

# Inspire Diagnostics Case Study

## Objective

Due to the COVID-19 pandemic, Inspire Diagnostics aimed to fulfill the massive demand for direct access testing in a non-traditional clinical setting. Inspire's team needed a custom solution and a trusted partner who would be flexible enough to develop a comprehensive digital health platform in union with the vision of Inspire's executive management team. The desired solution needed to be one that could manage complex clinical lab workflows with an easily integrated platform that could be deployed nationwide quickly and with minimal overhead.

## Solution

With Dendi, Inspire Diagnostics quickly set up testing infrastructure and operations, allowing them to play a vital role in the pandemic response by delivering millions of test results in a timely manner. Dendi's complete lab informatics platform allowed Inspire to onboard new equipment, workflows, and staff in weeks (months faster than the industry standard). In addition, as Inspire's team developed additional proprietary applications for operations, logistics, and patient engagement tools, they were able to seamlessly integrate these applications into Dendi's industry-leading API suite, creating a fully integrated and automated operating system – ultimately allowing Inspire's team to do more with less.

## Results

- Achieved 24-hour turnaround time for all tests.
- Launch of custom patient engagement mobile app.
- InspireDx was established as a trusted partner for schools, workplaces, and the cruise sector nationwide.
- Inspire exceeded its annual goals for sales, financials, and operations, closing the fiscal year with millions of COVID-19 tests conducted.

*"Dendi has been pivotal to Inspire's growth. We needed a nimble partner with innovative and tech-forward solutions to help us achieve our vision, and we're glad to have found that with Dendi."*

Rick Salas, President  
[Inspire Health Alliance](#)

