

New Gold

CASE STUDY

About

New Gold is an intermediate gold mining company. The company has a portfolio of four producing assets and three significant development projects. The New Afton Mine in Canada, the Mesquite Mine in the United States, the Peak Mines in Australia and the Cerro San Pedro Mine in Mexico, provide the company with its current production base. In addition, New Gold owns 100% of the Rainy River and Blackwater projects, both in Canada. New Gold's objective is to be the leading intermediate gold producer, focused on the environment and social responsibility.

Background

New Gold were managing their health and safety, risks, skills and training, environmental data, compliance, medical and industrial hygiene, and reporting through a variety of spreadsheets, documents and disparate systems. With such a large global workforce operating across multiple sites with differing languages, the ability to provide a system to support a streamlined approach to management and reporting was of vital importance to New Gold. A workforce solution across these areas of the business was sought which could meet the requirements of:

- Multilanguage (ability to configure system for different countries of operation)
- Multi-site support
- Browser and mobile accessibility
- Capture a range of Environmental, Health and Safety (EHS) data
- Simplify the tracking and assigning of corrective actions
- Provide global notifications through a range of triggers
- Improved decision making and visibility through dashboard reporting
- Companywide adoption
- Streamlined training of one solution for immediate understanding
- Configurability to grow with the company
- Simpler and more effective reporting provided to those who need it on demand

A Solution Found

INX Software was selected by New Gold for its extensive range of workforce and business functionality, integrated nature and flexibility in user configuration to meet the growing and ever changing nature of the organisation and industry as a whole. INX Software is a proven solution that is used by over 250 organisations both in Australia and overseas to manage more than 500,000 people across a range of industries including mining, engineering, government, food & beverage, transport, oil & gas, marine, aviation, communications, utilities and healthcare.

New Gold are one of INX Software's biggest users having deployed INX InControl and the INX InControl Mobile Application for the management of health, safety, risks and events (inspections, meetings, safe act observations, injuries etc.); INX InTuition for training, skills and competencies; INX InViron for environmental data capture, monitoring and reporting; INX InHealth for medical surveillance and industrial hygiene management; and INX +Analytics for near-live, drill down enabled dashboard reporting.

SNAPSHOT



Metal and Mining
INDUSTRY



3,000
EMPLOYEES



Canada
HEAD OFFICE



2012
CUSTOMER SINCE

PRODUCTS & SERVICES

INX InControl
INX InControl Mobile
INX InTuition
INX InHealth
INX InViron
INX +Analytics (INX +BI)
Email listener
Email scheduler
eLearning

RELEVANT SOLUTIONS

Safety
Risk
Compliance
Training & Competence
Occupational Health & Hygiene
Environmental



The Result

Having seen successful results in Australia, New Gold decided to expand the solution to cover their international operations in Canada and the United States. Since doing so, they have significantly improved their communications, awareness through automation and general knowledge in working towards a zero harm culture.

The Feedback

"I would definitely recommend INX Software as a workforce management solution. Their diverse offering has not only assisted our ability to manage a variety of people related tasks across health, safety, training and medical requirements but also environmental tasks meaning we now have one reliable solution for everything. Their global presence and globally supported solution has allowed us to successfully manage these tasks from Canada and the United States to Australia and we look forward to continuing our long term partnership with INX."

DIRECTOR – OCCUPATIONAL HEALTH & SAFETY

OUR SOLUTIONS

Safety

INX InControl
INX InControl Mobile
INX +BI

Risk

INX InControl
INX InNovate
INX +BI

Compliance

INX InForm
INX InControl
INX InNovate
INX +BI

Logistics

INX InFlight
INX InFlight Mobile
INX +TMX
INX +Demand
INX +Process
INX +BI

Training & Competence

INX InTuition
INX +LMS
INX InTuition Mobile
INX +BI

Environmental

INX InViron
INX InViron Mobile
INX InForm
INX +BI

Stakeholders

INX InForm
INX +BI

Occupational Health & Hygiene

INX InHealth
INX InControl
INX +BI

Management of Change

INX InNovate
INX +BI