

Case Study



Heluna Health



CloudApper®

Transforming Employee Experience: Heluna Health's Success Story With CloudApper hrGPT and UKG Pro



Case Study

Discover how Heluna Health automated its UKG Pro HCM processes by leveraging the power of CloudApper hrGPT, enabling seamless employee communication and fostering higher engagement and efficiency.

Integration: UKG Pro

Customer: Heluna Health

Location: City of Industry, California, USA

Client Profile



Heluna Health

Heluna Health, a prominent organization, takes the lead in offering program services and overseeing the fiscal sponsorship of more than 500 projects focused on population health. They strive to enable public health agencies, academic researchers, public/private consortia, and nonprofits to achieve their goals and significantly impact their respective fields. Through their social innovation projects, they are dedicated to assisting public health professionals, government agencies, and researchers to maximize their operational efficiency, ultimately leading to substantial cost savings for program initiatives.



Heluna Health's Success Story:

A Comprehensive Solution To Automate HCM Tasks

Challenges

With a workforce exceeding 1500 employees, Heluna Health faces the formidable task of transforming the employee experience by automating HCM tasks. Heluna Health encountered three key challenges during its operation:

- Implementing an efficient message broadcast system
- Establishing a conversational text platform for two-way communication
- Creating employee grouping based on specific conditions

To enhance its mission of promoting public health and well-being, Heluna Health sought a comprehensive solution that works with UKG Pro to address these challenges effectively.



Solution

After researching a viable solution extensively, Heluna Health recognized CloudApper as a certified UKG partner and selected the hrGPT solution.

The CloudApper hrGPT solution effectively resolves Heluna Health's challenges, including one-way message broadcast for employees. It enables targeted communication by allowing the selection of employee groups, composing messages, and broadcasting them. The solution also offers customization of message templates, providing flexibility and personalization.

The hrGPT solution effortlessly tackles the challenge of conversational text for employees by enabling seamless two-way communication.



The solution enables administrators to ask questions with predefined response options. It supports follow-up actions based on replies, such as notifying supervisors or initiating further communication. It also groups employees by location and department, simplifying management and enhancing communication and coordination.

Heluna Health's Success Story:

Enhanced Employee Experience Ensured by hrGPT Solution

Benefits

With the successful implementation of CloudApper hrGPT solution, Heluna Health revolutionized how important information, announcements, and updates were disseminated across the organization. By automating the HCM tasks, Heluna Health ensured consistent and timely communication, significantly reducing the risk of miscommunication. The seamless integration of the hrGPT solution enhanced the employee experience, fostering a more productive and engaging work environment at Heluna Health.

- Streamline HR tasks with AI-powered conversations
- Customizable solution to automate various workforce and HR functions
- Works with UKG Central, Dimensions, Ready, and Pro.



AI-Powered



Customization



Works With UKG

About CloudApper AI

CloudApper is revolutionizing the software development landscape by introducing a groundbreaking AI platform. By eliminating the need for manual coding, our platform effectively addresses the common challenges of developer shortage and turnover. With our innovative solution, companies can bypass the complexities associated with writing and managing code, enabling them to concentrate on expanding their business and achieving growth objectives.

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