



*Heritage - Dilday Memorial Services is an independently operated family funeral home in the Huntington Beach area. As a family-operated business, we take a different approach to serving you. Everything we do is routed in a set of core values – honesty, trust and openness. It is our goal to ease your stress and help you navigate the many decisions you face. We honor all faiths, cultures and traditions, and we will work with you to plan a meaningful service that honors your loved one in a personal, memorable way. When you select Heritage – Dilday Memorial Services, you will feel comfortable with every step of the process.*

*Our mission: To educate families to all available options  
and provide the finest quality service at the lowest possible price.*

“Prior to drafting any contract for goods or services, the responsible party or the decedent’s survivor who is handling the funeral arrangements is entitled to receive a copy of any preneed agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.”

## Adult General Price List

*These prices are effective as of October 19, 2016 and are subject to change without notice.*

*The goods and services shown are those we can provide to our customers. You may choose only the items you desire. **However, any funeral arrangements you select will include a charge for our basic services and overhead.** If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the goods and services you selected. This list does not include prices for certain items that you may ask us to buy for you such as: cemetery or crematory services, flowers and newspaper notices. The prices for those items will be shown on your bill or statement describing the funeral goods and service you have selected.*

### Services of Funeral Director and Staff

Basic Services of Funeral Director and Staff \$ 1995

*This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. The fee is already included in our charge for direct cremations, immediate burials and forwarding or receiving of remains.*

- Personnel available 24 hours a day, 365 days a year to respond to initial call.
- Arrangement interview and coordination of service plans.
- Accounting and general clerical administration.
- Securing and recording the death certificate and obtaining the permit for disposition.
- Coordination of service plans with cemetery, crematory and/or other parties involved in the disposition.
- Basic coverage of overhead expenses such as facility and equipment maintenance, equipment and inventory costs, insurance and governmental compliance.

### Transportation

Transfer of deceased to Funeral Home (30 mile radius)	\$ 595
Additional attendant (when needed or requested)	\$ 125
Funeral Coach (Hearse)	\$ 495
Limousine (8 passenger – 4 hours)	\$ 450
Utility Vehicle or Flower Vehicle	\$ 175
Transfer to or from common carrier (Airport)	\$ 375
Transfer to or from crematory/cemetery	\$ 375
Transportation provided in excess of 60 total miles round-trip (per additional mile)	\$ 3

## Use of Equipment and Staff

Use of equipment and staff for Funeral Service or Memorial Service at another facility	\$ 695
Use of equipment and staff for Graveside Service or Gathering	\$ 495
Additional charge for *Evening Gathering, Ceremony, Vigil/Prayer Service at another facility	\$ 275
Additional charge for Weekend Gathering, Ceremony, Vigil/Prayer Service (Saturday or Sunday)	\$ 250
Additional charge for *Delayed Graveside/Committal Service - <span style="float: right;"><b>Starting at</b></span>	\$ 200

*\*Delayed is defined as a service that does not **immediately follow** the ceremony that family/friends attend.*

## Use of Facilities and Staff

Use of facilities and staff for Funeral Service or Memorial Services in our chapel	\$ 695
Use of our facilities and staff for Visitations/Viewings (Each Hour)	\$ 100
Additional charge for *Evening Gathering, Ceremony, Vigil/Prayer Service at our facilities	\$ 150

*\*Evening hours are defined as **after business hours - 5:00pm***

## Preparation of Remains

Embalming	\$ 695
-----------	--------

*Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements such as a funeral service with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as Direct Cremation, or Immediate Burial.*

Cosmetics, Dressing and Casketing	\$ 225
Holding Fees of persons in our care - <span style="float: right;"><b>Starting at</b></span>	\$ 200
Dressing/Shrouding and Casketing of remains (no cosmetics/hair styling)	\$ 125
Special care of remains (autopsy, restorative, hygienic, Etc...)	\$ 225
Refrigeration charge	\$ 695
Removal of Pacemaker or other device (Required for Cremation)	\$ 50
Use of facilities for Prep by family, clergy or medical	\$ 250

## Merchandise

Caskets "regularly offered for sale" - <i>A complete price list available</i>	\$ 750 to \$ 8895
Outer Burial Containers - <i>A complete price list available</i>	\$ 395 to \$ 2950
Alternative Containers "regularly offered for sale" - <i>A complete price list available</i>	\$ 295 to \$ 495
Urns - <i>A complete selection can be provided at the Mortuary</i>	\$ 135 to \$ 2225

## Additional Merchandise and Services

Custom Thank You Cards (qty 50)	<i>Starting at</i> \$ 55
Crucifix (each)	\$ 20
Custom Memorial DVD (40 photos)	<i>Starting at</i> \$ 25
Dove Release Ceremony	<i>Starting at</i> \$ 250
Flag Case	<i>Starting at</i> \$ 195
Flowers	<i>Starting at</i> \$ 75
Laminated Prayer Cards or Bookmarks (each)	\$ 3
Celebrant Services	\$ 500
Memorial Folders (qty 100)	<i>Starting at</i> \$ 110
Memorial Register Books	<i>Starting at</i> \$ 35
Prayer Cards or Bookmarks ( <b>Not</b> Laminated – Qty 100)	<i>Starting at</i> \$ 75
<hr/>	
Combination Shipping Container	\$ 395
International Document Processing	\$300 - \$500
Air Tray	\$ 295
Mailing of cremated remains ( <b>Within the U.S.</b> )	\$ 120
<hr/>	
Cremation process	\$ 300
Witness and/or Scheduled Cremation	<i>Starting at</i> \$ 375
Additional charge for over 250 lbs	\$ 350
Additional charge for over 400 lbs	\$ 600
Additional charge for Rush Cremation (when cremated remains are required before 48 hrs from time of acquiring permit)	\$ 300
Cremated remains delivered to place of final disposition (30 miles)	\$ 95
<hr/>	
Refiling of State Documents	\$ 100
Filing/Processing Insurance Assignment Claims	\$ 500
Use for Reception/Patio Area at our Heritage-Dillard location ( <b>cleaning deposit required</b> )	\$125/hour
*If used concurrently with a Visitation (not exceeding visiting hours)	\$ 50/hour
Tablecloth Rental (onsite only)	\$ 15/ea piece

## Sea Scattering Services

<b>Simple Sea Scattering</b> without family and/or friends present off the coast of Orange County	\$ 120
<b>Family Service Option</b> includes private yacht, non-denominational service, flowers and coffee - approximately a 2-hour trip off coast of Orange County (Other counties per quote)	
➤ Family and Friends Service Option for 6 persons	\$1095
➤ Family and Friends Service Option for 24 persons	\$1395
➤ Family and Friends Service Option for 45 persons	\$1695

## Transit Services

<b>Forwarding of Remains to another Funeral Home</b>	\$ 2685
This charge includes Basic Services of Funeral Director and Staff, Transfer of deceased to Funeral Home (within 30 miles), Embalming, Dressing/Shrouding and Transfer to a local common carrier	
<b>* No Additional Services Requested</b>	
<b>Receiving Remains from another Funeral Home</b>	\$1870
This charge includes Basic Services of Funeral Director and Staff, Transfer from a local common carrier, Special Care of Remains and Delivery only to cemetery (within 30 miles)	
<b>*No Additional Services Requested</b>	
<b>Disinterment from a Cemetery</b>	\$ 1495
This charge includes Basic Services of Funeral Director and Staff, Transfer from cemetery to our Funeral Home (within 30 miles) and Special Care of Remains	

## Direct Cremations

Includes Basic Services of the Funeral Director and Staff, Transfer of deceased to Funeral Home (within 30 miles), Refrigeration, Cremation Fee and Utility Vehicle	\$ 1895
<i><b>*No Additional Services Requested</b></i>	

*If you want to arrange a Direct Cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composite materials (with or without any interior dressings). The alternative containers we provide are constructed of wood composite. The crematory used by our funeral home does not permit the use of alternative containers made of non-rigid materials.*

Direct cremation with container provided by purchaser	\$ 1895
Direct cremation with minimum alternative container	\$ 2190
Direct cremation with casket selected from our Funeral Home	\$ 2645 to \$ 5945

## Immediate Burials

Includes Basic Services of the Funeral Director and Staff, Transfer of deceased to the Funeral Home (within 30 miles, Refrigeration, Transportation to local Cemetery	\$1895
<i><b>*Non-Witnessed/Attended Interment</b></i>	

Immediate Burial with container provided by purchaser	\$ 1895
Immediate Burial with Standard Steel, 20 Gauge Triton Grey Casket	\$ 2990
Immediate Burial with casket selected from our Funeral Home	\$ 2990 to \$ 10,790

## *Infant & Child Price List*

**Gestation to 3 years of age:** 70% off our Professional Services on the General Price List

**Children 4 years to 6 years of age:** 60% off our Professional Services on the General Price List

**Children 7 years to 12 years of age:** 50% off our Professional Services on the General Price List

*Children ages 13 and up: our Professional Services will be contracted at the current price*

### **DISCLAIMER OF REPRESENTATIONS / WARRANTIES**

Our Funeral Home makes no representations of warranties about the protective value of certain caskets or outer burial containers other than those made by the manufacturer. The only warranties, expressed or implied, granted in connection with goods sold with this funeral service are the written warranties, if any, extended by the manufacturer thereof. The seller extends no other warranties and specifically, no warranties of merchantability and fitness for a particular purpose.

The survivor of the deceased who is handling the funeral arrangement, or the responsible party, is entitled to receive, prior to the drafting of any contract, a copy of any preneed agreement that has been signed and paid for, in full or in part, by or on behalf of the deceased and is in the possession of the funeral establishment.

---

## Service Packages

*Heritage-Dilday Memorial Services offers a variety of services that can be tailored to the individual needs of the families we serve. These packages include the services typically selected by families that observe traditional rites and rituals. (a complete description of each item and/or service is listed in our General Price List)*

***These are meant to be a convenient option and are not limited to the additional services that can be added to each arrangement. These packages can be customized further with availability of merchandise and unique expressions of remembrance.***

---

### Devotion Burial Package

---

- Basic services of Funeral Director and Staff
- Transfer of deceased to Funeral Home
- Embalming
- Dressing, cosmetics and casketing
- Use for View, Visitation or Wake (4 Hours)
- Evening Fee (onsite View, Visitation or Wake – past 5pm)
- Use of Reception Room (concurrent during View, Visitation or Wake)
- Use of Equipment and Staff for Ceremony (on or offsite)
- Use of Equipment and Staff for Graveside/Committal Service
- Hearse/Coach
- Flower/Utility Vehicle

**Subtotal Price of Selected Services**

**\$6120**

---

### Tribute Cremation Package

---

- Basic services of Funeral Director and Staff
- Transfer of deceased to Funeral Home
- Embalming
- Dressing, cosmetics and casketing
- Use for View, Visitation or Wake (4 Hours)
- Evening Fee (onsite View, Visitation or Wake – past 5pm)
- Use of Reception Room (concurrent during View, Visitation or Wake)
- Use of Equipment and Staff for Ceremony (on or offsite)
- Hearse/Coach
- Flower/Utility Vehicle
- Cremation Fee

**Subtotal Price of Selected Services**

**\$5925**

---

### Witness Tribute Cremation Package

---

- All Services Listed in the Tribute Package (above)
- Witness Cremation Fee (M-F during business hours)

**Subtotal Price of Selected Services**

**\$6300**

## *Special Package Offerings*

*Heritage-Dilday Memorial Services offers a variety of services that can be tailored to the individual needs of the families we serve. These package offerings include the services listed at a reduced rate. (a complete description of each item and/or service is listed in our General Price List)*

***These are meant to be a convenient option and are not limited to the services that can be added by each arrangement. These packages can be customized further with availability of merchandise and unique expressions of remembrance.***

### Remembrance Package – At Sea or Multiple Sites for Additional Cost

- Basic Services of Funeral Director and Staff
- Transfer of deceased to Funeral Home
- Refrigeration
- Cremation Fee
- Use of Equipment and Staff for Ceremony (on or offsite)
- Utility Vehicle

<b>Itemized Price of Selected Services</b>	<b>\$ 4455</b>
Savings	\$ - 780
<b>Subtotal Package Offering</b>	<b>\$ 3675</b>

### Private Goodbye with Cremation to Follow – Guest Count Limited

- Basic Services of Funeral Director and Staff
- Transfer of deceased to Funeral Home
- Refrigeration
- Special Care of Remains
- Use of Facilities and Staff for Viewing (1 Hour)
- Utility Vehicle
- Cremation Fee

<b>Itemized Price of Selected Services</b>	<b>\$ 4085</b>
Savings	\$ -1100
<b>Subtotal Package Offering</b>	<b>\$ 2985</b>