

WARRANTY CLAIM REQUEST FORM




DEALER INFORMATION:

TODAY'S DATE	ORDER DATE	CUSTOMER PO#	SUBMITTED BY
PHONE #	CONTACT EMAIL	DEALER & LOCATION	
TYPE OF PRODUCT		NATURE OF COMPLAINT (add any additional information in email)	
HOME OCCUPIED:			
DATE INSTALLED	YES	NO	CELL PHONE #
		ALT PHONE #	

HOW TO SUBMIT

1. Download the form and save it to your device
2. Reopen the saved file and complete claim form
3. Click the SUBMIT FORM button
4. A new email will pop up
5. Attach any photos
6. Include any additional details in the body of the email
7. Send the email

CONTRACTOR/ HOMEOWNER INFORMATION:

HO/CONTRACTOR	ADDRESS (STREET, CITY, STATE, ZIP CODE)
CUSTOMER EMAIL	<div><div>The following photos are required with claim submission:<ol style="list-style-type: none">1. Photos of the entire unit taken from both inside and outside the home2. Photos of the area of concern with the issue clearly point out<p>Note: additional photos may be required for operations issues</p></div></div>

Email completed form + photos
to mmi-warranty@mmidoor.com >>

Note: after submitting the form, please attach any relevant details and photos to the generated email before sending.

OFFICE USE ONLY

Suggested Action:					
Inspection Required:	YES	NO	Installation Issues:	YES	NO
Describe the installation issues in detail (if applicable):					
Original Invoice #			Replacement Parts Order #		

Service Completed:	YES	NO	If no, explain why:	
Service Tech comments:				

HOMEOWNER SIGNATURE	DATE	Homeowner Comments:	
TECHNICIAN SIGNATURE	DATE		