

Level 1 Submissions: Self-Assessments

Submission Form

Please fill out each section to completion.

Name and Email: We require that you use your name and your company email for these fields in order to keep the submissions for your organization secure. The email needs to be legitimate. Please note that the domain of your personal account and the company you are submitting for have to match. For further information please see section: [First STAR Registry Submission](#).

Type of Registry Entry: Select the type of submission you are making (i.e. Level 1: STAR Self-Assessment, STAR Continuous Self Assessment, GDPR CoC Self Assessment).

Specification: Select the specification for your type of registry entry. For example, is your self-assessment a CAIQ self-assessment? Or is it a CoC for GDPR self-assessment?

DOCUMENT UPLOAD SPECIFICATIONS:

CAIQ Questionnaire Self-Assessment:

Name	Jane Doe	•
Email	jane.doe@yourorganization.org	•
Type of Registry Entry	SelfAssessment	↕
Specification	CAIQ	↕

CAIQ is the questionnaire associated with the Cloud Control Matrix. The CAIQ provides a set of questions to determine if the CCM controls have been implemented.

All self-assessments must be submitted in the original format that Cloud Security Alliance provides. CCM self-assessments will not be accepted. Do not add or remove any columns or rows. The primary document must be submitted with the .xlsx extension. If you would like to submit an assessment in a modified PDF format, you may do so as a supporting document in addition to the required XLSX primary document.

Note: The information reported self-assessment must be truthful and not misleading.

CoC for GDPR Self-Assessments:

The primary document must be the [CSA PLA Code of Practice Template Annex 1](#). The supporting document must be the [CSA PLA Code of Conduct \(CoC\): Statement of Adherence Self-Assessment](#). Both of these assets are available for download at <https://gdpr.cloudsecurityalliance.org/>.

To ensure completeness of critical sections of the CoC and to facilitate the approval process, please make sure you have read through Part 2 of the CoC and the Q&A document, and ensure that your answers meet the recommendations made within. It is important that you not only call out that you comply with that section of the CoC and reference a standard, certification, or procedure, but that you also provide objective evidence. In particular when addressing the security requirements (Data Security Measures) it is important that sophistication levels are declared, and that the submitter explains – if only at a high level – the measures the organization has put in place to meet the sophistication level they have identified, covering the points listed in the corresponding tables within the ENISA Technical Guidelines.

First STAR Registry Submission:

Email Validation: Once you have submitted the primary submission form, you will receive an email to confirm your email address. By confirming your email, you agree to the creation of a STAR user account with the name and email provided. *Once confirmed*, you will be redirected to an organization selection form. If you choose to reject this email, your entry will not be submitted, and the account will not be created.

Create/Select Organization: You will notice a drop-down menu from which you can select your organization. Since you have never submitted to our registry before, it is likely that your organization will not be listed on the drop-down. Select the option to create a new organization.

Please *completely fill* the organization form. The description should be a brief summary of your organization itself (max 300 characters). For example:

“The Cloud Security Alliance (CSA) is the world’s leading organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment. CSA harnesses the subject matter expertise of industry practitioners, associations, governments, and its corporate and individual members to offer cloud security-specific research, education, certification, events and products.”

Service Selection: Once you have created and/or selected your organization, you will be redirected

Create Organization

Name

Cloud Security Alliance

Website

www.cloudsecurityalliance.org

Description

You can use [Markdown](#) here.

organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment. **CSA** harnesses the subject matter expertise of industry practitioners, associations, governments, and its corporate and individual members to offer cloud security-specific research, education, certification, events and products.

Keep up with the latest CSA news on our [\[Twitter page\]](https://twitter.com/cloudsa) (<https://twitter.com/cloudsa>).

Preview:

The Cloud Security Alliance (**CSA**) is the world's leading organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment. **CSA** harnesses the subject matter expertise of industry practitioners, associations, governments, and its corporate and individual members to offer cloud security-specific research, education, certification, events and products.

Keep up with the latest CSA news on our [Twitter page](#).

Create Organization

to a cloud service selection form. Please completely fill the cloud service form. The name can be the same as your company, but if you have a specific name for the service, we recommend using this instead. The description should be a brief summary of the cloud service itself. For example, for CSA's STARWatch:

"Cloud Security Alliance STARWatch is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices."

Organization Confirmation: You must complete all of these steps in order to submit your entry. Since this is your first submission to our registry, you will be automatically added to your organization's

Create Cloud Service

Name	STARWatch
Website	www.star.watch/en

Description

You can use [Markdown](#) here.

Cloud Security Alliance __STARWatch__ is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices.

Preview:

Cloud Security Alliance **STARWatch** is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices.

Create Cloud Service

employment record, and your entry will continue through to CSA confirmation.

CSA Confirmation: Once all of these steps have been completed, your submission will be sent to the CSA STAR team for review. The STAR team will ensure that you have submitted using a valid name and company email, your submission has adequate descriptions of your organization and cloud service, and that your self-assessment document complies with the outlined standards. If there are any issues with your submission, you will receive an email from a member of the STAR team with requested changes. Once the team has received your submission, your entry will typically be reviewed and posted within five business days, barring any errors with the submission.

CoC for GDPR Review: If your submission is a CoC for GDPR self-assessment, the posting of these documents will take longer than five business days. You must complete payment upon submission. Once payment has been received, these assessments will be passed on to our review team. You will be contacted with requested changes once the review has been completed.

Update Existing Entry:

Email Validation: Once you have submitted the primary submission form, you will receive an email to confirm your email address. By confirming your email, you agree to the creation of a STAR user account with the name and email provided. If you already have an account under the provided name and email, your pre-existing account will be associated with your submission. Once confirmed, you will be redirected to an organization selection form. If you choose to reject this email, your entry will not be submitted, and the account will not be created.

Create/Select Organization: If you are updating a pre-existing entry, you will be able to select your organization from the drop-down menu. You will not have the option to update your organization

description through the submission process at this time. If you would like to update your organization information, please send an email to star-support@cloudsecurityalliance.org with your requested changes.

Service Selection: Once you have selected your organization, you will be redirected to a cloud service selection form. If you are updating a cloud service that is already listed on the registry, you can select

Select Organization

Organization - Select Organization - ↕ ✓

i If you have not previously submitted content for the selected organization, another authorized user belonging to this organization will need to approve this submission from the confirmation email he/she will be sent. Once approved by the organization, we will look over your submission and proceed to post its content to the CSA STAR Registry.

it from the drop-down menu. Please note this means you are submitting a self-assessment that, once approved by CSA, will *replace and delete* the self-assessment currently displayed. You will not have the option to update your cloud service description through the submission process at this time. If you would like to update your cloud service information, please send an email to star-support@cloudsecurityalliance.org with your requested changes.

If you are updating your entry with a self-assessment for a cloud service other than the service already listed on the registry, create a new cloud service. Please completely fill the cloud service form. The name can be the same as your company, but if you have a specific name for the service, we recommend using this instead. The description should be a brief summary of the cloud service itself. For example, for CSA's STARWatch:

"Cloud Security Alliance STARWatch is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices."

Organization Confirmation: You must complete all of these steps in order to submit your entry. Since you have selected an organization already included within the registry, your submission will

Create Cloud Service

Name	STARWatch
Website	www.star.watch/en

Description

You can use [Markdown](#) here.

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Preview:

Cloud Security Alliance **STARWatch** is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices.

Create Cloud Service

go through an organization confirmation process. If you have already successfully posted an entry for your organization in the past, you will not need to undergo this process. If this is your first submission for a pre-existing entry, an email will go to those who have submitted for the organization in the past, and they will need to approve you as a valid submitter for the organization before your request is submitted for approval. If those on the employment record are no longer with the company, please email star-support@cloudsecurityalliance.org with the details of your situation for assistance.

CSA Confirmation: Once all of these steps have been completed, your submission will be sent to the CSA STAR team for review. The STAR team will ensure that your submission has adequate descriptions of your organization and cloud service, and that your self-assessment document complies with the outlined standards. Once the team has received your submission, your entry will typically be reviewed and posted within five business days, barring any errors with the submission.

Continuous Self-Assessment

Please see the instructions for a Level 1 Submission: CAIQ Self-Assessment. The process is identical but should be repeated monthly rather than annually.

Level 2 Submissions: Attestation

Note: You must have completed a Level 1 Self-Assessment submission prior to submitting a STAR Attestation.

Name and Email: We require that you use your name and your company email for these fields in order to keep the submissions for your organization secure. The email needs to be legitimate. Please note that the domain of your personal account and the company you are submitting for have to match.

Note: Your STAR account will be created within Cloud Security Alliance’s STARWatch tool. If you already have an account under the provided name and email, your pre-existing account will be associated with your submission.

Type of Registry Entry: Select the type of submission you are making (Attestation).

Specification: Select the specification for your type of registry entry (CCM).

Number of Employees in the Scope of the Audit: The number of employees in the scope of the audit is required for invoicing purposes. Select the appropriate range for the auditee organization.

Document Upload: The primary document must be the CSA STAR Attestation Intake Form, available for download at <https://cloudsecurityalliance.org/artifacts/csa-star-attestation>. You must fill out this form to completion. Please note the CPA must be CCSK certified. We require the email address that

Name	Jane Doe	
Email	jane.doe@yourorganization.org	
Type of Registry Entry	Attestation	
Specification	CCM	

For **Certification, C-STAR, and Attestations**, please select the number of employees in the scope of the audit.

Number of Employees in the Scope of the Audit:	11-25	
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was used to attain their CCSK as well as their certificate number in order to verify their certificate. If the CPA provides a certificate for the attestation, this may be posted as a supporting document.

First STAR Registry Submission:

For the next steps in the submission process, please refer to the [First STAR Registry Submission](#) section above.

CSA Confirmation: Once all of these steps have been completed, your submission will be sent to the CSA STAR team for review. The STAR team will ensure that you have submitted using a valid name and company email, your submission has adequate descriptions of your organization and cloud service, and that your *CSA STAR Attestation Intake Form* complies with the outlined standards. If there are any issues with your submission, you will receive an email from a member of the STAR team with requested changes. Once the team has received your submission, your entry will typically be reviewed and posted within five business days, barring any errors with the submission.

Update Existing Entry:

For the next steps in the submission process, please refer to the [Update Existing Entry](#) section above.

CSA Confirmation: Once all of these steps have been completed, your submission will be sent to the CSA STAR team for review. The STAR team will ensure that you have submitted using a valid name and company email, your submission has adequate descriptions of your organization and cloud service, and that your *CSA STAR Attestation Intake Form* complies with the outlined standards. If there are any issues with your submission, you will receive an email from a member of the STAR team with requested changes. Once the team has received your submission, your entry will typically be reviewed and posted within five business days, barring any errors with the submission.

Level 2 Submissions: Certification Bodies

Please fill out each section to completion.

Note: You must have completed a Level 1 Self-Assessment submission prior to submitting a STAR Certification.

Certification Body: This information pertains to you, the submitter and employee of the certification body.

Name, Phone, and Email: We require that you use your name and your company email for these fields in order to keep the submissions for organizations secure. The email needs to be legitimate in order to receive a confirmation email from CSA. You will need to respond to the confirmation email in order for the entry to be posted to the registry.

Title: This is your official title within your organization (e.g. Information Security Officer).

Organization: This information pertains to the organization whom you are submitting on behalf of.

Organization: This information pertains to the organization whom you are submitting on behalf of.
Please request an adequate organization name, website, and description from the company

Certification Body

<p>Certification Body</p> <input type="text" value="British Standards Institution"/>	<p>Your Phone</p> <input type="text" value="+1 (999) 867-5309"/>
<p>Your First Name</p> <input type="text" value="Jane"/>	<p>Your Email <small>(Must be able to receive a confirmation email from CSA)</small></p> <input type="text" value="jane.doe@bsigroup.com"/>
<p>Your Last Name</p> <input type="text" value="Doe"/>	<p>Your Title</p> <input type="text" value="Information Security Officer"/>

before submitting.

Organization Name: This is the name of the organization you are making the submission for.

Organization Contact Name and Email: You must provide a point of contact for the organization for whom you are making the submission. The contact is the person who will "own" the registry entry and be contacted for any future questions concerning the entry. Their email needs to be a valid company email in order to receive a confirmation email from CSA.

Organization Website: This should be the URL of the main website of the organization you are making the submission for.

Organization Description: Please request an adequate organization description from the company before submitting. The description should be a brief summary of the organization itself. For example:

"The Cloud Security Alliance (CSA) is the world's leading organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment. CSA harnesses the subject matter expertise of industry practitioners, associations, governments, and its corporate and individual members to offer cloud security-specific research, education, certification, events and products."

Cloud Service: Please request an adequate cloud service name, website, and description from the company before submitting.

Organization

<p>Organization Name</p> <input type="text" value="Cloud Security Alliance"/>	<p>Organization Website</p> <input type="text" value="www.cloudsecurityalliance.org"/>
<p>Organization Contact Name</p> <input type="text" value="John Doe"/>	<p>Organization Description</p> <input type="text" value="The Cloud Security Alliance (CSA) is the world's leading organization dedicated to defining and raising awareness of best practices to help ensure a secure cloud computing environment. CSA harnesses the subject matter expertise of industry practitioners, associations, governments, and its corporate and individual members to offer"/>
<p>Organization Contact Email</p> <input type="text" value="jdoe@cloudsecurityalliance.org"/>	

Cloud Service Name: This is the name of the cloud service provided by the organization you are submitting for. The name can be the same as the company, but if the organization has a specific

name for the service, we recommend using this instead.

Cloud Service Website (optional): This should be the URL for a page specific to the cloud service of the organization you are making the submission for. If there is not a specific site or page for the cloud service, this field can be left empty.

Cloud Service Description: The description should be a brief summary of the cloud service itself. For example, for CSA’s STARWatch:

“Cloud Security Alliance STARWatch is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a database format, enabling users to manage compliance of cloud services with CSA practices.”

Supporting Security Control Document(s):

Cloud Service	
<p>Cloud Service Name</p> <input type="text" value="STARWatch"/>	<p>Cloud Service Description</p> <p>Cloud Security Alliance STARWatch is a Software as a Service (SaaS) application to help organizations manage compliance with CSA STAR (Security, Trust and Assurance Registry) requirements. STARWatch delivers the content of the Cloud Controls Matrix (CCM) and Consensus Assessments Initiative Questionnaire (CAIQ) in a</p>
<p>Cloud Service Website (Optional)</p> <input type="text" value="www.star.watch/en"/>	

Specification: The specification for the type of registry entry you are submitting (i.e. STAR Certification or CSTAR Certification).

Number of Employees in the Scope of the Audit: The number of employees in the scope of the audit is required for invoicing purposes. Select the appropriate range for the auditee organization.

Primary Document: The primary document for Level 2 submissions must be the CSA STAR (<https://cloudsecurityalliance.org/artifacts/csa-star-certification/>) or CSTAR Intake Form. It must be filled out to completion. Be sure to use MM/DD/YYYY date formatting.

Supporting Document(s): We recommend that you attach your company STAR or CSTAR Certificate as a supplement to the CSA Intake Form. However, the certificate is not required in order for the entry to be posted to the registry.

Certification Body and Organization Confirmation: Once you have made your submission, both yourself and the point of contact from the organization will receive a confirmation email. You must

Supporting Security Control Document(s)

Specification:

Level 2: STAR Certification

Attach the proper CSA STAR Template respective to the Specification as the Primary Document. CSA recommends to also attach the STAR Certification or C-STAR Certificate as the Supporting Document. The Audit report should NOT be submitted.

Number of Employees in the Scope of the Audit:

26-75

Attach your File(s)

Types permitted: pdf, txt, xls, xlsx, doc, docx, zip, ods

Primary Document:

Choose Files CSA_STAR_Certification_Template_10-17-2014.pdf

Supporting Document: (Optional)

Choose Files No file chosen

Proof of Purchase: (if applicable)

Choose Files No file chosen

respond to this email to confirm that this entry may be posted to the registry.

CSA Confirmation: Once all of these steps have been completed, your submission will be sent to the CSA STAR team for review. The STAR team will ensure that you have submitted using valid company emails, your submission has adequate descriptions of the organization and cloud service, and that your primary *CSA STAR Certification Intake Form* document complies with the outlined standards. If there are any issues with your submission, you will receive an email from a member of the STAR team with requested changes. Once the team has received your submission, your entry will typically be reviewed and posted within five business days, barring any errors with the submission.