

Field Service Engineer Use Cases



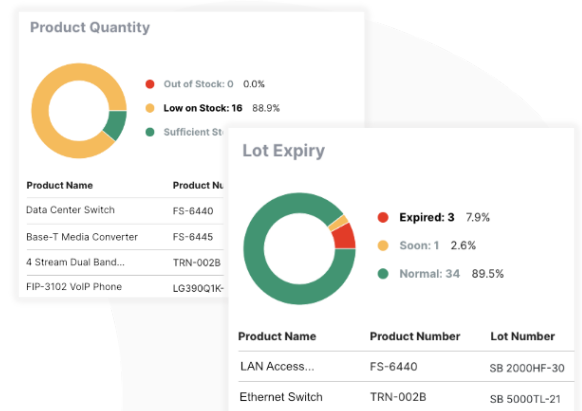
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 Field Service Engineers are highly mobile as they design, install, and/or repair equipment related to different sectors of the technology world at a client's home or in a place of business. They can work in public and private sector settings and at electric manufacturing companies.
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 As such, they play a vital role in ensuring control on quality of service, brand recognition and ultimately strong customer loyalty for any business.
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 This is particularly important as components can be worth thousands of dollars and technical issues can bring production to a halt, potentially causing a significant impact to the business.

> The Challenge

Inventory in the field holds significant value. However, field stock locations are becoming increasingly fragmented and undigitized. Many business still manually track their field inventory operations, such as the inventory at hand when field engineers request replenishment of new parts, consume parts, etc.

As field inventory expands beyond your span of control, this impaired visibility results in a multitude of challenges, including:

- siloed inventory visibility across your supply chain locations, including materials in vans
- inefficient part utilization, stock-outs, wastage, shrinkage and obsolescence
- subpar liquidity and overstocks
- inconsistent operational processes
- incorrect customer billing
- margin erosion and revenue loss
- impaired customer experience and loyalty



> The Solution

Ventory helps you automate and digitize your field inventory operations processes. Ventory's solution works as a smart extension for your core systems so that you can digitize and reclaim control over your field inventory.

Actionable alerts, stock accuracy and real-time visibility of consumption rates enable you to achieve efficiency gains, to increase liquidity and to eliminate overstock as relevant, accurate data drives better business decisions.

#1 cycle counting solution on the market

Cycle counting made simple thanks to the smart app's machine learning capabilities. In one movement, multiple barcodes are scanned and consolidated in the system for optimal user experience.

Simple, intuitive and quick to deploy

Ventory can be easily deployed to digitize and manage your field inventory. It can be deployed stand-alone or as a smart plugin on top of your existing systems.

Offline and online capabilities

Ventory is accessible from anywhere, no matter how remote. With Ventory's mobile app offline feature, teams can keep working in remote areas where cellular or WiFi connection is limited. When connectivity is restored, the app syncs so all activity is captured and no data is lost.

Exception based alerts and actions

Easily gain visibility of issues and actions that require your attention, such as products running low on stock, automatic replenishments and pickups, product expiry and much more.

Collaborate with the control tower, your customers and other users through real-time information sharing via the Ventory mobile app.

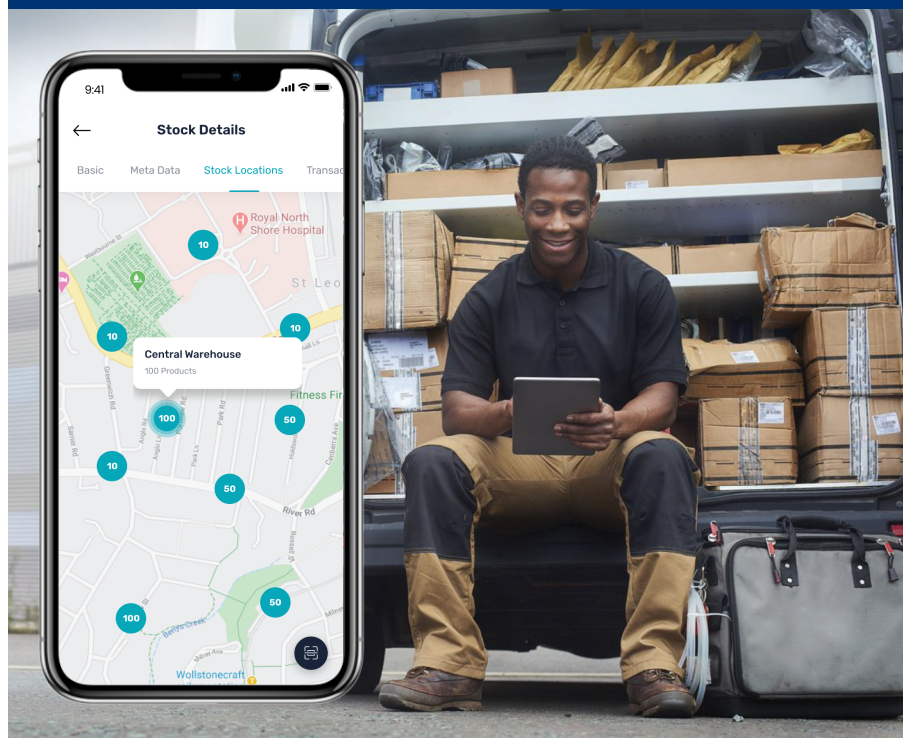
Analytics and Insights

Assessing the current state or measuring the performance of your field operations can be constrained by siloed data or can be a painful manual endeavour.

Ventory creates timely, meaningful and accessible field inventory information and automated insights.

Smart. Simple. Scalable.

Digitize, automate, and manage your field inventory and spare parts in a simple and intuitive way.



The Impact

- Improved and real-time inventory visibility across the supply chain
- Optimized inventory levels, with reduced waste and stockouts
- Operational efficiency gains
- Harmonized operational processes
- Improved demand forecasting and replenishment
- Margin and revenue gains
- Enhanced customer experience and loyalty

Visit ventory.io
and get started today!