



## Including New Payments Platform (NPP) Enriching Client Experience

With institutions adopting faster payments, BOQ couldn't manage to lag behind the race. It's essential for the client to maintain a phenomenal customer retention rate every time and therefore, we needed to address the challenge.



## What The Client Achieved

We discussed the project in detail with our techies and drew optimum strategies for quicker payments. As a result of brainstorming, we decided on the implementation of the New Payments Platform(NPP).

NPP is an open-access infrastructure for faster payments with which the client's customers can make instantaneous transactions. So we embedded this approach in the client's system using a state-of-the-art tech stack coupled with in-house tech wizards.

### Optimum Practices Followed:

1 Assembling relevant resources

2 Choosing the right tech stack

3 Brainstorming for innovation

4 Solid testing for approaches involved



## About 9 Yards Technology

9 Yards Technology delivers cutting-edge, customized platforms to clients stretching from startups to Fortune 500 companies. We're known to incorporate the latest tech stack to provide stable products to 250+ clients worldwide. Our operations know no geographical restrictions as we've catered to our clients in the US, UK, India, and others seamlessly.

