

# Dental Mold Instructions

## Important Information

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A Upper Palate Dental Impression (a negative imprint of the teeth & gums) is required to create a Dental Mold (The hard 3D model of the upper palate). The SmartPalate is then created based upon the Dental Mold. The following are the steps to take in order to get CompleteSpeech a good Dental Mold.



## Stone Model Instructions

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**STEP 1** Make an appointment with your local dentist or orthodontist to make an upper palate impression & stone model based off of that impression

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- Be sure to schedule your appointment after you have your dental packet.
- You can opt out of getting the Dental Packet saving you time & shipping cost. Ask a CompleteSpeech Representative for more information on how to do this. Be sure to ship the Dental Mold securely & safely in a box & with protective packing material.
- This impression generally runs \$60 or less.

**STEP 2** Take an upper palate impression

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- Make sure to use a hard, durable material such as Dental Stone NOT plaster.
- The Maxillary impression must extend beyond the molar teeth.
- Impression must extend over the teeth & gingival bulge.
- Impression must have an accurate representation of the alveolar ridge & full hard palate
- Ensure the stone model has no malformed teeth.
- The SmartPalate is guaranteed to fit the Dental Mold so make sure to follow these instructions to get a good Dental Mold & therefore a good SmartPalate.

## Shipping Instructions

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**STEP 3** Once your Stone Model is complete you are ready to ship it to CompleteSpeech (see below)

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- If you are using the Dental Packet (standard shipping) provided to you by CompleteSpeech then you can have the dentist/orthodontist contact you when the Dental Mold is done. You would then pick it up, put it in the provided bubble wrapping, & then put that in the Dental Packet box & drop it off at the local USPS with the prepaid postage on the box.
- You can also ask your dentist if he is willing to take the Dental Packet & ship the Dental Mold in the Dental Packet once the Dental Mold is complete since it is already prepaid.
- If you opted out of receiving a dental packet then you can choose any shipping option you would like & would take your dental mold to any shipping provider & ship the Dental Mold securely & safely in a box with protective packing material.

**STEP 4** Once CompleteSpeech receives your Dental Mold, your SmartPalate will be completed within 7 business days & shipped to you with standard shipping (4-7 days - US) which can be expedited at an additional cost.

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