

Raven Marine Service Bulletin

Update for VZ Access Manager – Version 7.2.1(2420b)

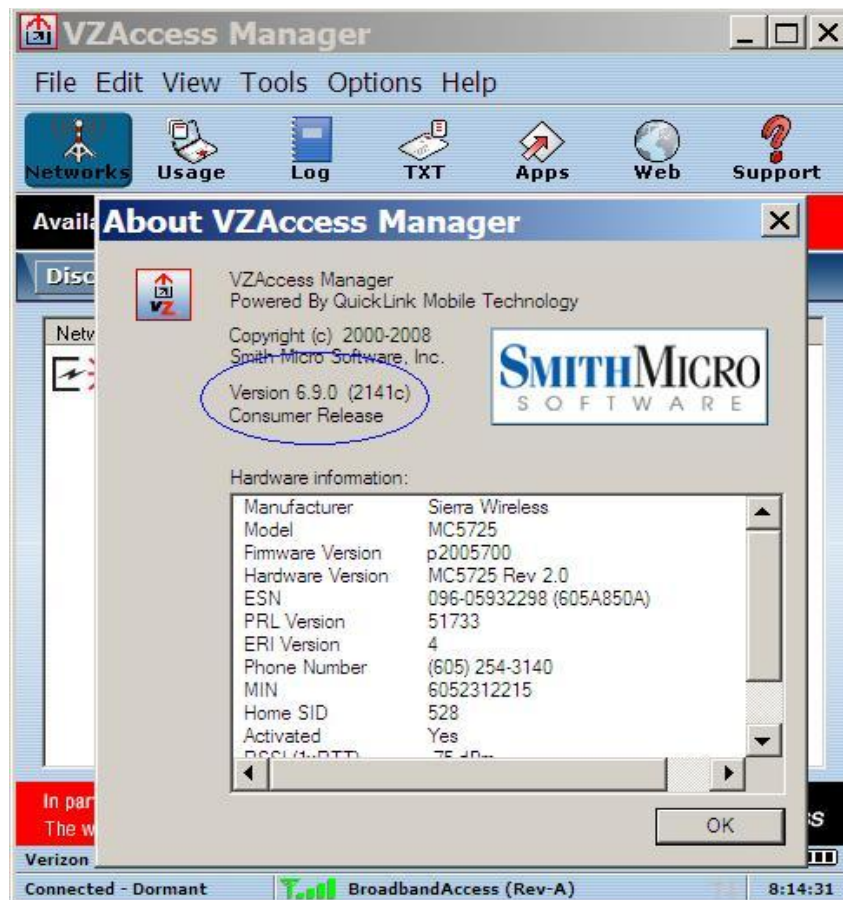
Hardware

All Panasonic Tough books [T8, T7, T5, T4, T2] with global module (Qualcomm 250D) or CDMA module (Sierra Wireless EM5625, MC5720, MC5725).

Description

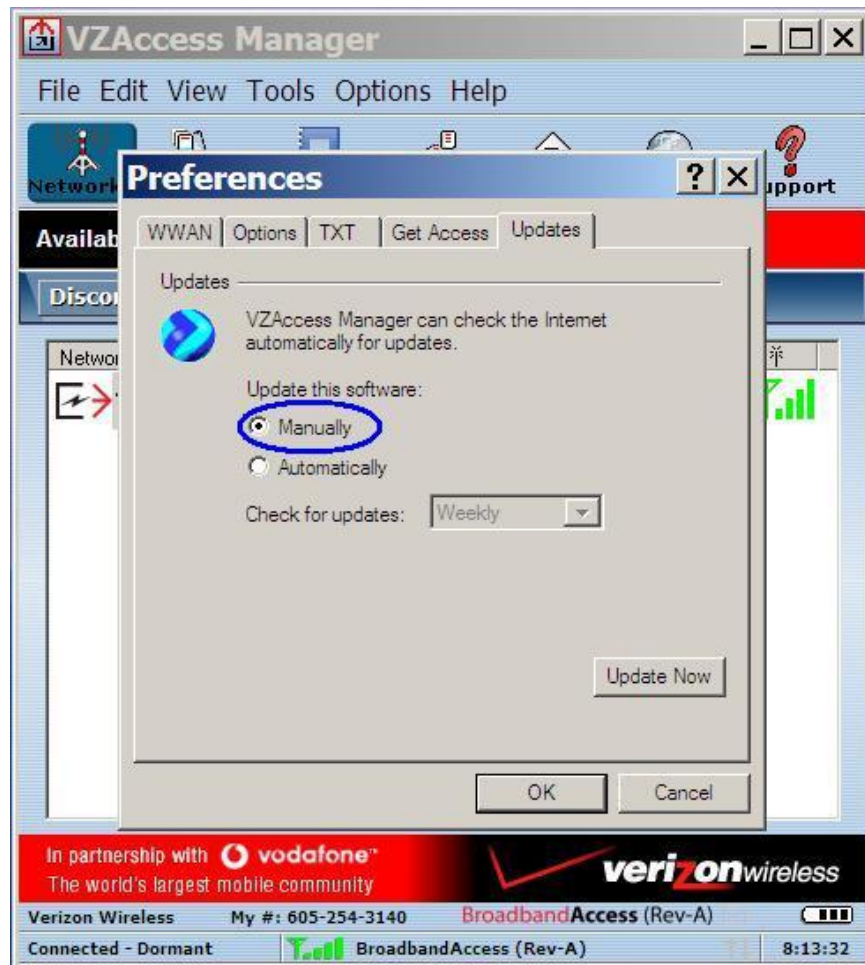
The update of the Verizon VZ Access manager to the latest version 7.2.1(2420b) is undesirable for the following reasons.

- 1) The new version of VZ Access manager takes control over the internal Wi-Fi adapter of the laptop which will disrupt the Wi-Fi communications with the Raven Wireless Invicta Receiver.
- 2) The program has not been tested and verified by Raven.
- 3) This version requires installation of the “Gobi CSA Installer” which is only available via DVD from Panasonic or @ <http://panasonic.com/toughbook/support>.
- 4) In general, do not update or install any new third party software on the laptop unless approved by Raven.



Work-Around

When there is a prompt from VZ Access Manager for updating it, opt to not update. After starting the VZ Access Manager, click on the 'Tools' tab and choose 'Preferences'. Select the 'Updates' tab and select the 'Update the software – Manually' radio button. Then, click Ok to exit out of that screen.



Fix Schedule

Raven will test this new VZ Access Manager version 7.2.1(2420b) and send out a service bulletin with necessary installation instructions.