

## PRIVACY POLICY

Simply Netfah operates <http://www.simplynetah.com>. This page informs you of our policies regarding the collection, use and disclosure of personal information we receive from users of the site. We use your personal information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy.

### Information Collection And Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include but is not limited to your name and email address. ("Personal Information").

### Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use third-party services such as Google Analytics that collect, monitor and analyze this.

### Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that, as a subscriber, you may find useful. Any information collected or rightfully obtained by Simply Netfah will be solely for our use and not sold to or shared with any other third party mailing lists.

### Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many

sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

### Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

### Changes To This Privacy Policy

This Privacy Policy is effective as of April 1, 2017 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

## RETURN POLICY

Thank you for shopping at Simply Netfah where we offer adornment for the healing, nurturing and beautifying of your sacred body temples. If you are not entirely satisfied with your purchase, do not hesitate to contact us.

### Returns

If you are not completely satisfied with your purchase, it can be returned within 15 calendar days

from the date you received it for a full refund or exchange. Please contact us prior to mailing so that we may provide any additional information needed to ensure timely receipt and processing. It can take around two weeks for your return package to reach us and be processed by our returns team. You will be notified by email once your refund has been applied.

To be eligible for a return your item must meet the following criteria:

- Item must be unused and in the same condition that you received it
- Item must be in the original packaging
- Item must be accompanied by a receipt or electronic proof of purchase.

### Refunds

Once we receive and inspect your item, we will notify you via email on the status of your refund. If your return is approved, we will initiate a refund to your credit card (or original method of payment). Due to various bank issuer's policies, please allow 2-5 business days for processing of your credit.

### Shipping Returns

Unless your purchased item arrived damaged, defective or as a result of a packing error on our part, shipping costs on returns are NON-refundable and the responsibility of the consumer. If however, the error was on our part, we will gladly refund your shipping costs in full.

## SHIPPING POLICY

### Domestic Shipment

- All orders are processed via USPS within 2-3 business days from the time your order payment has been processed unless otherwise noted at time of checkout or through communications with our customer service directly.
- Once your order is processed, please allow 2-4 business days delivery window for domestic shipment

- Expedited delivery is available. Please contact us directly to receive pricing info and process request.
- Orders are not shipped or delivered on Sundays or official US holidays when postal service is closed.

### **International Shipment**

- All orders are processed within 2-3 business days from the time your order payment has been processed unless otherwise noted at time of checkout or through communications with our customer service directly.
- Once your order is processed, please allow 6-10 business days delivery window for international shipments.
- Please contact us directly to receive pricing info and processing procedures for expedited shipping requests.
- Overnight delivery is only available for orders with delivery addresses within the continental United States.
- Orders are not shipped or delivered on Sundays or official US holidays when postal service is closed.

### **Customs, Duties, and Taxes**

Simply Netfah is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

### **Shipping Charges**

- Shipping charges for your order will be calculated and displayed at checkout once shipping location and order summary info have been submitted.
- We ship out using USPS Priority Mail Carrier (International / Domestic).

### **Shipment confirmation / Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours and can be tracked by

accessing USPS directly at <http://www.usps.com>

### **Damages**

Tosheka Designs is not liable for any packages damaged or lost during shipping. However, if you received your order damaged, please contact us so that we may look into it and assist you in filing a claim with the carrier. Please save all packaging materials and damaged goods in order to expedite the process.

### **Contact Us**

If you have any questions about our Privacy Policy, Return Policy, or Shipping Policy & Procedures, please do not hesitate to contact us.

Email: [info@simplynefah.com](mailto:info@simplynefah.com)

Last Updated: 04/01/2017