

COMMUNICATION PLATFORM FOR MEDICAL STAFF

The Client

The client is an international healthcare company with huge experience in the industry. They approached us with a request to develop a communication platform for medical staff, which will have advanced functionality and a high level of data protection.

Overview

Initially, the client wanted a simple communication application that would allow the healthcare professional within the company to speed up and simplify the communication process. After technical consultation and analysis of business processes on our part, a joint decision was made to expand the functionality of the future application. The work was carried out with the proof of concepts from our team with edits by the client. As a result, the client received not just a messenger, but a complex communication platform with advanced functionality and a high level of data protection. We have expanded the number of user types from 3 to 5, developed a complex registration process with the ability to create business accounts and link them to company profiles.

CASE 2



Product's main features

- Video-conferencing
- Messaging and audio\video calls
- Accounts for Business
- Administrative dashboard
- High level of security
- Multilinguality
- Management system for organizations
- Screen sharing
- File sharing
- GDPR/HIPAA-compliance

Project's key insights

- Working communication platform that has functionality for calls, messaging, file sharing, screen sharing. The client was satisfied with the final product and its functionality after 14 months of development.
- The platform was developed for healthcare professionals, but the final product can be used by a much wider target audience. The platform's functionality allows it to become an indispensable communication application for any company and even for private communication.
- GDPR/HIPAA-compliance. The product fully complies with all European regulations as well as the USA standards.

Duration Ongoing

