

# **Raven Marine Service Bulletin**

**Number:** [ALL-2009-08-11-001](#)

**Title:** [Momentary Loss of Own Vessel AIS](#)

## **Software Versions**

WHII 2.6, SendClient 4.65, AisClient 1.67

## **Hardware**

Panasonic T5 laptop and older

Bluetooth-connected GPS receivers, such as the Raven 210LB

## **Description**

This problem occurs only when you want to use Ship's GPS, but your Raven Marine software is configured to use a Bluetooth-connected pilot system GPS, such as the Raven 210LB. Also, this problem only occurs on the Panasonic T5 and older laptops.

If the Bluetooth-connected GPS receiver is not turned on, you will experience the momentary loss of own vessel AIS position info once each minute. This is because SendClient 4.65, used with WHII 2.6, is trying to connect to a Bluetooth device that is not present.

## **Work-Around**

Select the SendClient icon from the task bar and press the Misc Options button. Then select 'Use UDP Port'. If you want to use the Bluetooth-connected GPS, you must remember to re-select 'Use Hard-Wire or Bluetooth Serial Port' on the SendClient Misc Options screen.

## **Fix Schedule**

The fix will be in the next scheduled or unscheduled release.