City of Topeka Citizen Satisfaction Survey

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2018

Submitted to the City of Topeka
By:
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725 W. Frontier Lane,
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Interpreting GIS Maps
Topeka, Kansas

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group.

When reading the maps, please use the following color scheme as a guide:

- DARK/LIGHT BLUE shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”

- OFF-WHITE shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- ORANGE/RED shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”
Location of Survey Respondents

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

2018 City of Topeka Citizen Satisfaction Survey
Q1 01 Overall quality of police se

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Etc Institute

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 02 Overall quality of fire and
Q1 03 Overall maintenance of city

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 04 Overall quality of city water

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 05 Overall enforcement of city

2018 City of Topeka Citizen Satisfaction Survey

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 06 Overall quality of customer satisfaction

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 07 Overall effectiveness of city services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 08 Overall quality of the city

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1 09 Overall flow of traffic and

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 01 Overall quality of services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 02 Overall value that you receive

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied

No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 03 Overall image of the city

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 04 How well the city is planning.

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 05 How well the city is managed

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 06 Overall quality of life in

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 07 Overall feeling of safety

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 08 Quality of new development

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 09 As a place to retire

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 10 Quality of transportation

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 11 Quality of bike and pedestrian

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3 12 Overall appearance of the c

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4 01 Overall effectiveness of lea

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4 02 Overall effectiveness of the

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 01 Sense of community

Importance
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 02 Quality of life

**Importance**
Mean rating on a 5-point scale

- **1.0-1.8** Not at all Important
- **1.8-2.6** Not Important
- **2.6-3.4** Neutral
- **3.4-4.2** Important
- **4.2-5.0** Very Important
- **No Response**

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 03 Quality of public schools

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 04 Safe community

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 05 Employment opportunities in

Importance
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 06 Close to jobs in other cities

**Importance**
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed).
Q5 07 Near family and friends

Importance
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 08 Affordability of housing

**Importance**
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

**2018 City of Topeka Citizen Satisfaction Survey**
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 09 Quality of housing

Importance
Mean rating on a 5-point scale
- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 10 Retirement

Importance
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 11 Reasonable cost of living

**Importance**
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 12 Access to quality shopping

Importance
Mean rating on a 5-point scale

1.0-1.8 Not at all Important
1.8-2.6 Not Important
2.6-3.4 Neutral
3.4-4.2 Important
4.2-5.0 Very Important
No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5 13 Affordable shopping merchant

**Importance**
Mean rating on a 5-point scale

- 1.0-1.8 Not at all Important
- 1.8-2.6 Not Important
- 2.6-3.4 Neutral
- 3.4-4.2 Important
- 4.2-5.0 Very Important
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 01 As a place to live

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 02 As a place to raise children

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 03 As a place to work

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 04 As a place where you would b

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 05 As a place to call home

Perception
Mean rating on a 5-point scale

- 1.0-1.8 Poor
- 1.8-2.6 Below Average
- 2.6-3.4 Neutral
- 3.4-4.2 Good
- 4.2-5.0 Excellent
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7 06 As a place that offers high
Q8 01 Overall maintenance of major streets

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 02 Maintenance of streets in y

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 03 Maintenance of traffic sign

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 04 Maintenance of sidewalks

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 05 Maintenance of curbs and gu

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 06 Maintenance and preservation

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 07 Maintenance of city building

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 08 Snow removal on major city

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 09 Snow removal on streets in

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 10 Maintenance of trees along

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 11 Adequacy of city street lig

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8 12 On street bicycle infrastru

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q10 01 Enforcing the clean up of d

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q10 02 Enforcing the mowing and cu

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q10 03 Enforcing the exterior main

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q10 04 Enforcing the exterior main

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q10 05 Enforcing sign regulations

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Q10 06 Enforcing the maintenance of...
Q12 01 Water pressure on a typical day.

Citizen Satisfaction
Mean rating on a 5-point scale:
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 02 Taste of your tap water

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 03 Smell of your tap water

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Q12 04 Clarity of your tap water

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 05 Drainage of rain water off

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 06 Drainage of rain water off

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 07 What you are charged for u

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 08 How easy your utility bill

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 09 Options for paying your ut

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 10 How well the city keeps yo
Q12 11 How well the city keeps your...
Q12 12 How quickly city water per

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q12 13 Overall quality of your wa

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 01 Timeliness of obtaining a

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 02 Overall customer service w
Q14 03 Understanding of the build

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 04 Understanding of city build

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 05 Overall experience in obta

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 06 Timeliness of obtaining zo

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 07 Overall customer service f

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 08 Understanding of zoning pl

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q14 09 Overall experience in obta

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 01 The availability of informa

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 02 City efforts to keep you in

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 03 The level of public involve

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 04 The quality of programming

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 05 The quality of the city's water

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 06 Ease of use of the city's water

2018 City of Topeka Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 07 Content of the city's website

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 08 Content of a city social me

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15 09 Responsiveness of a city so...

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17 01 The quality of broadband In
Q17 02 The availability of broadband

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17 03 The cost of broadband Inter

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q20c 01 How easy the department was

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q20c 02 Level of courtesy you receive

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

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Q20c 03 Technical competence and k

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q20c 04 Overall satisfaction with

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q21 01 In your neighborhood during 2018 City of Topeka Citizen Satisfaction Survey

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q21 02 In your neighborhood at nig

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q21 03 Overall feeling of safety

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 01 The visibility of police

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 02 The visibility of police i

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 03 The city's efforts to prev

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 04 How effectively police han

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 05 Effectiveness of community

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 06 Location of fire stations

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 07 How quickly police respond

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 08 How quickly the fire depart
Q22 09 Enforcement of local traff

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 10 Overall quality of local p

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 11 Overall quality of local f

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 12 Quality of animal control

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 13 Fire related education pro

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q22 14 Police related education p

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Overall maintenance of the 2018 City of Topeka Citizen Satisfaction Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

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2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q25 02 Overall care of the animals

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q25 03 Fees charged for programs

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q25 04 Ease of registering for pro

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q25 05 Availability of information

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q25 06 Overall quality of services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 01 Office Commercial development

Development Rate
Mean rating on a 5-point scale

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Neutral
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- No Response

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 02 Industrial development

Development Rate
Mean rating on a 5-point scale

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Neutral
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 03 Multi family residential development rate

Development Rate
Mean rating on a 5-point scale

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Neutral
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- No Response

2018 City of Topeka Citizen Satisfaction Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 04 Single family residential development rate

**Development Rate**
Mean rating on a 5-point scale

- **1.0-1.8** Much Too Fast
- **1.8-2.6** Too Fast
- **2.6-3.4** Neutral
- **3.4-4.2** Too Slow
- **4.2-5.0** Much Too Slow
- **No Response**

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 05 Retail development

Development Rate
Mean rating on a 5-point scale

<table>
<thead>
<tr>
<th>Rating Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0-1.8</td>
<td>Much Too Fast</td>
</tr>
<tr>
<td>1.8-2.6</td>
<td>Too Fast</td>
</tr>
<tr>
<td>2.6-3.4</td>
<td>Neutral</td>
</tr>
<tr>
<td>3.4-4.2</td>
<td>Too Slow</td>
</tr>
<tr>
<td>4.2-5.0</td>
<td>Much Too Slow</td>
</tr>
<tr>
<td></td>
<td>No Response</td>
</tr>
</tbody>
</table>

2018 City of Topeka Citizen Satisfaction Survey GIS Maps
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q26 06 Affordable housing

2018 City of Topeka Citizen Satisfaction Survey GIS Maps

Development Rate
Mean rating on a 5-point scale

- **1.0-1.8** Much Too Fast
- **1.8-2.6** Too Fast
- **2.6-3.4** Neutral
- **3.4-4.2** Too Slow
- **4.2-5.0** Much Too Slow
- **No Response**

Shading reflects the mean rating for all respondents by CBG (merged as needed).
Q26 07 Small business assistance

Development Rate
Mean rating on a 5-point scale

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Neutral
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)