

# Consolidated Minerals

## CASE STUDY

### About

Consolidated Minerals (Consmín) is a leading manganese ore producer with mining operations in Australia and Ghana. Their principal activities are the exploration, mining, processing and sale of manganese ore. With operations taking place in multiple locations and a need to manage over 400 employees and contractors, the ability to ensure safety in a flexible and simplified manner is of vital importance.

### Background

Having previously used a myriad of spreadsheets containing registers, key performance indicators (KPIs) and statistics, in conjunction with a software system, it was found that this approach resulted in;

1. Poor reporting facilities and abilities;
2. Poor escalation of items to superiors;
3. Lack of notification relevant personnel;
4. Lack of intuitiveness resulting in user frustration;
5. Shortage of functionality to meet requirements.

A new integrated solution which could ensure fit-for-purpose and flexibility was sought. Given the time and money invested in implementing such a system, Consmín wanted assurance that the new solution would meet all current and future needs. It had to be intuitive to encourage immediate usability by staff, offer the flexibility to integrate with existing business practices, and deliver high level and extensive reporting.

### The Search

INX Software was selected by Consmín for its extensive range of workforce and business functionality, integrated nature and flexibility in user configuration to meet the growing and ever changing nature of the organisation and industry as a whole. INX Software is a proven solution that is used by over 250 organisations both in Australia and overseas to manage more than 750,000 people across a range of industries including mining, oil & gas, marine, aviation, communications, utilities, and government.

The INX InControl product offers convenience, scale and configurability in managing health, safety, environment and risk. On top of managing standard OHS incidents, injuries and risks, INX InControl also encourages the management of proactive events such as inspections, audits and assessments, all of which can be carried out using the supporting INX InControl mobile application. As an end-to-end solution, users have the ability to create and submit any event type; manage return to work programs and workers compensation; access procedure libraries; ensure people compliances; and submit and track corrective actions.

The solution works around the organisation's structure to ensure notifications and escalations are pushed to the appropriate people at the appropriate times. INX InControl also integrates with existing systems so that vital information, such as exposure hours from timesheets or people information from HR and payroll systems, can be pulled across and reported on immediately.

### SNAPSHOT



Metals and Mining  
INDUSTRY



400+  
EMPLOYEES



Channel Islands  
HEAD OFFICE



2008  
CUSTOMER SINCE

### PRODUCTS & SERVICES

INX InControl
INX InTuition
INX InFlight
INX InViron
INX InHealth
INX +Analytics (INX +BI)
Email listener
3rd party integration

### RELEVANT SOLUTIONS

Safety
Risk
Training & Competence
Logistics
Compliance
Environmental
Occupational Health & Hygiene



## The Result

Since implementing INX Software, Consmin has noticed a vast improvement in visibility over incidents and investigations and a greater ability to manage health and safety in a more standardised and simplified manner. The in-field updating of checklists has been highlighted as a standout benefit through improved auditing and inspection regimes.

The combination of INX InControl (health, safety, risks and events) and INX +Analytics (drill down enabled dashboard reporting) has allowed for simpler tracking of trends and statistics which have ensured greater management control and understanding and has resulted in improved proactive management through policies, training and procedures.

Consmin is now running seven INX Software products including INX InFlight (travel, flight, roster and accommodation management), INX InTuition (skills, training, competencies and compliance management), INX InViron (obligations, stakeholder and environmental management), INX InHealth (medical surveillance, fitness for work and health management) and INX +Analytics (comprehensive dashboard reporting).

## The Feedback

*"Since implementing INX Software, we have noticed a vast improvement in visibility over incidents and investigations and a greater ability to manage health and safety in a more standardised and simplified manner."*

### SAFETY & SYSTEMS ADVISOR

## OUR SOLUTIONS

### Safety

INX InControl  
INX InControl Mobile  
INX +BI

### Risk

INX InControl  
INX InNovate  
INX +BI

### Compliance

INX InForm  
INX InControl  
INX InNovate  
INX +BI

### Logistics

INX InFlight  
INX InFlight Mobile  
INX +TMX  
INX +Demand  
INX +Process  
INX +BI

### Training & Competence

INX InTuition  
INX +LMS  
INX InTuition Mobile  
INX +BI

### Environmental

INX InViron  
INX InViron Mobile  
INX InForm  
INX +BI

### Stakeholders

INX InForm  
INX +BI

### Occupational Health & Hygiene

INX InHealth  
INX InControl  
INX +BI

### Management of Change

INX InNovate  
INX +BI