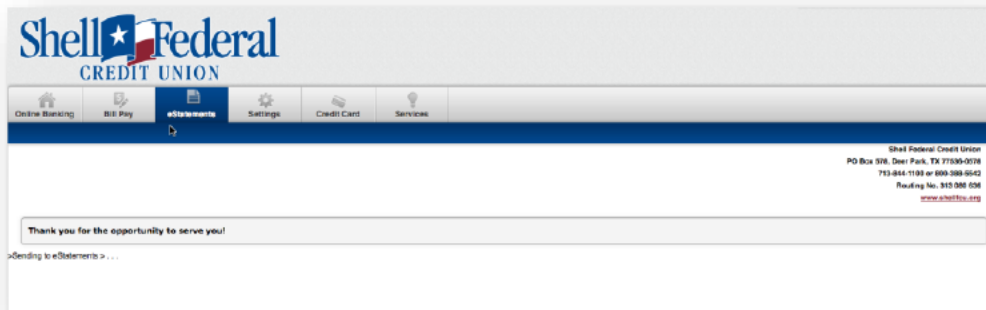




Online Banking requires pop-ups to be enabled in order take advantage of the following features:

- eStatements
- Check Ordering
- External Transfers
- Open Accounts

When pop-ups are not enabled, Online Banking will have the appearance of being “stuck” and you will receive the following screen:



Enabling Browser Pop-Ups in Firefox

The following instructions will guide you through the process of enabling pop-ups in Firefox.

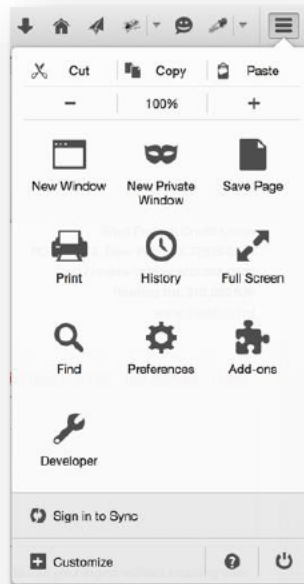
Automatic Pop-Up Detection

If a pop-up is detected in Firefox, the following message with a *Preference* button will appear. By clicking this *Preference* button, you will have the option of enabling pop-ups for Online Banking.

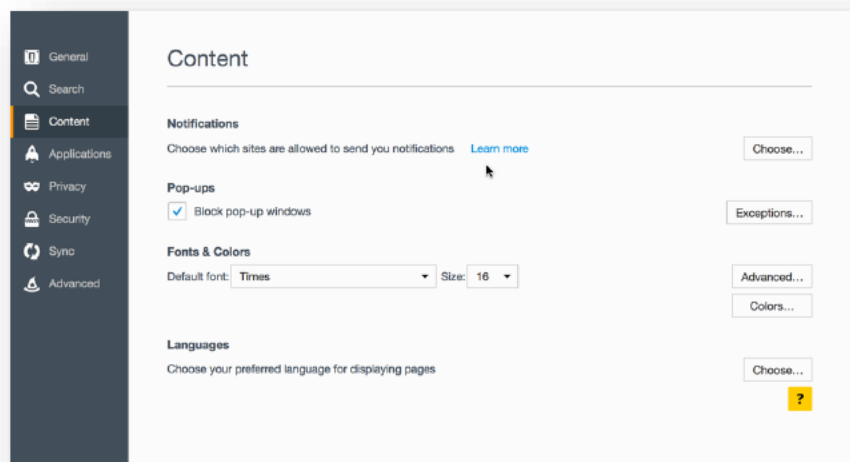


Manually Enabling Pop-Ups

1. Open Firefox. In the top right corner, click the Firefox menu and select *Preferences*.



2. From the *Preferences* menu, select *Content*. Here you can now adjust the pop-up settings.



For more information on enabling Firefox pop-ups, please visit https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting#w_pop-up-blocker-settings.