



WHC MEMBERSHIP FREQUENTLY ASKED QUESTIONS

What if I do not use my 10 concerts in one year?

While they are intended to be annual subscriptions, we will extend your membership until 10 concerts have been attended.

Will all concerts at the MUSIC4LIFE Living Arts Center be included?

No. The MUSIC4LIFE Living Arts Center may at any time present other programming for profit or lease the space for private events. These will not be included in your membership.

Will some events have additional pricing for members?

Yes. If a concert or event posted suggests "Member Pricing", this means it is not included in your 10 concerts, but we have discounted the ticket price for you.

Can I share my membership?

Your membership comes with 10 concerts, so if you would like to send a guest in your place or likewise bring a guest and use 2 "tickets" on one night, we will allow that, though it is not encouraged nor its intended purpose.

Can I cancel my membership?

Yes. You may cancel at any time but are not eligible for any refund and may not re-subscribe until the following calendar year. Your pre-paid membership can however be transferred to another guest at your discretion.

Can I renew my membership mid-year?

You may renew your membership at any time ONLY if you have both prepaid for your entire membership and used all your 10 included concerts.

How will my seat be guaranteed?

No tickets will be made available for public sale until all members have had ample opportunity to note their attendance. A request form will be sent to you prior to each event requesting your RSVP.

Note that due to the continuous movement of seating for social distancing, changes in party sizes, and new member additions, we will NOT be releasing a seating chart for specific seat choice at this time. We will assume all members of the same household will sit at the same table and appropriate seating availability will be made in the members area. If you would like to share a table with another member or household, please indicate this on your RSVP response so appropriate chair arrangements are set at each show. For the comfort of all guests, both members RSVP forms will need to show this special request.

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Can my friends who are not members sit with me?

Additional seating in the members area will not be guaranteed. If availability exists, we will open remaining member seating for sale at VIP ticket pricing. If you have brought a guest whose ticket is counted against your allotted 10 concerts, they may be seated with you.

I already RSVP'd for 10 concerts but something new has been added, can I make a swap?

Of course. Use the appropriate RSVP form for the new concert you would like to attend and note in the special requests section which one you would like to remove from your pre-registration. We will email you a confirmation of the swap, or likewise notify you if you have reached your 10-concert registration limit.

I am a Rockstar member, what time is soundcheck?

Please understand the timing of soundcheck may vary based on artist availability. We will do our best to make this as close to showtime as reasonable for your convenience, though at times may be several hours before. Rockstar members will be notified directly as soon as details are set for each concert.

Please note this a work in progress as we learn what works best for all of us. Be kind, respectful, and mindful of the WILEY HOUSE CONCERTS public charity status. All member activity will be shared with the WHC board as we annually revisit our policies.