

VisitUs Reception



Visit-us.com





About

VisitUs Reception is the best visitor management system for user experience.

We've been providing world-class customer service and visitor management solutions since 2016, and we're proud to be the industry leader.

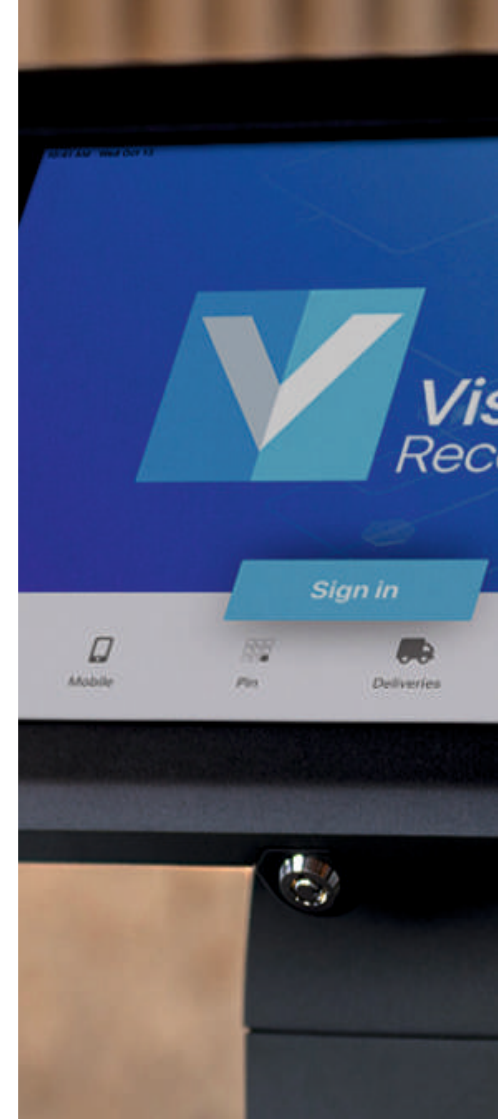
We're passionate about making sure our clients receive the highest quality service possible, and we're constantly innovating to make sure we're always providing the best possible experience.

Whether you're looking for a simple way to manage your visitors, or you need a comprehensive solution that will streamline your entire operation, VisitUs Reception is the answer.

We offer a wide range of features and options that can be customised to meet your specific needs, and our team of experts are always available to answer any questions you may have.

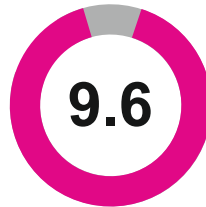
The benefits of the VisitUs platform

- Fast contact less sign-in options
- Automatically prints badges
- Sends instant notifications
- Pre-register visitors and contractors
- Manages evacuations easily
- Records and notifies of deliveries
- Extract detailed reports
- ISO27001 Certified
- Multiple hosting choices (AU,US,EU)



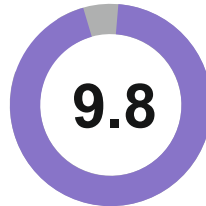


VisitUs Reception User Ratings



Ease of Use

Visitor Management
Average: 9.0



Quality of Support

Visitor Management
Average: 8.7



Ease of Setup

Visitor Management
Average: 8.5



Tailor the system to meet your industries requirements

- Create multiple sign-in types with unique requirements for entering your site.
- Create detailed inductions including multiple choice questionnaires and animated videos.
- Gather signatures for NDA's or safety documents.
- Trigger compliance alerts when your site doesn't have enough people signed in.
- Take a photo during sign in to easily identify a visitor or contractor





Instant alert notifications

VisitUs can notify your hosts instantly using an array of platforms to ensure that visitors are greeted quickly and efficiently.



Messages sent from the VisitUs system tag the individual host so that they are alerted on all of their devices.



Notifications are sent directly to the slack user and will appear on all their devices.



Detailed email notifications include the visitors sign-in information so that you can be confident that they completed the on-site induction.



Send host notifications direct to their phone or remind visitors to sign out with an SMS that includes a unique link for them to sign out at the end of their visit.



Create custom notifications with your existing applications using our Zapier triggers for sign-in and sign-out.



Each host in the system can install our mobile app for Android and IOS to receive instant push notifications when their visitor arrives.





Pre-register visitors and contractors to speed up the sign-in process

The VisitUs system allows hosts and administrators to quickly pre-register an individual and send them a unique link to enter their details and complete the induction process.

Once they have completed the pre-registration process, they are able to sign-in to the VisitUs system using their unique QR code, mobile number or via facial recognition.

There are multiple ways to pre-register with VisitUs

Outlook / Gmail meeting invite

Mobile host app

Web dashboard

VisitUs Public API

Automatically print badges

VisitUs can be configured to print visitor badges, including the visitors' details, host, photograph and your own logo.

These passes fit perfectly into a standard lanyard or can be stuck directly onto clothing.

Badges are customisable per sign-in type using the built-in badge creator.



Integrate with your existing systems

Credentia - Credential verification

The Credentia credentialing software provides instant verification of an individual's identity, employee certifications and right to work. It also handles the expiration management that is often the most time-consuming part of ensuring maximum compliance in a business.



Inner Range - Inception

Inception is a cloud-based visitor management system that reduces costs of traditional access control systems and can be remotely managed via a web based dashboard.





Active Directory

Upload hosts into the system automatically using our Active Directory sync feature. When a new employee joins your organisation they are instantly uploaded into the system so that they can start receiving notifications.



Webex Teams

API and webhooks

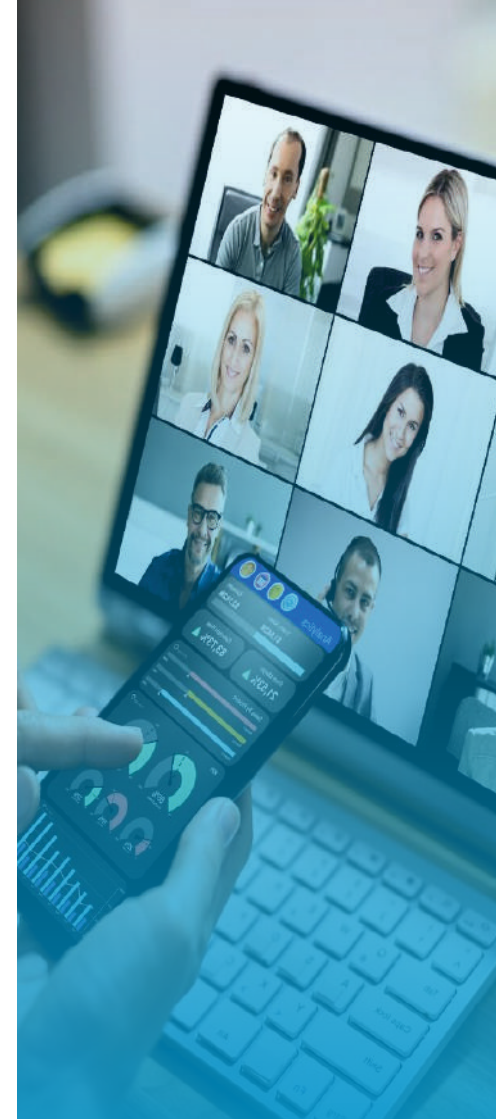
VisitUs has a public API that can be accessed to trigger your internal systems and create pre-registrations, confirm attendance or display an in-out board.

If you can think of it then VisitUs can integrate with it.



RotaOne - Time & attendance

Whether you're searching for a simple time and attendance software or to add more sophisticated rules regarding shift planning, payroll monitoring or absence, RotaOne is the perfect attendance management software.



Built-in evacuation management

Safety is important to us and that's why at the press of a button, VisitUs generates an online checklist including all signed-in visitors, contractors, and employees.

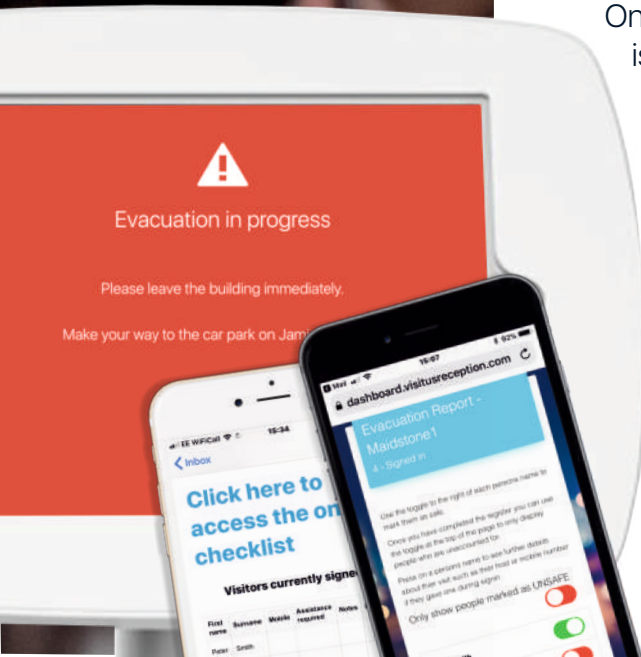
The link to the live evacuation checklist is sent to all fire marshals allowing them to mark individuals as safe direct from their mobile.

Once an evacuation has been triggered, each person signed in is also sent an SMS message to warn them of the evacuation taking place and ask them if they are safe. If they respond as safe, then the online checklist is automatically updated.

If an individual is in need of assistance they have the ability to respond to the SMS alert and the response is automatically forwarded to all fire marshals and first aiders.

VisitUs also goes one step further by allowing visitors and staff with disabilities the

Opportunity to record any assistance they require in the event of an evacuation. That information is included in the notifications sent to fire marshals once the evacuation is triggered.



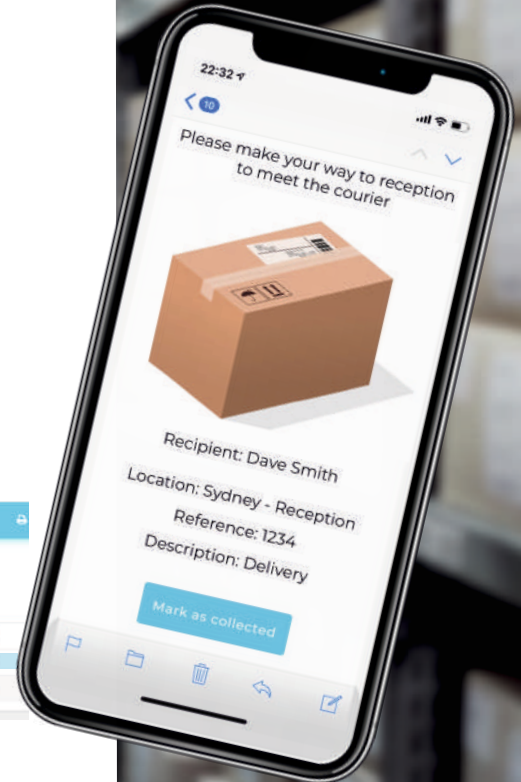
Record deliveries

Record all incoming deliveries to your site quickly and easily using the VisitUs system and never lose track of a parcel again.

Hosts are sent an instant notification on the arrival of a package with details including the courier company, description of the item and its location.

Deliveries can be logged using the web dashboard, iPad app or our dedicated mobile app.

Recipient	Location	Time In	Courier	Ref / Tracking No	Description	Collected By	Date
David Jones		09:57	FEDEX				03-08-2020
Stacy Chen		09:58	YODEL	145151	Big box		03-08-2020
David Jones		14:30	ROYMAIL				03-08-2020



Data security

We are certified to ISO/IEC 27001 standards, follow secure development practices, conduct regular security testing and provided ongoing security training for our employees.

Securely hosted in Microsoft Azure

Each of the VisitUs servers are hosted in Microsoft Azure and located in the AU, US and EU region. When starting with VisitUs you can select the region that best suits your business.

GDPR Compliant

We have been working with external consultants to ensure we remain GDPR compliant.

[Visit-us.com](https://www.visit-us.com)

