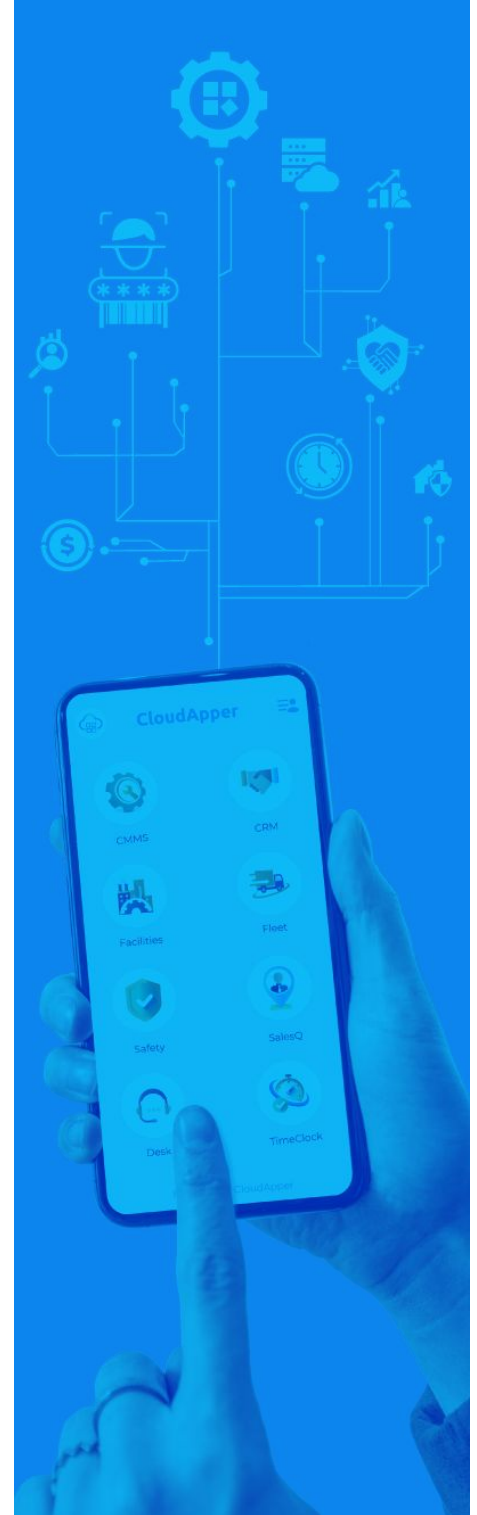




Case Study

RightPunch™ barcode/QR code solution provided for employee clock-ins at Pacific Atlantic Handling.

Client Profile



Neil Lott used his quarter-century experience in airport operation management to establish Pacific Atlantic Handling. Headquartered at JFK airport of New York, Pacific Atlantic Handlings' vision is to deliver innovative airport handling services to airline customers and operators. Customers have the option to select from an extensive menu of products and services, and they guarantee you are only paying for the services you want. Pacific Atlantic Handling contributes services to multiple airlines at JFK airport, including Norwegian Air, Turkish Airlines, and Eastern Airlines. Since the beginning of March 2018, they have been successfully handling a customer base of 11 airlines.

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Challenge

To continue delivering their innovative airport handling services to their clients during the pandemic period, Pacific Atlantic Handling was looking for a way to secure their workforce. They wanted to implement a safety statement with a checklist for Covid-19 into their existing UKG Ready punch-in system for their 82 employees. This would better ensure that the employees would be maintaining proper hygiene during logistic handling and were not violating any safety regulations. Pacific Atlantic Handling also wanted to eliminate any possibility of touching any machine at the punching stations, since it could lead to a potential spread of Coronavirus.

Solution

After considering the problems of Pacific Atlantic Handling, we suggested using our RightPunch™ barcode/QR code-based solution at their punching stations. This digital approach was the perfect idea for them, as it only required employees to scan their individual barcode/QR code to punch in or out of the facility. Not only did it help the company's essential workers to avoid touching anything, but it also accelerated the new employee enrollment process, and we made some modifications to the company profile to meet their precise needs. Whenever a new employee account is made, a unique barcode/QR code is created on the RightPunch™ platform and automatically sent to the administrator.



The administrator can then send it over to the employee through email, so that they can use it for clocking in at the airport stations. The unique modification for this build also involved implementing a Covid-19 health check statement that pop-ups before punching. The authority was really surprised to see how easy and quick it was to implement their needs into the punching system.

Orange ICT Solutions PLC of Ethiopia uses CloudApper SalesQ for sales force monitoring and performance analysis.

Benefits

RightPunch™ ensures that all employees are reliably and consistently identified at work through its barcode/QR code system. It was an important addition to the methods of employee enrollment, identification, and COVID-19 compliant processes at Pacific Atlantic Handling. The main benefits received from using the RightPunch™ barcode/QR code system are:



Easy Tools



Zero complicity



barcodes/QR codes



Tool mobility

- A positive experience implementing a new type of tool.
- Zero complicity, easy to use for employees, and requires no outside assistance.
- The barcodes/QR codes are easy to set up and share with newly enrolled employees.
- Tool mobility – allowing employees to clock in and out from multiple terminals.

About CloudApper

CloudApper is a mobile enterprise resource planning (ERP) solution that empowers organizations to work proficiently from their mobile devices. We enable our clients to consolidate all of their daily operations under a single application, giving employees instant access to the tools they need to attain success, while achieving true digital transformation of the business industry at an affordable price. With CloudApper, employees can be more productive by performing all of their tasks from their phones - improving responsiveness, saving time, and accelerating the return on investment (ROI).

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