



## Western Iowa Power Cooperative COVID-19 Update

Tuesday, March 17, 2020

Western Iowa Power Cooperative would like to assure our members that we take our job of keeping the lights on seriously. **In order to do that, our Board of Directors and Management made the decision that effective at 12:00 noon on Tuesday, March 17, WIPCO's lobby and shop facilities in Denison and Onawa will be closed to the general public until further notice.** We are following CDC guidelines to keep our employees healthy so we, in turn, can keep your power flowing.

Members who need to pay electric bills or have questions about their account are encouraged to access our online platform at [www.wipco.com](http://www.wipco.com). Bills can also be mailed or dropped in one of our drop boxes. In Denison, the drop box is in our driveway entrance and in Onawa, our drop box is in the southeast side of our building. In addition, we welcome members to contact us by phone at 800-253-5189 or 712-263-2943 or via email at [wipco@wipco.com](mailto:wipco@wipco.com).

We continue to work with our local, state, and federal organizations as well as coordinate with other electric cooperatives to focus on actions and strategies that help protect the energy grid, prevent threats that may disrupt electric service, and develop response and recovery methods.

WIPCO would also like to encourage members to visit the Center for Disease Control (CDC) website (<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>) and the Iowa Department of Public Health website (<https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus>) for information and guidance related to coronavirus/COVID-19.

We will continue to provide updates related to our lobby and shop closures through our website ([www.wipco.com](http://www.wipco.com)) and Facebook page. Thanks for your patience as we work together to limit the spread of COVID-19.