



# Staff Biographies



## Support Staff/Office Communications

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### Lauren Gagon

Receptionist

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**Lauren Gagon** began with the NACVA® and the CTI® as a full-time receptionist in 2017. She is a hardworking employee who contributes to keeping the workplace professional and productive. Some of her roles include correcting exams, creating and distributing certificates, preparing office mailings, answering and directing phone calls, etc. She assists the office administrator with several tasks and side projects to help the workplace run thoroughly. Graduating with academic honors, Lauren holds a Bachelor of Science in Family, Consumer, and Human Development from Utah State University in Logan, Utah. She also played four years of D1 collegiate soccer during her time at Utah State. Being a Utah native, Lauren has a deep love for the outdoors and spends as much time as she can enjoying it with her husband, regardless which season.



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