

Cancellation policy

I have been teaching Piano/Music for more than 18 years; teaching and playing music has always been my job and my only source of income.

In order to make "teaching privately" a real job for me it requires to have a group of students that understand some basic concepts:

- 1) Lessons occurs once a week in a predefine time slot of the week.
- 2) Lessons are paid in advance at the first lesson of the month; there are 4 or 5 lesson depending on each month.
- 3) If the student cannot make it to the lesson for any specific reason, the lessons is reschedule to another day but under no circumstances that lesson is lost or skipped (so in other words, the month after the student missed a lesson he/she won't be paying one lesson less for the credit of the lost lesson- she/he will have a credit for an extra lesson between the weekly lesson, or a two hour lesson to make up for the canceled lesson).

However, although lessons rescheduling can occur only in exceptional cases, it cannot happened on a regular basis.

- 4) If the student doesn't give me, the teacher, at least 48 hour of notice to reschedule a lesson, that lesson is lost.
- 5) It's very important that the student understands the following concept: If Mondays at 3 pm , for example, a student is taking lessons in a regular basis, but for some reason that day he or she cannot assist to the lesson, I don't have enough time to use that time slot to schedule another student, so as a result I end up loosing money and time.

I have to make "private teaching" a real job, so if those basic points are not respected It does not work for me.

I am willing to take only students that are fully commit with that mutual agreement. I rather have few fully committed students that I can count on a monthly basis than many schedule-wise unreliable students.

Thanks for reading and understanding,