

STIHL seven day satisfaction guarantee program allows STIHL retailers to receive a credit of 10% of retailer cost on serial numbered units if returned within seven days of purchase. TS, GS, RMI and RB units do not qualify for guarantee. Please complete form below and mail, fax, or email with a copy of the product registration form. Copy of registration not required if product is registered through STIHL eService.

**Satisfaction claim forms must be submitted within
30 days of product return date.**

Retailer Information

Date Sent: _____

STIHL Retailer #: _____

Retailer Name: _____

Customer Information

Customer Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Product Information

Date Sold: _____

Date Returned: _____

Serial #: _____

Model / Part #: _____

Reason for Return:

Submitted by: _____