

Mindarie Regional Council

CASE STUDY

About

The Mindarie Regional Council (MRC) is one of Western Australia's largest waste management authorities, managing the disposal of over 300,000 tonnes of waste generated each year by people living in its seven government localities. With such large scale operations, the ability to manage and ensure the environmental and safety compliance of its visitors, employees and contractors is a top priority.

Background

In order to manage its risk, environmental and safety compliance, Mindarie Regional Council were previously using a range of spread sheets, forms and manual processes and went to market looking for a system that would combine and streamline these requirements.

The new solution would be tasked with overcoming issues like:

- Difficulty in tracking tasks and actions;
- Events not always being reported;
- Extensive manual labour in staying on top of management tasks.

The Search

Mindarie Regional Council engaged INX Software in 2010 looking for a solution to manage its environmental, safety, training and compliance requirements. The solution had to meet the following requirements:

- Affordable;
- Flexible to be used by various internal departments;
- Improve efficiency through time saving measures;
- Easy to use;
- Easy to learn;
- Assist in meeting government requirements.

SNAPSHOT



Government
INDUSTRY



150+
EMPLOYEES



Australia
HEAD OFFICE



2008
CUSTOMER SINCE

PRODUCTS & SERVICES

INX InControl

INX InTuition

RELEVANT SOLUTIONS

Safety

Risk

Compliance

Training & Competence



A Solution Found

The INX safety and environment solution, [INX InControl](#), and training and compliance solution, [INX InTuition](#), were selected by Mindarie Regional Council for the following reasons:

- Flexibility (range of functions able to be managed in the one system);
- Simplifies tasks across various departments;
- Provides the ability to create and manage corrective actions;
- Assists in meeting ISO 14001 compliance;
- Tailored and configurable to MRC needs;
- Used for governance – auditing, tenders and contracts;
- Scheduling events in advance (e.g. meetings, audits and inspections);
- Actions management by ensuring the right people are responsible for various tasks;
- Creating and managing check-lists which benefits MRC through simplified monitoring and easily assigning actions;
- Creating procedures.

The Result

Since implementing INX, Mindarie Regional Council has experienced some significant changes through:

- Improved efficiency for compliance and monitoring;
- Creating behavioural accountability;
- Reducing job related stress;
- Improved visibility and transparency;
- Time savings through automation;
- Simplified reporting by identifying hotspots and showing management what they need to know e.g. root cause analysis;
- Easily being able to transfer ownership of actions and events to new starters through the event maintenance function.

The Feedback

"I have found the INX Software solution to be extremely accommodating to our organisations diverse tasks and requirements. I found the solution very easy to use and learn. It does exactly what we need and creates accountability and visibility whilst ensuring a far more stress-free approach. We are currently managing over 400 environmental and safety events for weekly, fortnightly, monthly and annual one-offs and this is now a manageable task."

ENVIRONMENTAL SUPERVISOR

OUR SOLUTIONS

Safety

INX InControl
INX InControl Mobile
INX +BI

Risk

INX InControl
INX InNovate
INX +BI

Compliance

INX InForm
INX InControl
INX InNovate
INX +BI

Logistics

INX InFlight
INX InFlight Mobile
INX +TMX
INX +Demand
INX +Process
INX +BI

Training & Competence

INX InTuition
INX +LMS
INX InTuition Mobile
INX +BI

Environmental

INX InViron
INX InViron Mobile
INX InForm
INX +BI

Stakeholders

INX InForm
INX +BI

Occupational Health & Hygiene

INX InHealth
INX InControl
INX +BI

Management of Change

INX InNovate
INX +BI