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## Care and Maintenance

Sensitile panel products are crafted with the utmost care using state-of-the-art materials and processes. Their internal core and cladding is composed of the best weathering polymers with impressive mechanical and physical properties. However, like any fine surface, proper maintenance and care must be used to preserve the original beauty of the material.

### **Cleaning:**

Spills should be wiped off as soon as possible. Liquids containing acid or solvents are especially harmful and should be wiped off immediately. Popular glass cleaners such as Windex, which can contain alcohols and solvents, should not be used. Similarly, the use of abrasive cloths or sponges should be avoided, as these can leave swirl marks which can over time, dull the surface. Please read the label on any cleaning product before using.

For occasional cleaning and general maintenance, use either warm soapy water, a pH neutral cleaner or maintenance spray. Recommended cleaners are Sparkle or Novus #1 and are available online or at major hardware stores and supermarkets\* ([www.glasscleaner.com](http://www.glasscleaner.com), [www.novuspolish.com](http://www.novuspolish.com)). These gentle cleaners should be applied with a soft cloth according to the manufacturer's instructions. Novus #1 has the added advantage of leaving an anti-static surface that repels dirt and dust.

### **Maintenance:**

**FOR GLOSSY FINISHES ONLY.** Over time and depending upon frequency of usage, occasional maintenance will be required. Additionally, minor nicks and scratches may occur that require further attention and we suggest the use of the Novus plastic polishing system. This is a three (3) step process that will rid most surface imperfections. Once again, please follow the manufacturer's instructions.

Sensitile panels are created with thousands of nearly microscopic internal cuts that reflect light. Due to this feature, the standard edge treatments of Sensitile panels are porous. In many applications, this is of minor concern and the factory edges can be left as-is. However, for horizontal applications like table-tops, bar-tops, or other applications that will come in contact with liquids and moisture (i.e. vanity tops and shower doors), we do recommend that the edges be kept sealed with a good quality 100% silicone caulk/adhesive suitable for the end application. GE clear Silicone II is a widely available brand that we recommend.

**Sensitile panels and the nature of reflective surfaces:**

Sensitile products are created with proprietary and patented processes and materials which are often a seemingly odd blend of 'high-tech' with manual assembly performed by trained artisans. This combination allows us to create batches of carefully produced patterns, sizes and colors. However, due to variables that might be related on raw materials or otherwise beyond our control, minor variations in shade, color, texture and surface finish are quite natural.

**Care Do's and Don'ts for Sensitile Panels**

- Do remove any spills right away
- Do use pads under the feet of computer equipment or other items
- Do maintain as needed as described above
- Do use a soft cloth to clean and wipe
- Do not drag heavy or sharp objects on the surface
- Do not use solvents or other strong chemicals for cleaning
- Do not bring into contact with high heat or open flames

**Contact**

For further information or for any special conditions and questions, please do not hesitate to contact us via phone 313.872.6314 or email [info@sensitile.com](mailto:info@sensitile.com)

\* A 2 oz kit of the Novus three-part system may be purchased directly from Sensitile for \$ 25.00 + shipping.