

Terms and Conditions

Crystal Irom (“Company”, “we”, or “us”) respects your privacy and is committed to protecting it through this Privacy Policy.

This Privacy Policy governs your access to and use of crystalirom.com, including any content, functionality and services offered on or through crystalirom.com (the “Website”), whether as a guest or a registered user. When accessing the Website, the Company will learn certain information about you, both automatically and through voluntary actions you may take, during your visit. This policy applies to information we collect on the Website and in email, text, or other electronic messages between you and the Website.

Please read the Privacy Policy carefully before you start to use the Website. By using the Website or by clicking to accept or agree to the Terms of Use when this option is made available to you, you accept and agree to be bound and abide by the Privacy Policy. If you do not want to agree to the Privacy Policy, you must not access or use the Website.

CHILDREN UNDER THE AGE OF 18

Our Website is not intended for children under 18 years of age. No one under age 18 may provide any information to or on the Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on this Website or on or through any of its features/register on the Website, make any purchases through the Website, use any of the interactive or public comment features of this Website or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use.

If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at support@crystalirom.com

INFORMATION WE COLLECT ABOUT YOU

When you access the Website, the Company will learn certain information about you during your visit. Information You Provide To Us. The Website provides various places for users to provide information. We collect information that users provide by filling out forms on the Website, communicating with us via contact forms, responding to surveys, search queries on our search feature, providing comments or other feedback, and providing information when ordering a product or service via the Website.

We use information you provide to us to deliver the requested product and/or service, to improve our overall performance, and to provide you with offers, promotions, and information.

Information We Collect Through Automatic Data Collection Technology.

As you navigate through our Website, we may use automatic data collection technologies including Google Analytics to collect certain information about your equipment, browsing actions, and patterns. This will generally include information about your location, your traffic pattern through our website, and any communications between your computer and our Website. Among other things, we will collect data about the type of computer you use, your Internet connection, your IP address, your operating system, and your browser type.

The information we collect automatically is used for statistical data and will not include personal information. We use this data to improve our Website and our service offerings. To the extent that you voluntarily provide personal information to us, our systems will associate the automatically collected information with your personal information.

USE OF COOKIES AND PIXELS

Similar to other commercial websites, our website utilizes a standard technology called “cookies” and server logs to collect information about how our site is used. Information gathered through cookies and server logs may include the date and time of visits, the pages viewed, time spent at our site, and the websites visited just before and just after our own, as well as your IP address.

A cookie is a very small text document, which often includes an anonymous unique identifier. When you visit a website, that site’s computer asks your computer for permission to store this file in a part of your hard drive specifically designated for cookies. Each website can send its own cookie to your browser if your browser’s preferences allow it, but (to protect your privacy) your browser only permits a website to access the cookies it has already sent to you, not the cookies sent to you by other sites.

The Company reserves the right to use technological equivalents of cookies, including social media pixels. These pixels allow social media sites to track visitors to outside websites so as to tailor advertising messages users see while visiting that social media website. The Company reserves the right to use these pixels in compliance with the policies of the various social media sites.

THIRD PARTY USE OF COOKIES

Some content or applications, including advertisements, on the Website are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may

use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

EMAIL INFORMATION

If you choose to correspond with us through email, we may retain the content of your email messages together with your email address and our responses. We provide the same protections for these electronic communications that we employ in the maintenance of information received online, mail, and telephone. This also applies when you register for our website, sign up through any of our forms using your email address or make a purchase on this site. For further information see the email policies below.

EMAIL POLICIES

We are committed to keeping your e-mail address confidential. We do not sell, rent, or lease our subscription lists to third parties, and will not disclose your email address to any third parties except as allowed in the section titled Disclosure of Your Information.

We will maintain the information you send via e-mail in accordance with applicable federal law. In compliance with the CAN-SPAM Act, all e-mails sent from our organization will clearly state who the e-mail is from and provide clear information on how to contact the sender. In addition, all e-mail messages will also contain concise information on how to remove yourself from our mailing list so that you receive no further e-mail communication from us.

Our emails provide users the opportunity to opt-out of receiving communications from us and our partners by reading the unsubscribe instructions located at the bottom of any e-mail they receive from us at anytime. Users who no longer wish to receive our newsletter or promotional materials may opt-out of receiving these communications by clicking on the unsubscribe link in the e-mail.

HOW AND WHY WE COLLECT INFORMATION

The Company collects your information in order to record and support your participation in the activities you select. If you register to download a book or resources, sign up for our newsletter, and/or purchase a product from us, we collect your information. We use this information to track your preferences and to keep you

informed about the products and services you have selected to receive and any related products and/or services. As a visitor to this Website, you can engage in most activities without providing any personal information. It is only when you seek to download resources and/or register for services that you are required to provide information.

If you are outside the European Union and opt to receive any free resources, participate in any free training programs, register for a webinar, register for a live event, register for a seminar, or purchase any products sold by the Company on this Website, we will automatically enroll you to receive our free email newsletter. If you do not wish to receive this newsletter, you can unsubscribe anytime. We include an “unsubscribe” link at the bottom of every email we send. If you ever have trouble unsubscribing, you can send an email to support@crystalrirom.com requesting to unsubscribe from future emails.

If you are in the European Union and opt to receive any free resources, participate in any free training programs, register for a webinar, register for a live event, register for a seminar, or purchase any products sold by the Company on this Website, we will only enroll you to receive our free email newsletter if you affirmatively consent to it. If you do not wish to receive this newsletter, you can unsubscribe anytime. We include an “unsubscribe” link at the bottom of every email we send. If you ever have trouble unsubscribing, you can send an email to support@crystalrirom.com requesting to unsubscribe from future emails.

HOW DO WE USE THE INFORMATION THAT YOU PROVIDE TO US?

We use personal information for purposes of presenting our Website and its contents to you, providing you with information, providing you with offers for products and services, providing you with information about your subscriptions and products, carrying out any contract between you and the Company, administering our business activities, providing customer service, and making available other items and services to our customers and prospective customers.

From time-to-time, we may use the information you provide to us to make you offers to purchase products and services provided by third parties in exchange for a commission to be paid to us by such third parties. Should you opt to take part in such promotions, the third parties will receive your information. From time-to-time, we may use the information you provide to us to display advertisements to you that are tailored to your personal characteristics, interests, and activities.

DISCLOSURE OF YOUR INFORMATION

As a general rule, we do not sell, rent, lease or otherwise transfer any information collected whether automatically or through your voluntary action.

We may disclose your personal information to our subsidiaries, affiliates, and service providers for the purpose of providing our services to you.

We may disclose your personal information to a third party, including a lawyer or collection agency, when necessary to enforce our terms of service or any other agreement between you and the Company.

We may provide your information to any successor in interest in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets and/or business.

We may disclose information when legally compelled to do so, in other words, when we, in good faith, believe that the law requires it or for the protection of our legal rights or when compelled by a court or other governmental entity to do so.

HOW DO WE PROTECT YOUR INFORMATION AND SECURE INFORMATION TRANSMISSIONS?

We employ commercially reasonable methods to ensure the security of the information you provide to us and the information we collect automatically. This includes using standard security protocols and working only with reputable third-party vendors. Email is not recognized as a secure medium of communication. For this reason, we request that you do not send private information to us by email. However, doing so is allowed, but at your own risk. Some of the information you may enter on our website may be transmitted securely via a secure medium known as Secure Sockets Layer, or SSL. Credit Card information and other sensitive information is never transmitted via email.

The Company may use software programs to create summary statistics, which are used for such purposes as assessing the number of visitors to the different sections of our site, what information is of most and least interest, determining technical design specifications, and identifying system performance or problem areas. For site security purposes and to ensure that this service remains available to all users, the Company uses software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

POLICY CHANGES

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by email to the email address specified in your account and/or through a notice on the Website home page. The date the privacy policy was last revised is identified at the bottom of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this privacy policy to check for any changes.

VISITORS' GDPR RIGHTS

If you are within the European Union, you are entitled to certain information and have certain rights under the General Data Protection Regulation. Those rights include:

We will retain the any information you choose to provide to us until the earlier of: (a) you asking us to delete the information, (b) our decision to cease using our existing data providers, or (c) the Company decides that the value in retaining the data is outweighed by the costs of retaining it.

You have the right to request access to your data that the Company stores and the rights to either rectify or erase your personal data.

You have the right to seek restrictions on the processing of your data.

You have the right to object to the processing of your data and the right to the portability of your data.

To the extent that you provided consent to the Company's processing of your personal data, you have the right to withdraw that consent at any time, without affecting the lawfulness of processing based upon consent that occurred prior to your withdrawal of consent.

You have the right to lodge a complaint with a supervisory authority that has jurisdiction over issues related to the General Data Protection Regulation.

We require only the information that is reasonably required to enter into a contract with you. We will not require you to provide consent for any unnecessary processing as a condition of entering into a contract with us.

CONTACT US

Crystal Irom welcomes your questions or comments regarding the Privacy Policy:

Email Address: support@crystalirom.com

Effective as of June 27, 2018

SITE CONTENT.

Crystal Irom exclusively owns and controls the Sites, which provides information about our products and services and may, from time to time, provide access to educational materials pertaining to a variety of topics related to men, dating, relationships, manifesting, and mindset. You agree that, use or access to any or all of the Sites does not, standing alone, create any sort of representation or future promise.

Some jurisdictions do not allow the disclaimer of implied warranties and/or limitations of liability, so a portion of the foregoing may not apply to you. In such a case, any such disclaimer or limitation of liability is limited to the minimum extent permissible under applicable law.

PROGRAM FEES

If you purchase a program from Crystal Iron, you are required to make all payments, regardless of whether you are dissatisfied with the program, or achieve your intended goal. Please note that if you choose a payment option, Crystal Iron retains the right to suspend access to any program if payments are not made as they are due. Further, if at any time there is a past due payment, access to the program will be temporarily restricted until the account is in current financial standing. If payment is late, then full payment of the program becomes due regardless of the payment plan chosen.

REFUNDS

We take your investment seriously, and we'd appreciate if you took our investment of time and resources into your success seriously too.

Please note that there are no refunds on digital products and courses due to the nature of digital downloads.

Due to the nature of coaching and mentoring services, refunds will not be given unless otherwise specified in writing.

METHODS OF PAYMENT

If Client elects to pay by monthly installments, Client authorizes the Company to charge Client's credit card, debit card, or PayPal account. If Client elects to pay in FULL, Client may pay by credit card, debit card, or PayPal account.

All payments are non-refundable and you are responsible for full payment of the fees for the program regardless if you complete the program. You are required by law to complete the remaining payments of your payment plan.

If payments are not made on time, you agree to pay interest on all past-due sums at a rate of 1.5% per month or the highest rate allowed by law, whichever is greater. The full price of the program is immediately due. Iron reserves the right to collect payment by any means allowed by law.

EMAIL

You agree to receive email or other electronic communications from us including but not limited to newsletters, site updates, promotion resources, and other announcements and correspondence if you opted in to such email. You agree that all electronically-sent agreements, notices, disclosures and other communications that we provide satisfy any legal requirement that such communications be in writing. You agree to be bound by any agreement reached through electronic communications. We accept no responsibility for the accurate receipt of any such emails and you are responsible for ensuring that your email address is not blocked or impaired in any way, including by ensuring 'white-listing' of our email address.

If you unsubscribe from receiving our emails, you acknowledge and understand that you may no longer receive information or updates from Crystal Irom, related courses, or any of our other properties.

INTELLECTUAL PROPERTY (IP) OWNERSHIP

We reserve all rights in and to our common law and registered trademarks, service marks, copyrights, and other intellectual property rights that may subsist in our websites including text, illustrations, photographs, video, music, sounds, layout, designs, or source code, belonging to Crystal Irom. You cannot use, copy, modify, adapt, reproduce, store, distribute, print, display, perform, or publish any of our Intellectual Property except as expressly provided in this Agreement or with prior written consent from us.

GUARANTEES, LIABILITY AND DISCLAIMERS WARRANTIES

While we endeavor to ensure that our website content is free from errors, we do not give any warranty or other assurance as to the accuracy, completeness, timeliness or fitness for any particular purpose of the material beyond reasonable efforts to maintain the site. To the maximum extent permitted by law, we provide our websites and related information and services on an "as is" basis without any warranties, representations, or guarantees of any kind (whether express, implied, statutory, or otherwise) including but not limited to warranties of non-infringement, merchantability, or fitness for a particular purpose.

LIMITATION OF LIABILITY

To the extent legally permitted, in no event shall Crystal Irom, courses, or any of our other properties or our affiliates, distributors, licensors, agents, or any of our or their directors, employees, or agents be liable as a result of your use of our websites or use of this website for direct, indirect, special, incidental, punitive or consequential damages, losses or expenses, including without limitation loss resulting from business disruption, loss of data, lost profits, lost goodwill, or damage to systems or data howsoever arising including without limitation through an action in contract, tort (including negligence) or otherwise, even if we or our

affiliates, distributors, licensors, or agents, or any of our or their directors, employees, or agents have been advised of the possibility of such damages.

CONSUMER GUARANTEES

If you are using our products for business purposes, you agree that the guarantees provided or any comparable consumer protection legislation shall not apply to separately purchased services.

AVAILABILITY

Your use of our website and any associated services may sometimes be subject to interruption or delay. Due to the nature of the Internet and electronic communications, we and our service providers do not make any warranty that our websites or any associated services will be error free, without interruption or delay, or free from defects in design. We will not be liable to you should our websites or the services supplied through our websites become unavailable, interrupted or delayed for any reason.

MALICIOUS CODE

Although we endeavor to prevent the introduction of viruses or other malicious code (together, "malicious code") to our websites, we do not guarantee or warrant that our websites, or any data available therein, do not contain malicious code. We will not be liable for any damages or harm attributable to malicious code. You are responsible for ensuring that the process you employ for accessing our websites does not expose your computer system to the risk of interference or damage from malicious code.

SECURITY

Although we endeavor to protect the security of your contact information, you acknowledge the risk of unauthorized access to (or alteration of) your transmissions or data or of the information contained on your computer system or on our websites. We do not accept responsibility or liability of any nature for any losses you may sustain as a result of such unauthorized access or alteration. All information transmitted to or from you is transmitted at your own risk, and you assume all responsibility and risks arising in relation to your use of this website and the Internet. We do not accept responsibility for any interference or damage to your own computer system which may arise in connection with your accessing of our websites or any outbound hyperlinks.

INDEMNIFICATION

Your use of our websites and content is voluntary. You shall indemnify us and our affiliates, distributors, licensors, and agents and all of our and their directors, employees, and agents against, holding all harmless from any and all lawsuits, claims, expenses (including reasonable legal fees), settlements, damages, judgments and the like arising from your use of our websites and content or your failure to maintain the confidentiality or security of your password or access rights.

WAIVER

Any waiver by us of a breach of or right under this Agreement will not constitute a waiver of any other or subsequent breach or right.

AMENDMENTS

We reserve the right to amend this Usage Agreement and Disclaimer as needed from time to time. You are bound by any changes made to this Agreement and your acceptance of any income through or due to the Affiliate Program will be regarded as acceptance by you of any changes to this Agreement. We will endeavor to inform you of any changes made to this Agreement via email.

FEEDBACK

If you provides us any feedback about our websites or any products, you grant us the right to use that feedback for the purpose of improving our websites or Affiliate Program (and for any other purpose we deem necessary or desirable) without being obliged to pay you any compensation in respect of our use of that feedback. If you do send us unsolicited ideas, such ideas will be deemed non-confidential, and we will not be required to provide any acknowledgement of their source.

SEVERABILITY, HEADINGS & MERGER

Headings are inserted for convenience and shall not affect the construction of this Agreement. The singular includes the plural and vice versa. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law to the greatest extent possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If any provision in this Agreement shall be held by a court of competent jurisdiction to be contrary to law, that provision shall be changed and interpreted so as to best accomplish the objectives of the original provision to the fullest extent allowed by law, and the remaining provisions in this Agreement will remain in

full force and effect. This Agreement supersedes any existing communications or Agreements, and is the full extent of the agreement between the parties.

ADVERTISEMENTS

We do not necessarily endorse or recommend any of the goods or services advertised on or through our websites. We do not necessarily endorse or recommend any affiliates using our services.

THIRD PARTY WEBSITES

Our websites provide links and pointers to Internet sites maintained by third parties. Such linked sites are not under our control and we are not responsible for the contents (including the accuracy, legality or decency) of any linked site or any material contained in a linked site. We will not be liable for any damages or loss arising in any way out of or in connection with or incidental to any information or third party service provided by any third party.

GOVERNING LAW

This Agreement is governed by the laws of the state of Georgia the United States of America (USA) and the courts of Georgia, USA shall have non-exclusive jurisdiction to hear and determine any dispute arising in relation to this Agreement.

ALL RIGHTS RESERVED

All rights not expressly granted in this Agreement are reserved by us.

If you do not see a usage scenario here that applies to your intended usage, or for any questions about our branding guidelines, contact us at support@crystalrom.com.

Should we update, amend or make any changes to this license, terms and conditions of use or privacy policy, those changes will be posted here.

(3 months) 1-on-1 Relationship Mentoring

Services.

- Irom will provide you with **twelve (12) one-on-one private coaching sessions** (“Package”). Additional sessions may be arranged as needed.
- Each **coaching session will be** at mutually agreed to times and locations (**scheduled via e-mail**).
- Such sessions will be held via Zoom. You will receive the zoom link
- Unless otherwise agreed in writing, sessions may be scheduled **Sunday-Thursday between 7:00 a.m. and 3:00 p.m. EST**, (unless otherwise agreed upon) and are subject to availability.
- The services include e-mail and messenger support during the Term (defined below). **Irom will respond to your e-mails within three (3) consecutive business days**, unless otherwise agreed upon in writing.
- Irom will provide unlimited support via Facebook messenger.
- You understand and agree that the Package offered by Irom is for educational and quality of life enhancing purposes centered in philosophies of integrity and truth and based upon professional training, and business and personal experience.

Term. **The terms of this Agreement will commence on the Effective Date and expire upon the sooner of completion of twelve (12) sessions or five (5) consecutive months**, unless sooner terminated in accordance with this Agreement.

Your Responsibilities.

- a. All sessions will be scheduled in advance at mutually convenient times.
- b. You may cancel and/or re-schedule sessions up to four (4) times.
- c. You must provide no less than twenty-four (24) hours prior written notice to cancel and/or re-schedule a session.
- d. Sessions cancelled and/or re-scheduled with less than twenty-four (24) hours prior written notice, sessions cancelled and/or re-scheduled after four cancelled and/or re-scheduled sessions, and sessions missed without notice (ie. no show), will be applied toward the **twelve (12) sessions** (ie. You forfeit that session). This subparagraph does not apply to sessions cancelled and/or re-scheduled by Irom.
- e. You may take notes.
- f. You agree to be fully present, ready, willing and able to fully participate in the sessions, without distractions. If sessions are via telephone, Skype or Google Hangout, you agree that you will participate in the session from a quiet, private location that does not have distractions. Some examples of distractions are other people being present, animals being present, and driving an automobile during the session.

Intellectual Property Rights. Irom owns any and all intellectual property rights in and to the materials provided to you, if any. Such materials are for your personal and professional use and benefit and you agree that you will not use, disclose, or sell any such materials for the purpose of providing coaching or consulting services to any third party, or otherwise.

Confidentiality. Subject to Paragraph 8 below, You and Irom will keep strictly confidential and secret the contents of these sessions. Notwithstanding the foregoing, both parties may disclose such information if and to the extent that such disclosure is required by applicable law.

No Guarantee of Results. Irom cannot and does not guarantee results. You understand and agree that **you are fully responsible for obtaining your desired results from the Package**. You will communicate with each other in an open, supportive, and constructive manner at all times. You are fully responsible for decisions made and/or actions taken or not taken as a result of your sessions with Irom and/or your participation in the Program.

Coaching and Not Therapy. **Coaching is not therapy**. It is not psychotherapy, psychoanalysis, mental health care or substance abuse treatment. Therapy addresses past events and how these events may be affecting you in the present. Coaching addresses the present and future, and recommends certain actions to reach your stated goals in your business or personal life. These recommendations are based upon the coach's knowledge, experience, and expertise.

It is up to you to schedule and complete your sessions. Any unused portion of your package will not be refunded. There will be no refunds.

ANY AND ALL SERVICES, PRODUCTS, INFORMATION, AND CONTENT PROVIDED TO YOU BY Irom ARE NOT THERAPY. THE SERVICES, PRODUCTS, INFORMATION, AND CONTENT PROVIDED BY IROM ARE NOT AN ALTERNATIVE TO, OR SUBSTITUTE FOR, THE MENTAL HEALTH SERVICES OF A LICENSED THERAPIST. IROM URGES YOU TO CONSULT A LICENSED THERAPIST FOR THE DIAGNOSIS AND TREATMENT OF MENTAL HEALTH ISSUES.

NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, IN THE EVENT IROM BELIEVES YOU ARE MAY HARM YOURSELF OR OTHERS, OR IROM BECOMES AWARE OF CHILD AND/OR ELDER ABUSE OR NEGLECT, IROM MAY TAKE ANY AND ALL ACTIONS IROM DEEMS NECESSARY OR APPROPRIATE UNDER THE CIRCUMSTANCES INCLUDING, WITHOUT LIMITATION, CONTACTING POLICE AUTHORITIES AND/OR FAMILY MEMBERS, AND IROM WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTIES FOR TAKING SUCH ACTION TO PROTECT YOU OR OTHERS. NOTWITHSTANDING THE FOREGOING, IROM HAS NO DUTY TO YOU OR ANY THIRD PARTIES AND WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTIES FOR IROM'S FAILURE TO TAKE ANY SUCH ACTION TO PROTECT YOU OR THIRD PARTIES.

Release of Liability. You, on behalf of yourself and your, heirs, successors, and personal representatives, now and forever release and discharge Irom and her spouse, heirs, successors, attorneys, insurers, brokers, principals, officers (and officers' spouse), directors, shareholders, partners, agents, employees, and contractors, and whoever else may be liable, from any and all claims, liabilities, damages, and causes of action of any nature that in any manner arise from or relate to this Agreement. This release extends to and includes any and all claims, liabilities, injuries, damages, and causes of action that you do not presently anticipate,

know, or suspect to exist, but that may develop, accrue, or be discovered in the future. YOU EXPRESSLY WAIVES ALL RIGHTS UNDER [CALIFORNIA CIVIL CODE SECTION 1542](#), WHICH PROVIDES:

“A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor.”

You represent and warrant that you have considered the possibility that claims, liabilities, injuries, damages, and causes of action that you do not presently know or suspect to exist in your favor may develop, accrue, or be discovered in the future, and that you voluntarily assume that risk as part of the consideration for this Agreement.

General Provisions.

a. Entire Agreement of the Parties. This agreement supersedes any and all agreements, either oral or written, between the parties with respect to the Program and contains all of the representations, covenants, and agreements between the parties with respect to the Program. Each party to this agreement acknowledges that no representations, inducements, promises, or agreements, orally or otherwise, have been made by any party, or anyone acting on behalf of any party, which are not contained in this agreement, and that no other agreement, statement, or promise not contained in this agreement will be valid or binding. Any modification of this agreement will be effective only if it is in a writing signed by the party to be charged.

b. Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

c. Arbitration. Any controversy, dispute, or claim of whatever nature arising out of, in connection with, or in relation to the interpretation, performance or breach of this Agreement including, without limitation, any claim based on contract, tort, or statute, will be resolved at the request of any party to this Agreement by final and binding arbitration conducted at a location determined by the arbitrator in Los Angeles, California, administered by and in accordance with the then existing Rules of Practice and Procedure of the Judicial Arbitration & Mediation Services, and judgment upon any award rendered by the arbitrator may be entered by any state or federal court having jurisdiction thereof. The arbitrator will be a disinterested attorney and/or retired judge. Such arbitration will include discovery proceedings as provided under Section 1283.05 of the California Code of Civil Procedure. The parties hereto consent to the jurisdiction of the Superior Court of the State of California, Central Judicial District, for purposes of enforcing this arbitration agreement and proceedings and entry of judgment on any award and further consent that any process or notice of motion or other application to the Court or the judge thereof may be served by certified or registered mail, return receipt requested.

d. Governing Law. This Agreement will be governed by and construed in accordance with the laws of the State of California.

e. Assignability and Third Party Beneficiaries. Neither party may assign this Agreement and/or any rights, obligations, and/or claims under this Agreement except with the prior written consent of the other party in each instance, and any attempted assignment without such consent is null and void. Without limiting the generality of the foregoing, You may not sell, transfer, or assign your sessions to any third party. This Agreement will be binding upon and shall inure to the benefit of the respective trustees, legatees, devisees, heirs, executors, administrators, assigns and successors in interest of the parties.

UPDATED: June 27, 2018

(5 months) 1-on-1 Relationship Mentoring

Services.

- Irom will provide you with **weekly coaching sessions for five (5) months**. Additional sessions may be arranged as needed.
- Each **coaching session will be** at mutually agreed to times and locations (**scheduled via e-mail**).
- Such sessions will be held via Zoom. You will receive the zoom link
- Unless otherwise agreed in writing, sessions may be scheduled **Sunday-Thursday between 7:00 a.m. and 3:00 p.m. EST**, (unless otherwise agreed upon) and are subject to availability.
- The services include e-mail and messenger support during the Term (defined below). **Irom will respond to your e-mails within three (3) consecutive business days**, unless otherwise agreed upon in writing.
- Irom will provide unlimited support via Facebook messenger.
- You understand and agree that the Package offered by Irom is for educational and quality of life enhancing purposes centered in philosophies of integrity and truth and based upon professional training, and business and personal experience.

Term. The terms of this Agreement will commence on the Effective Date and expire upon the sooner of completion of twenty-one (21) sessions or five (5) consecutive months, unless sooner terminated in accordance with this Agreement.

Your Responsibilities.

- a. All sessions will be scheduled in advance at mutually convenient times.
- b. You may cancel and/or re-schedule sessions up to four (4) times.
- c. You must provide no less than twenty-four (24) hours prior written notice to cancel and/or re-schedule a session.
- d. Sessions cancelled and/or re-scheduled with less than twenty-four (24) hours prior written notice, sessions cancelled and/or re-scheduled after four cancelled and/or re-scheduled sessions, and sessions missed without notice (ie. no show), will be applied toward the **sessions** (ie. You forfeit that session). This subparagraph does not apply to sessions cancelled and/or re-scheduled by Irom.

e. You may take notes.

f. You agree to be fully present, ready, willing and able to fully participate in the sessions, without distractions. If sessions are via telephone, Skype or Google Hangout, you agree that you will participate in the session from a quiet, private location that does not have distractions. Some examples of distractions are other people being present, animals being present, and driving an automobile during the session.

Intellectual Property Rights. Irom owns any and all intellectual property rights in and to the materials provided to you, if any. Such materials are for your personal and professional use and benefit and you agree that you will not use, disclose, or sell any such materials for the purpose of providing coaching or consulting services to any third party, or otherwise.

Confidentiality. Subject to Paragraph 8 below, You and Irom will keep strictly confidential and secret the contents of these sessions. Notwithstanding the foregoing, both parties may disclose such information if and to the extent that such disclosure is required by applicable law.

No Guarantee of Results. Irom cannot and does not guarantee results. You understand and agree that **you are fully responsible for obtaining your desired results from the Package**. You will communicate with each other in an open, supportive, and constructive manner at all times. You are fully responsible for decisions made and/or actions taken or not taken as a result of your sessions with Irom and/or your participation in the Program.

Coaching and Not Therapy. **Coaching is not therapy**. It is not psychotherapy, psychoanalysis, mental health care or substance abuse treatment. Therapy addresses past events and how these events may be affecting you in the present. Coaching addresses the present and future, and recommends certain actions to reach your stated goals in your business or personal life. These recommendations are based upon the coach's knowledge, experience, and expertise.

It is up to you to schedule and complete your sessions. Any unused portion of your package will not be refunded. There will be no refunds.

ANY AND ALL SERVICES, PRODUCTS, INFORMATION, AND CONTENT PROVIDED TO YOU BY Irom ARE NOT THERAPY. THE SERVICES, PRODUCTS, INFORMATION, AND CONTENT PROVIDED BY IROM ARE NOT AN ALTERNATIVE TO, OR SUBSTITUTE FOR, THE MENTAL HEALTH SERVICES OF A LICENSED THERAPIST. IROM URGES YOU TO CONSULT A LICENSED THERAPIST FOR THE DIAGNOSIS AND TREATMENT OF MENTAL HEALTH ISSUES.

NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, IN THE EVENT IROM BELIEVES YOU ARE MAY HARM YOURSELF OR OTHERS, OR IROM BECOMES AWARE OF CHILD AND/OR ELDER ABUSE OR NEGLECT, IROM MAY TAKE ANY AND ALL ACTIONS IROM DEEMS NECESSARY OR APPROPRIATE UNDER THE CIRCUMSTANCES INCLUDING, WITHOUT LIMITATION, CONTACTING POLICE AUTHORITIES AND/OR FAMILY MEMBERS, AND IROM WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTIES FOR

TAKING SUCH ACTION TO PROTECT YOU OR OTHERS. NOTWITHSTANDING THE FOREGOING, IROM HAS NO DUTY TO YOU OR ANY THIRD PARTIES AND WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTIES FOR IROM'S FAILURE TO TAKE ANY SUCH ACTION TO PROTECT YOU OR THIRD PARTIES.

Release of Liability. You, on behalf of yourself and your, heirs, successors, and personal representatives, now and forever release and discharge Irom and her spouse, heirs, successors, attorneys, insurers, brokers, principals, officers (and officers' spouse), directors, shareholders, partners, agents, employees, and contractors, and whoever else may be liable, from any and all claims, liabilities, damages, and causes of action of any nature that in any manner arise from or relate to this Agreement. This release extends to and includes any and all claims, liabilities, injuries, damages, and causes of action that you do not presently anticipate, know, or suspect to exist, but that may develop, accrue, or be discovered in the future. YOU EXPRESSLY WAIVES ALL RIGHTS UNDER [CALIFORNIA CIVIL CODE SECTION 1542](#), WHICH PROVIDES:

“A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor.”

You represent and warrant that you have considered the possibility that claims, liabilities, injuries, damages, and causes of action that you do not presently know or suspect to exist in your favor may develop, accrue, or be discovered in the future, and that you voluntarily assume that risk as part of the consideration for this Agreement.

General Provisions.

a. Entire Agreement of the Parties. This agreement supersedes any and all agreements, either oral or written, between the parties with respect to the Program and contains all of the representations, covenants, and agreements between the parties with respect to the Program. Each party to this agreement acknowledges that no representations, inducements, promises, or agreements, orally or otherwise, have been made by any party, or anyone acting on behalf of any party, which are not contained in this agreement, and that no other agreement, statement, or promise not contained in this agreement will be valid or binding. Any modification of this agreement will be effective only if it is in a writing signed by the party to be charged.

b. Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

c. Arbitration. Any controversy, dispute, or claim of whatever nature arising out of, in connection with, or in relation to the interpretation, performance or breach of this Agreement including, without limitation, any claim based on contract, tort, or statute, will be resolved at the request of any party to this Agreement by final and binding arbitration conducted at a location determined by the arbitrator in Los Angeles, California, administered by and in accordance with the then existing Rules of Practice and Procedure

of the Judicial Arbitration & Mediation Services, and judgment upon any award rendered by the arbitrator may be entered by any state or federal court having jurisdiction thereof. The arbitrator will be a disinterested attorney and/or retired judge. Such arbitration will include discovery proceedings as provided under Section 1283.05 of the California Code of Civil Procedure. The parties hereto consent to the jurisdiction of the Superior Court of the State of California, Central Judicial District, for purposes of enforcing this arbitration agreement and proceedings and entry of judgment on any award and further consent that any process or notice of motion or other application to the Court or the judge thereof may be served by certified or registered mail, return receipt requested.

d. Governing Law. This Agreement will be governed by and construed in accordance with the laws of the State of California.

e. Assignability and Third Party Beneficiaries. Neither party may assign this Agreement and/or any rights, obligations, and/or claims under this Agreement except with the prior written consent of the other party in each instance, and any attempted assignment without such consent is null and void. Without limiting the generality of the foregoing, You may not sell, transfer, or assign your sessions to any third party. This Agreement will be binding upon and shall inure to the benefit of the respective trustees, legatees, devisees, heirs, executors, administrators, assigns and successors in interest of the parties.

UPDATED: June 27, 2018

Manifesting Love Mastermind

Services.

- Irom will provide you with **weekly group coaching sessions for three(3) months**. As well as monthly 1-on-1 sessions for the duration of the program. Those who sign up during the “Early Bird Offer” before February 14, 2019 will receive two (2) additional 1-on-1 calls with Irom to be used during February 2019.
- Each **coaching session will be** at a time determined by Irom based on the availability of participants.
- Such sessions will be held via Zoom. You will receive the Zoom link
- Unless otherwise agreed in writing, sessions may be scheduled **Sunday-Thursday between 7:00 a.m. and 3:00 p.m.** EST,(unless otherwise agreed upon) and are subject to availability.
- The services include Facebook group support during the Term.. **Irom will respond to your e-mails or Facebook posts within three (3) consecutive business days**, unless otherwise agreed upon in writing.
- You understand and agree that the Package offered by Irom is for educational and quality of life enhancing purposes centered in philosophies of integrity and truth and based upon professional training, and business and personal experience.
- In addition to the coaching, you will receive access to Irom’s relevant digital products and courses including:

- Magnetize Your Match
- Build-a-Man Bootcamp
- Date Like a Duchess Video Series

Term. **The terms of this Agreement will commence on the Effective Date and expire upon the completion of 3 months of mastermind group coaching**, unless sooner terminated in accordance with this Agreement.

Your Responsibilities.

- You may take notes.
- You agree to be fully present, ready, willing and able to fully participate in the sessions, without distractions. If sessions are via telephone, Skype or Google Hangout, you agree that you will participate in the session from a quiet, private location that does not have distractions. Some examples of distractions are other people being present, animals being present, and driving an automobile during the session.

Intellectual Property Rights. Irom owns any and all intellectual property rights in and to the materials provided to you, if any. Such materials are for your personal and professional use and benefit and you agree that you will not use, disclose, or sell any such materials for the purpose of providing coaching or consulting services to any third party, or otherwise.

Confidentiality. Subject to Paragraph 8 below, You and Irom will keep strictly confidential and secret the contents of these sessions. Notwithstanding the foregoing, both parties may disclose such information if and to the extent that such disclosure is required by applicable law.

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It is up to you to participate in the mastermind, coaching calls, and complete any relevant coursework. Any unused portion of your package will not be refunded. There will be no refunds. You are responsible for the full purchase price of the program.

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PROVIDED BY IROM ARE NOT AN ALTERNATIVE TO, OR SUBSTITUTE FOR, THE MENTAL HEALTH SERVICES OF A LICENSED THERAPIST. IROM URGES YOU TO CONSULT A LICENSED THERAPIST FOR THE DIAGNOSIS AND TREATMENT OF MENTAL HEALTH ISSUES.

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Release of Liability. You, on behalf of yourself and your, heirs, successors, and personal representatives, now and forever release and discharge Irom and her spouse, heirs, successors, attorneys, insurers, brokers, principals, officers (and officers' spouse), directors, shareholders, partners, agents, employees, and contractors, and whoever else may be liable, from any and all claims, liabilities, damages, and causes of action of any nature that in any manner arise from or relate to this Agreement. This release extends to and includes any and all claims, liabilities, injuries, damages, and causes of action that you do not presently anticipate, know, or suspect to exist, but that may develop, accrue, or be discovered in the future. YOU EXPRESSLY WAIVES ALL RIGHTS UNDER [CALIFORNIA CIVIL CODE SECTION 1542](#), WHICH PROVIDES:

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You represent and warrant that you have considered the possibility that claims, liabilities, injuries, damages, and causes of action that you do not presently know or suspect to exist in your favor may develop, accrue, or be discovered in the future, and that you voluntarily assume that risk as part of the consideration for this Agreement.

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that no other agreement, statement, or promise not contained in this agreement will be valid or binding. Any modification of this agreement will be effective only if it is in a writing signed by the party to be charged.

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UPDATED: January 25, 2019

