

## Sleepy Creek Presents - Ticket Rain Insurance

Festival attendees who have purchased the \$10 Rain insurance option with their Friday-Sunday Ticket purchase will receive a full refund of the \$75.00 ticket price if rain accumulation at the festival location reaches  $\frac{1}{2}$  (0.5) inches between 7pm and 11:59pm on Friday, May 3rd, 2019 OR between 7pm and 11:59pm Saturday May 4th, 2019.

*The following description is offered as a guide since many variables such as terrain, drainage and intensity can alter the descriptions.*

$\frac{1}{2}$  (0.5) Inch of Rain - Moderate Rain for 1-2 hours or heavy rain for 30-45 minutes. Deep standing water for long periods of time. (A light rain never reaches this amount.)

Rain insurance option will only be available with online, Friday-Sunday presale ticket purchases made before April 1st, 2019.

Refunds WILL be issued even if none of the scheduled performances or activities are canceled or delayed.

Refunds WILL be issued even if you stay the entire weekend.

Refund WILL be issued even if you play and dance and have a lot of fun in the rain.

Cash refunds will not be made on-site. Refunds will be issued via check 4-6 weeks after the festival's end. (Only because it takes this long for us to receive the funds from your original ticket purchase from our online ticketing platform).

\*Please be sure to leave accurate contact information when purchasing your tickets.

Checks will be issued payable to the original purchaser only.

For Example:

If Johnny purchases 4 tickets for himself and 3 of his friends, any refunds due for all 4 tickets will be made payable to Johnny, and sent to Johnny. It's up to Johnny to distribute that money to his 3 friends or buy \$300 worth of cheese curls or whatever he chooses to do with it. It's none of our business at that point. Please don't call us because someone else bought your ticket with their credit card and did not give you your share of the refund. There's nothing we can do, and if your friend really likes cheese curls, you may want to consider just buying your ticket yourself.

Refunds will be made for the \$75 presale cost of your ticket. Processing fees, taxes, cash add-ons at the gate (early-arrival, RV, dog fees, etc.) will not be refunded. The \$10 cost of the rain insurance will not be refunded.

Here are a few examples (assuming in the following scenarios the festival attendee has purchased rain insurance and we are talking about rainfall at the festival location on Friday May 3rd, 2019 and Saturday May 4th, 2019)

It begins raining at 8pm Friday and rains at least of ½ inch and doesn't rain at all on Saturday - YOU GET REFUNDED

It doesn't rain at all on Friday and begins raining at 7:05 pm Saturday and rains at least ½ inch before 11:59pm Saturday - YOU GET REFUNDED

It rains at least ½ inch after 7pm Friday and at least ½ inch after 7pm Saturday - YOU GET REFUNDED.

It only rains ¼ inch from 6pm to 6:59pm Friday and then ¼ inch from 7pm to 8pm Friday. - You do NOT get refunded.

It only rains ¼ inch from 11pm to 11:59pm Friday and then rains ¼ inch from 12am Saturday to 1am Saturday - You do NOT get refunded.

Rain accumulation will be determined by a third party observer, Athenium Analytics, LLC.  
[www.athenium.com](http://www.athenium.com)

**ATHENIUM ANALYTICS LLC** systems provide forensic remote measurements by assimilating, analyzing and interpolating data to determine storm track and intensity for precipitation in various forms. It uses satellite imagery and live weather radar encompassing your specific event location (Street, City, State, & Zip Code). **ATHENIUM ANALYTICS LLC** can report rainfall, snowfall, temperatures, and other measurable weather occurrences

The Athenium Analytics, LLC report will be the ONLY report considered when determining a pay-out.

In the case that for some unforeseen reason the Athenium Analytics, LLC report or data compromising that report is unavailable, determination will be made by the closest National Weather Station - MARTINSBURG WV WBAN 13734