

Wilson & Kratzer

Website: www.wilsonkratzermortuaries.com



WILSON & KRATZER – FD195
CIVIC CENTER CHAPEL
455 - 24TH Street
Richmond, CA 94804
Ph: (510) 232-4383
Fax: (510) 235-7550



WILSON & KRATZER – FD 881
CHAPEL OF THE MISSION BELLS
13644 San Pablo Avenue
San Pablo, CA 94806
Ph: (510) 232-6552
Fax: (510) 232-7504

It is the policy of this firm that the contract be paid in full at time of arrangements. For your convenience, we accept cashier's checks, money orders, cash, or major credit cards. Additionally, we will accept an assignable insurance policy upon verification. A 3% processing fee on the total amount of the funeral contract and a \$295 processing fee will be assessed for this service.

General Price List

These prices are effective July 1, 2017, but thereafter subject to change without notice.

Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any preneed agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.

Our Commitment To Your Family

The staff of Wilson & Kratzer is committed to your complete satisfaction. We are privileged to be of service to your family, and we will do everything possible to take care of your needs in a dignified and respectful manner.

We believe that trust is built on a relationship of openness and honesty. To insure that your needs are met, please know that we will answer all your questions in a clear and understandable manner. We will insure that the arrangements you make will meet with your individual wishes. We will explain all of the options available for your particular situation. We will clearly and openly explain our prices and payment methods.

Our Guarantee To You

We guarantee that every member of our staff is here to assist and serve you at this difficult time. We are available anytime, day or night, and we are committed to exceeding your expectations. If at any time you would like us to do something differently, please let us know and we will make changes according to your wishes. Your complete satisfaction is not only our goal; it is our guarantee.

Funeral Counselor

General Price List ITEMIZED SELECTIONS

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

PROFESSIONAL SERVICES

Basic Services of Funeral Director and Staff..... \$1,995

Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of service/tribute; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notice; and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, record keeping, secretarial and administrative expenses.

The fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

FACILITIES, EQUIPMENT AND STAFF

A. VISITATION AT THE FUNERAL HOME (PER DAY OR PORTION THEREOF) \$525

Our services include: visitation setup, use of the visitation room for one day, display of floral arrangements, supervision and attendance during the viewing, visitation or wake.

B. Funeral Service at the Funeral Home or Other Facility..... \$760

Our services include: coordinating the funeral arrangements, supervision of funeral, staff to coordinate the funeral ceremony, and supervision of committal or other disposition service, set-up and use of facilities for funeral ceremony.

C. Ritual Overnight Vigil..... \$1,195

Our services include: use of the facilities, staff and equipment for Overnight Vigil. (This does not include cost for funeral/memorial service.)

D. Memorial Service at Funeral Home or Other facility \$760

Our services include: coordinating the memorial service, supervision of the memorial service, staff to attend the memorial service, set up and use of facilities for memorial service.

E. Graveside Service \$525

Our services include: coordinating the funeral arrangements at the graveside, supervision of the graveside service, equipment and staff necessary to conduct the graveside service.

F. Private Viewing.....\$325

(Use of visitation room for up to 3 hours, during the business hours of 11 am - 4 pm)

Our services include: facilities, staff, bathing, sanitary procedures and set up of remains.

PREPARATION

Embalming..... \$795

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Other Preparation of the Deceased

A. Cosmetology, Dressing and Placement of Deceased in Casket..... \$375

B. Bathing and Sanitary Procedures for unembalmed remains \$550

C. Refrigeration of unembalmed remains..... \$495

D. Additional Procedures for Autopsied Remains \$555

E. Additional Procedures for Organ/Bone Donors..... \$1025

AUTOMOTIVE EQUIPMENT (Local)

A. Transfer of Deceased to Funeral Home (within a 30 miles radius) \$525

B. Additional person for residential transfer (within a 30 mile radius) or for Church or Chapel Service assistance..... \$165

C. Funeral Vehicle or Coach \$425

D. Service/Errand/Utility/Flower Vehicle \$325

E. Limousine (up to 4 hours, thereafter \$100 an hour or part thereof) (Additional Charge For Outside Service Area) \$425

F. Transfer of Deceased to Crematory/Cemetery \$275

G. Transfer of Deceased to/from Airport (San Francisco or Oakland) \$525

H. Out of Town Mileage \$3.50 per mile

I. Motorcycle Escort (Minimum of Two) @ \$175 each, local area \$350

Weekend Services Additional \$25 per motorcycle escort

SPECIAL CHARGES

Forwarding Remains to Another Funeral Home.....\$3,840

This charge includes: transfer of the deceased to the funeral home, basic services of staff, embalming, necessary authorizations and local transportation to the airport. This charge does not include visitation, rites or ceremonies prior to forwarding of the remains.

- A. With Combination Shipping Unit.....\$4,255
- B. With casket selected from our funeral home (in addition to the cost of the casket and air tray).....\$4,465

Receiving Remains From Another Funeral Home.....\$2,795

This charge includes: transfer of the deceased to funeral home (Airport), transportation of deceased to cemetery and basic services of staff. This charge does not include visitation, rites or ceremonies.

Anatomical Donation.....\$2,795

This charge includes: basic services of funeral director and staff, transfer of the deceased to the funeral home and transportation to the Curators Office in San Francisco.

Immediate Burial..... \$11,760 - \$3,665

This charge for immediate burial includes transfer of the deceased to funeral home, local transportation to the cemetery, necessary authorizations and basic services of staff. Refrigeration and placement of deceased in casket. This Charge does not include the use of facilities and staff or any visitation or ceremony, public or private prior to burial.

- A. Immediate Burial with casket provided by purchaser\$3,665
- B. Immediate Burial with \$795 casket selected from our funeral home\$4,460
- C. Immediate Burial with casket selected from our funeral home (In addition to the cost of the casket)\$3,665

Direct Cremation..... \$9,100 - \$2,105

This charge for a direct cremation includes transfer of deceased to funeral home, local transportation to crematory, necessary authorizations, basic services of the funeral director and staff, refrigeration, and cremation fee. This charge does not include the disposition permit, or the Department of Consumer Affairs (DCA) fee. If you want to arrange an immediate cremation you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are made of heavy fiberboard.

- A. Direct Cremation with container provided by purchaser\$2,105
- B. Direct Cremation with alternative container selected from our funeral home.....\$2,440
- C. Direct Cremation with casket selected from our funeral home (in addition to the cost of the casket).....\$2,105

MERCHANDISE

A complete price list will be provided at the funeral home

- A. The price range for all caskets regularly offered for sale.....\$8,095 to \$395
- B. The price range for all alternative containers\$5,595 to \$335

MEMORIAL STATIONERY COLLECTION AND VIDEO TRIBUTES

- A. **Personalized Simplicity Collection with photos.....\$200**
Premium Register Book, 100 Small Service Folders (1/4), 25 Acknowledgement Cards
- B. **Personalized Remembrance Collection with photos.....\$300**
Themed Register Book, 100 Large Service Folders (1/2), 25 Acknowledgement Cards
- C. **Personalized Video Tributes**
 - Video Tribute with 50 photos.....\$125
 - Video Tribute with 100 photos.....\$150
 - Video Tribute additional DVDs.....50.....\$ 20

ADDITIONAL SERVICES AND ANCILLARY PRODUCTS OFFERED

A. Memorial Register Books	
Theme Books	\$55
B. Stationery Products	
Personalized Small Memorial Folders (1/4) with photos.....	\$1.00 each
Personalized Large Memorial Folders (1/2) with photos.....	\$2.00 each
Personalized Prayer Cards with photo.....	\$ 95
Pre-printed Prayer Cards per 100	\$65
Pre-printed Acknowledgement Cards per 25	\$15
C. Custom Cap Panel For Casket.....	\$225 to \$125
D. Crucifix or Cross	\$20
E. Rosary Beads	\$10
F. Flag Case (Assorted Woods)	\$150 and up
G. Combination Unit for forwarding remains to another mortuary.....	\$415
H. Casket Shipping Tray	\$225
I. Flowers	\$25 and up
J. Corsages	\$10 and up
K. Carnation Boutonnieres..... min. 6.....	\$2.50 each
L. Rose Boutonnieres..... min. 6.....	\$10.00 each
M. Pallbearers Gloves..... min. 6.....	\$2.00 a pair

Additional Cremation Services

A. Mailing by Registered Mail	\$125 and up
B. Local Delivery to Cemetery/Mausoleum	\$275
C. Scattering at Sea by Airplane.....	\$850 to \$125

Other Services

A. Certified Mail or Federal Express	\$35
B. Dove Release Ceremony (includes 20 white doves)	\$350
C. Refreshment Package (coffee, tea and cookies)	\$500
D. Cleaning Fee (when families bring their own refreshments).....	\$350
E. Hairdresser (outside professional)	\$75 and up
F. Disinterment Basic Charge (additional charges may apply).....	\$1495
G. Consulate Processing Fee (plus consulate and transportation fees)	\$500
H. Sunday Services.....	\$695
I. Holiday Fee.....	\$1000
J. Use of Preparation Room for Ritual Washing, Private Autopsy or other use	\$425
K. Heavy Duty Pouch.....	\$125
L. Crematory Fee.....	\$310
M. Witness Cremation.....	\$375
N. Department of Consumer Affairs Fee.....	\$8.50
O. Transfer of Cremated Remain into cremation urn or keepsake.....	\$150
P. Processing Insurance Forms.....	\$295
Q. Saturday Services.....	\$350
R. Storage Fees (after 8 days).....	\$100 per day
S. Private Identification Viewing (1 hour).....	\$225
T. Non-Sufficient Funds Fee.....	\$35
U. Archiving Research Fee.....	\$25
V. Rush Cremation Fee.....	\$225

Permits & Re-Filing Fees

A. Permit.....	\$12
B. Re-file permit (less than 90 days, W & K Family).....	\$ 12
C. Re-file permit (90 days or more, W & K Family, \$50 plus \$12).....	\$62
D. Re-file permit (Out of Country, State, or County, not W & K Family, \$250 plus \$12).....	\$262



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CASKET PRICE LIST

These prices are effective July 1, 2017 and are subject to change without notice.

THERE IS NO EVIDENCE THAT ANY CASKET REPRESENTED AS HAVING PROTECTIVE FEATURES, WHICH MAY INCLUDE A GASKET, WILL PRESERVE HUMAN REMAINS.

THE FOLLOWING LIST REPRESENTS THE CASKETS/ALTERNATIVE CONTAINERS OFFERED FOR SALE BY WILSON & KRATZER CIVIC CENTER CHAPEL AND IS SUBJECT TO STOCK ON HAND. OTHER CASKETS MAY BE AVAILABLE ON A SPECIAL ORDER BASIS.

With a casket purchased at Wilson & Kratzer, complimentary items will be included at no cost with merchandise and services:

Thank You Cards, Boutonnieres and/or Corsages, Pallbearers Gloves

This does not include alternative containers or rental casket.

Casket	Price	Type	Exterior	Interior
Bronze & Copper Caskets - Non Rusting				
Persian Bronze W09*	\$8095	48 oz. Bronze	Brushed	Champagne Velvet
Florentine Copper Y39*	\$6995	32 oz. Copper	Brushed	Champagne Velvet
Puritan Copper Y39*	\$6995	32 oz. Copper	Brushed	Moss Pink Velvet
Stainless Steel Caskets – Rust Resistant				
Renaissance Rose OR6*	\$5495	Stainless Steel	Brushed	Moss Pink Velvet
Greyson OR7*	\$5295	Stainless Steel	Brushed	Silver Velvet
Silver Sapphire UG1*	\$4995	Stainless Steel	Brushed	Silver Velvet
Golden Sand UG1*	\$4795	Stainless Steel	Brushed	Champagne Velvet
Steel Caskets				
Silver Claret OE2*	\$4995	18 Gauge	Burgundy	Ivory Velvet-
Charpente				
Golden Pearl JF9*	\$4975	18 Gauge	Pearlescent Dual-tone	Eggshell Velvet
Golden Midnight JF9*	\$4595	18 Gauge	Brushed Black	Champagne Velvet
Merlot A60*	\$4495	18 Gauge	Sierra	Champagne Velvet
Burnished Silver 061*	\$4495	18 Gauge	Silver Grey	Rosetan Crepe
Primrose J37*	\$3995	18 Gauge	White	Moss Pink Crepe
Butterscotch NL1	\$3795	18 Gauge	Yellow	Ivory Woven
Auburn M59*	\$3795	20 Gauge	Auburn Brown	Rosetan Crepe
Gold Cross NE6*	\$3695	18 Gauge	White	Ivory Crepe
Ocean Blue O77*	\$3595	18 Gauge	Shaded Blue	Light Blue
Indigo Blue NL1*	\$3595	18 Gauge	Blue	Ivory Crepe
Ivory Gold OS9*	\$3495	20 Gauge	White	Ivory Crepe
Midnight Q45*	\$2995	20 Gauge	Black	Silver Crepe
Virgo Blue N02*	\$2795	18 Gauge	Blue	Light Blue Crepe
Ocean Blue S01*	\$2495	20 Gauge	Blue	Ivory Crepe
Heirloom Pewter Q01*	\$2295	20 Gauge	Grey	Rosetan Crepe
Spectra Silver	\$1795	20 Gauge	Silver	Ivory Crepe
Gemini Copper QD3	\$1495	20 Gauge	Brown	Rosetan Crepe

Hardwood Caskets

Premier Mahogany	\$6995	Solid Mahogany	High Gloss	Champagne Velvet
Pembroke Cherry	\$6495	Solid Cherry	High Gloss	Champagne Velvet
Pearson Cherry	\$4855	Cherry Veneer	Low Gloss	Champagne Velvet
Sacrament Maple	\$4595	Maple Veneer	Pieta Hardware	Champagne Velvet
Cameron Oak	\$4395	Oak Veneer		Champagne Velvet
Rosette	\$3995	Hardwood Veneer		Natural Crepe
Weston	\$3865	Wood Veneer		Rosetan Crepe
Westridge	\$3495	Hardwood		Rosetan Crepe

Casket	Price	Type	Exterior	Interior
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Cremation Caskets

Clifton	\$1995	Harwood/Select		Rosetan Crepe
Chestnut	\$1895	Hardwood		Rosetan Crepe
Lyra	\$1595	Veneer		Rosetan Crepe
Pacific Pine	\$1295	Hardboard		Rosetan Crepe
Shaker Pine w/Handles	\$895	Hardboard		Ivory Crepe

Alternative Caskets. Containers.

Stratus	\$ 495	Fiberboard		Available
Combination Shipping Unit	\$ 415	Wood/Cardboard	White	No Interior
The Standard	\$ 345	Particleboard		Available
Standard Brown	\$ 335	Particleboard	Brown	No Interior
Casket Shipping Tray	\$ 225	Wood/Cardboard	White	No Interior

Rental Caskets

Beckham Cherry Rental	\$ 1,595	Cherry Wood Shell	Dark Stain	Champagne Velvet
Oak Hardwood Rental	\$ 1,395	Oak Wood Shell	Medium Stain	Rosetan Crepe

Rental Units – Designed to be re-used and may have previously been used.

Infant & Children's Caskets

3'6" Ashley Maple	\$ 1795	Maple Wood	Medium Finish	Rosetan Crepe
4'6" Ashley Steel*	\$ 1495	20 Gauge Steel	White Shaded Gold	White Crepe
2'6" Little Angel	\$ 1495	Ash Wood	Light Stain	Blue/Pink Crepe
2'0" Cloth Covered	\$ 395	Particleboard	White/Blue/Pink	White Crepe

Other styles, sizes, colors available upon request.

*Denotes gasketed caskets

WARRANTIES

Our Mortuary makes no representation or warranty about the protective value of certain caskets other than those made by the manufacturer. The only warranties expressed or implied, granted in connection with goods sold with this funeral service are the express written warranties, if any, extended by the manufacturers thereof. No other warranties and, specifically, no warranties of merchantability and fitness for a particular purpose are extended by the seller.

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