
| 
6 | 1x to start auto-calibration
   - Door Is Opening
   - Ac1 = 4Sec
   - Door Is Closing
   - Ac1 = 4Sec
   - Spiral LH
   - Door3 Cycles
   - IMPORTANT
   - The door opens and closes automatically up to 12 times
   - The controller automatically sets the close limit position while the door calibrates.
   - When calibration is complete, the door switches to Run mode.
   - _0 Press Reset
   - Syncron.!
   - until the “Syncron.” screen displays
   - _0, To Open Pos.
   - L:SAI Slot5, 501= 0923-9126?
   - Scrolling message:
     Hold button if position OK
   - Re-check the light curtains.
   - IMPORTANT
   - Interrupt the set limits sequence and run the tests in What to test after powering up the door on this page.
   - Resume the sequence and set the open position.
   - until open height is correct
   - _0 Press Close
   - The door opens and closes automatically up to 12 times
   - The controller automatically sets the close limit position while the door calibrates.
   - When calibration is complete, the door switches to Run mode.
   - IMPORTANT
   - The door may not open or close completely during automatic calibration. This is normal.
   - When calibration is complete, the door will open and close correctly.
   - You can manually adjust the close limit after calibration is complete by changing parameter P:275. See page 38.

Spiral® LH® (Low Headroom) SSN and STN Installation Manual

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What to test after powering up the door

1. Does the door panel move in the right direction?
   **Test:** The direction of the door should match the direction of the arrow on the controller.
   - **Yes:** No action is needed.
   - **No:** Follow the steps in *How to reverse the rotation of the motor*.

2. Is the door panel level and plumb?
   **Test:** Laser the door along the seal between two door panel slats.
   - **Yes:** No action is needed.
   - **Panel is not level:** Follow the steps in *How to adjust the secondary drive belt*.
   - **Panel is not plumb:** Contact Rytec technical support at 800-628-1909.

3. Is the manual brake release operating correctly?
   **Test:** Pull down the lever to manually release the brake, then push the lever back up to reset it.
   - **Release operating correctly:** When the lever is down, the door panel moves freely and the controller displays an F211 Emergency Stop error. When the handle is reset, the controller displays Door is Stopped and you can close the door by pressing the DOWN arrow. No action is needed.
   - **Release NOT operating correctly:** The F211 Emergency Stop error stays on when the lever is reset, and the door cannot be closed. Follow the steps in *How to adjust the proximity sensor*.

4. Is the door operating correctly?
   **Test:** Listen for grinding, whining or excessive motor noise. Watch for changes in speed or excessive movement of the motor or drum.
   - **Yes:** No action is needed.
   - **No:** Contact Rytec technical support at 800-628-1909.

---

How to adjust the secondary drive belt

**WARNING**

Do not perform this procedure until the power disconnect is in the OFF position and a lockout/tagout is complete.

Contact with high-voltage wires, or the door being activated unexpectedly, can cause death or serious injury.

1. Loosen the secondary drive belt until there is considerable slack.
2. If necessary, loosen the screws and move the CAN bracket out of the way enough to access the baseplate pulley assembly, then loosen the front nut on the baseplate pulley assembly. **DO NOT** remove the nut.
3. Check the belt for slack.

---

**IMPORTANT**

Always adjust the belt to lower the side of the door panel that is higher.
In the console with the higher belt, “jump” the secondary drive belt one notch in the pulley.

Adjust the belt one tooth at a time, then recheck level.

Push slack to create a "wave" in the belt and hold it against the pulley.
Press down on belt until teeth drop into the next notch on pulley.
Push "wave" around pulley and down the other side.

Level the door panel again.
If the door panel is not level, repeat these steps and retest.
If the door panel is level, reset the tension on the belt.

Reset the tension on the belt as described in How to set the tension on the secondary drive belts on page 25.
- Tension is correct when it requires considerable effort to bring the two legs of the belt, near the midpoint, together until they touch.

Re-tighten the baseplate pulley assembly and reinstall the CAN bracket.

Any time a CAN bus cable is disconnected while the power is on, you MUST do a soft reboot of the controller to re-sync the CAN bus system when all cables have been reconnected.
- Press and hold all three buttons until the display goes blank.
- Release the buttons. You see Self-Check or the system software version number.

How to adjust the proximity sensor

What’s the problem? The controller tracks the position of the manual break release through a magnetic sensor located in the motor. In some installation environments, the sensor needs to be adjusted from the factory preset to correctly track the brake release.

Lever down: brake released
Lever up: brake reset

Controller

Emergency Stop
F211 E-Stop Ext1

Door is Stopped
Emergency Stop
F211 E-Stop Ext1

No action is needed
Reset the sensor

WARNING

Do not perform this procedure until the power disconnect is in the OFF position and a lockout/tagout is complete.
Contact with high-voltage wires, or the door being activated unexpectedly, can cause death or serious injury.

At the motor, remove the brake release lever.
DO NOT remove the cable. The play in the spring allows it to turn with the release lever until it is free of the motor.
2. Remove the four screws and the bottom cover of the motor.

3. Check the distance between the sensor and the brake release arm (1). It should be 0.03/0.76 mm, which is the thickness of a credit card.

Check the distance between the sensor and the brake release arm (1). It should be 0.03/0.76 mm, which is the thickness of a credit card. To adjust the sensor, first loosen the outer nut (2), then tighten the inner nut (3) to secure it in place.

4. Test the manual brake release again.

How to manually reset the close limit (optional)

First: set the controller to Parameter mode and access Service level parameters

1. 1x to move cursor to the right (edit value)
   
   P: Incremental S
   
   275 = [-12] Inc
   
   The default value at P:275 is -12. The default value at P:221 is 0.

   Important: Do not change the value by more than 5 increments. Then test the door.

2. 1x to move cursor to the right (edit value)
   
   P: Incremental S
   
   275 = [-12] Inc
   
   You can now change the value.

   - The up arrow increases the value and raises the close limit position for the door.
   - The down arrow decreases the value and lowers the close limit for the door.
   - Each press of an arrow changes the limit by a fraction of an inch, which gives you precise control of the value.

3. until new value displays
   
   P: Incremental S
   
   275 = [x] Inc
   
   You can now return to run mode.

4. until question mark changes to checkmark (value saved)

5. until question mark changes to checkmark (value saved)

6. 1x to move cursor to left (parameters)

   P: Incremental S
   
   275 = [x] Inc
   
   The new value is saved.

Next: navigate to parameter P:275 (parameter P:221 for doors with photo eyes) and change the value

4. 16X to set value to hexadecimal 10

   P: Password
   
   999 = [010]#00
   
   You are in Parameter mode. Go to parameter 999.

   Do This Result

   Set the value to 10 (Service level password).

2. 2X to reach parameter P:999

   P: Password
   
   999 = [00000]#00
   
   The Password parameter P:999 screen displays.

3. 1x to move cursor to the right (edit value)

   P: Password
   
   999 = [010]#00
   
   You can now change the value.

   You can now go to parameter P:275.

Next: navigate to parameter P:275 (parameter P:221 for doors with photo eyes) and change the value

3. until question mark changes to checkmark (value saved)

   P: Password
   
   999 = [010]#00
   
   You can now return to run mode.
## How to reverse the rotation of the motor

### First: set the controller to Parameter mode and access Service level parameters

<table>
<thead>
<tr>
<th>Do This</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Set the controller to Parameter mode and access Service level parameters.</td>
<td>Parameter screen displays.</td>
</tr>
<tr>
<td>2. Click to reach parameter P:999.</td>
<td>Parameter P:999 screen displays.</td>
</tr>
<tr>
<td>3. Click to move cursor to the right (edit value).</td>
<td>Parameter P:999 screen displays.</td>
</tr>
</tbody>
</table>

### 2. Do This Result

1. Value is either 0 or 1.
2. The value is either 0 or 1.
3. Value is either 0 or 1.
4. Value is either 0 or 1.

### Next: navigate to parameter P:130 and change the value

<table>
<thead>
<tr>
<th>Do This</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click to reach parameter P:130.</td>
<td>Parameter P:130 screen displays.</td>
</tr>
<tr>
<td>2. Click to move cursor to the right (edit value).</td>
<td>Parameter P:130 screen displays.</td>
</tr>
</tbody>
</table>

### 3. Do This Result

1. Press either arrow to change value.
2. Press either arrow to change value.
3. Press either arrow to change value.
4. Press either arrow to change value.

### How to finish testing the door and the safety features

### Navigate to parameter P:980 and set the value to 4 so the door will cycle continuously

<table>
<thead>
<tr>
<th>Do This</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Click to reach parameter P:980.</td>
<td>Parameter P:980 screen displays.</td>
</tr>
<tr>
<td>2. Click to move cursor to the right (edit value).</td>
<td>Parameter P:980 screen displays.</td>
</tr>
</tbody>
</table>

### 2. Do This Result

1. The default value is 0.
2. You can now change the value.
3. The new value is saved.
4. The new value is saved.

### 3. Do This Result

1. The new value is saved.
2. The new value is saved.
3. The new value is saved.
4. The new value is saved.

### Watch the door as it cycles.

- Make sure the door panel rises to the fully open position, remains in place for the standard time, then closes to the fully closed position.
- Make sure the fully open and fully closed positions remain at the set limits.
- Make sure the reversing edge is level when the door is fully closed.
- Let the ACL timer hold the door open through each cycle. Shortening the timer while the door is cycling can cause the motor to overheat.

### While the door cycles, look and listen for:

- Unusual noises such as grinding, whining or excessive motor noise
- Excess movement by the motor, drive or drum.
- Unexpected delay in activation or unusually long time period before automatically closing.

### Make sure the blue LED (receiver) and green LED (transmitter) on the Advanced light curtains are flashing once every two seconds, and that the red LED (receiver) and yellow LED (transmitter) are OFF.

If the red LED is on, run a laser level on the vertical guide track to make sure the light curtains are at the same height.

Adjust if necessary.

If the red light and yellow lights are on, or if you see a different combination of lights, call Rytec technical support at 800-628-1909.
4 Make sure the SmartSurround™ operates correctly as the door opens and closes:
   ▪ An upward cascade of red lights while the door opens.
   ▪ A sequence of blinking yellow lights matching the delay to close timer before the door starts to close.
   ▪ A downward cascade of red lights while the door closes.

5 Test the SmartSurround™ system:
   ▪ Make sure the light curtains flash rapidly whenever either of the planes are broken.
   ▪ If one plane is broken but the other is not, the light curtains should reverse/hold the door, then the door should count down and descend at creep speed.
   ▪ If all planes are broken, the light curtains should reverse/hold the door, then the door should count down and descend at normal speed.

6 LEDs on the CAN repeaters and distributor indicate if the system is working correctly
   1 LEDs next to the ports (blue) should be ON steadily (no flashing).
   2 The CAN status LED (yellow) should be flashing one to four times per second.
   3 The power status LED (green) should be ON steadily (no flashing). 
   Contact technical support if you do not see this.

7 If the door has an active reversing edge (optional), test the reversing edge by placing your arm in the path of the door while it is closing.
   **IMPORTANT**
   Make sure you place your arm above the light curtains.
   The door panel should stop, then reverse direction and rise to the fully open position.

8 Set the controller to parameter mode.
   Set Parameter 980 back to 0 to take the door out of continuous cycle.
   Return to run mode.

9 Activate the door using each activating system at least three times per system.

**WARNING**
Make sure you are standing clear of the door panel while performing this test.
How to complete the installation

1. Reinstall both side column covers using ALL screws.

![Diagram showing side column covers]

**Small Parts**

01900820

2. Install an additional screw from the small parts box into the screw hole in the corner bracket.

**Keep**

**Reuse**

3. Reinstall the belt guard cover.

4. If necessary, use the spray paint to correct blemishes in the door finish.

**Small Parts**

Spray paint

**Caution**

Film can release a static charge when removed.

5. Caulk between the door opening and the door.

6. Full vision doors: remove the protective plastic film from both sides of each door slat.

- It is recommended that you do not use power tools for these steps. Overtorquing screws can damage the riveted nuts that secure them.